Community Trends in Cambridge and North Dumfries

June 2006

(with revisions)

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OF CAMBRIDGE & NORTH DUMFRIES

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Region of Waterloo

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1.0 INTRODUCTION

Welcome to the Social Planning Council of Cambridge and North Dumfries (SPC-CND) annual "Community Trends Report" which provides a wealth of community-based research to the public in order to help illustrate the health and well-being of our communities. The purpose of this report is to identify local trends and issues for funders, policy makers, and program planners so that they can make informed choices and address the needs of these communities. The SPC-CND collects data to compare trends over time that affect the health of our communities. It is hoped that this process of data collection and analysis will improve the community's ability to respond to gaps in services and to harness community strengths. While the SPC-CND's mandate concerns social issues and trends, other organizations work to document and share information pertinent to the economic and environmental aspects of our communities, such as the City of Cambridge, the Township of North Dumfries and the Region of Waterloo. This report can be considered as a complement to these efforts – one that highlights the impact of changes in the social sector of Cambridge and North Dumfries, specifically. Core funding from the City of Cambridge, the United Way of Cambridge and North Dumfries, the Township of North Dumfries and the Region of Waterloo enables the Social Planning Council to document and share these trends with our communities – we are very grateful for this ongoing support. We would also like to thank all the organizations that contributed their data, time, and insight to this report. Thank you to the staff of these organizations – this report could not exist without their participation.

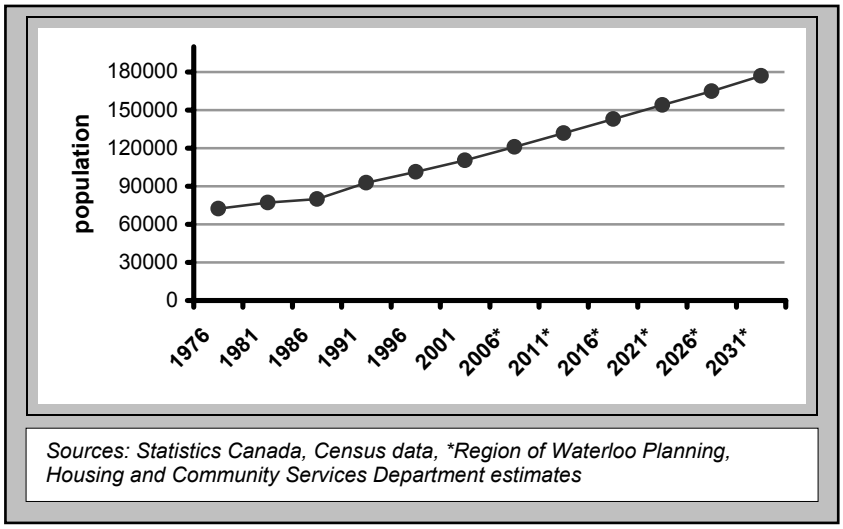
We envision this annual report as an evolving document, and we will continue to expand our data collection process while improving the effectiveness of how we report this information. The 2006 report has been reorganized in order to more clearly delineate trends that reflect specific local organizations versus provincial and more broadly based statistics and trends. We have also attempted to create a more visually appealing and user-friendly report. In this "Community Trends Report", you will find a *Community Profile section* which reports on general demographic information (not necessarily related to specific community organizations). This section is followed by the *Community Trends section* which comprises the bulk of the report. In this section, local trends are organized into broad themes (e.g. access to housing, income and employment, education and literacy), and then into more specific trends that the SPC-CND is tracking. Organizations that reported data for a specific trend are noted throughout the report and are cross referenced to a subsequent section of the report entitled, *Description of Community Organizations*. This section describes these local organizations in more detail and provides contact and website information. An *Index* is provided at the end of the report that allows the reader to reference data by the specific organization.

2.0 COMMUNITY PROFILE

A POPULATION

POPULATION GROWTH

POPULATION GROWTH IN CAMBRIDGE



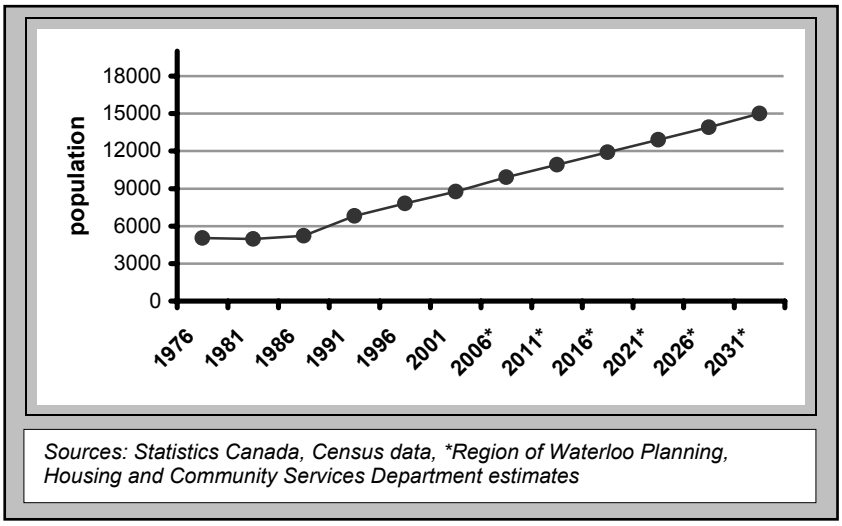
*Sources: Statistics Canada, Census data, *Region of Waterloo Planning, Housing and Community Services Department estimates*

- Under the Province of Ontario's new *Proposed Growth Plan for the Greater Golden Horseshoe,* the population of Waterloo Region is projected to reach 729,000 by 2031.
- The City of Cambridge has experienced significant population growth over the years. After reaching a high of over 3 percent per annum during the late 1980s, the rate stabilized at just under 2 percent per annum during the 1990s.

- Designated as an urban growth centre under the *Proposed Growth Plan*, Cambridge's population is expected to continue to increase at the same rate as in recent years and will reach 177,000 by 2031.

POPULATION GROWTH IN NORTH DUMFRIES

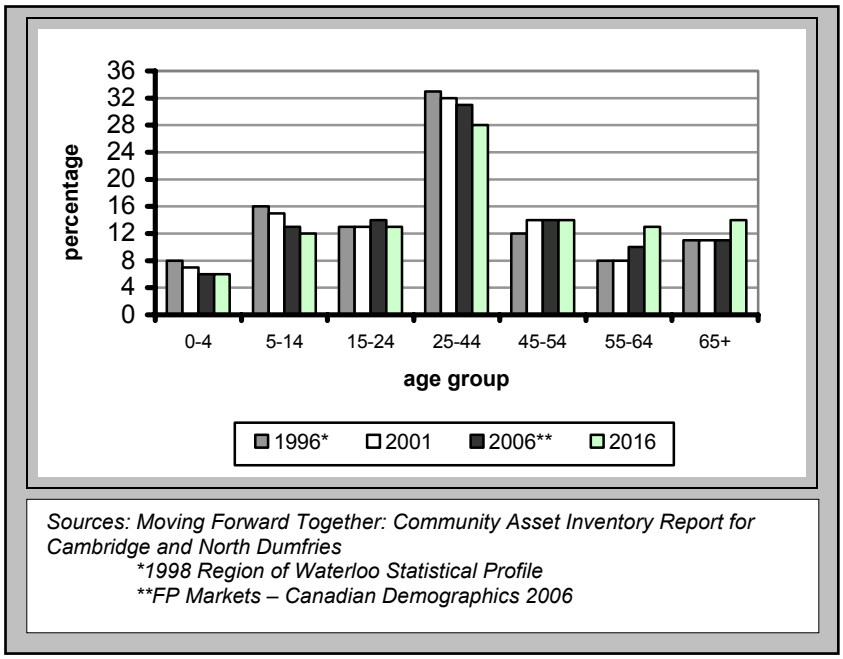
- The population of the Township of North Dumfries is expanding once again after suffering losses during the 1970s.
- At the time of the 2001 Census the Township's population was 8,769, an increase of 12.2% since 1996.
- The population is expected to reach 15,000 by 2031 representing an increase of about 6,070 (68%) over 2001.



*Sources: Statistics Canada, Census data, *Region of Waterloo Planning, Housing and Community Services Department estimates*

POPULATION BY AGE GROUP

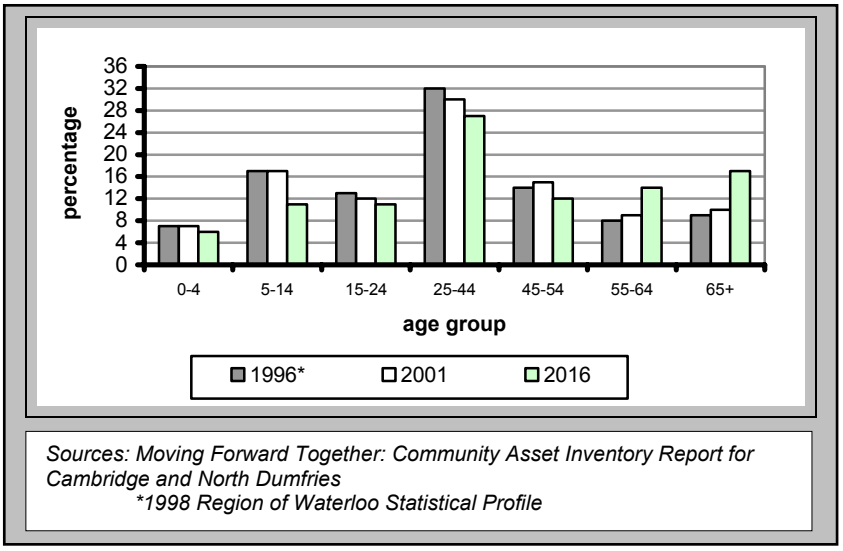
CAMBRIDGE POPULATION BY AGE GROUP



Sources: Moving Forward Together: Community Asset Inventory Report for Cambridge and North Dumfries
**1998 Region of Waterloo Statistical Profile*
***FP Markets – Canadian Demographics 2006*

- The 25 to 44 age group reflects the largest percentage of Cambridge's population.
- Between 1996 and 2001 the youngest age groups decreased as percentages of the population.
- The largest numeric increase was in the 45 to 54 age group.
- Only the two oldest age groups are expected to grow as percentages of the population.

NORTH DUMFRIES POPULATION BY AGE GROUP



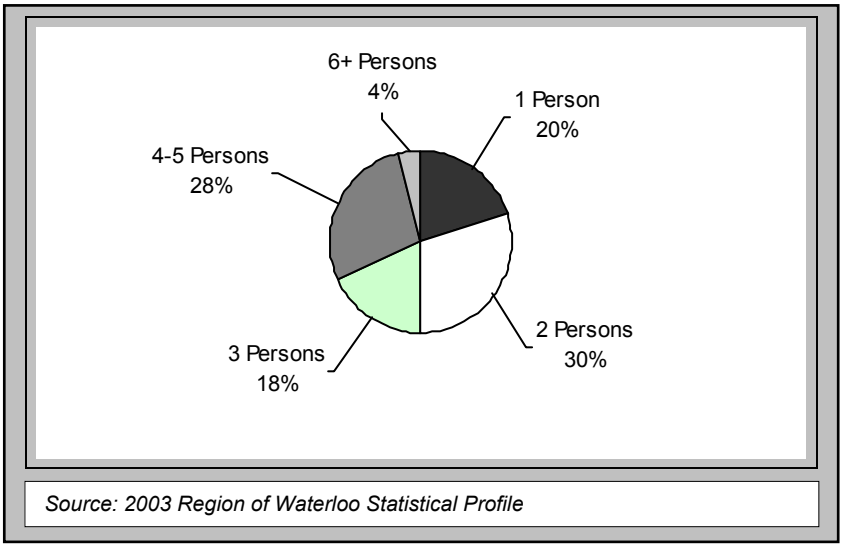
Sources: Moving Forward Together: Community Asset Inventory Report for Cambridge and North Dumfries
**1998 Region of Waterloo Statistical Profile*

- The 25 to 44 age group reflects the largest percentage of the North Dumfries' population.
- Between 1996 and 2001, the three oldest age groups grew as percentages of the population.
- The largest numeric increase was in the 45 to 54 age group.
- Only the oldest age groups are expected to grow as percentages of the population.

B HOUSEHOLD AND FAMILY STRUCTURE

HOUSEHOLD SIZE

SIZE OF HOUSEHOLDS IN CAMBRIDGE

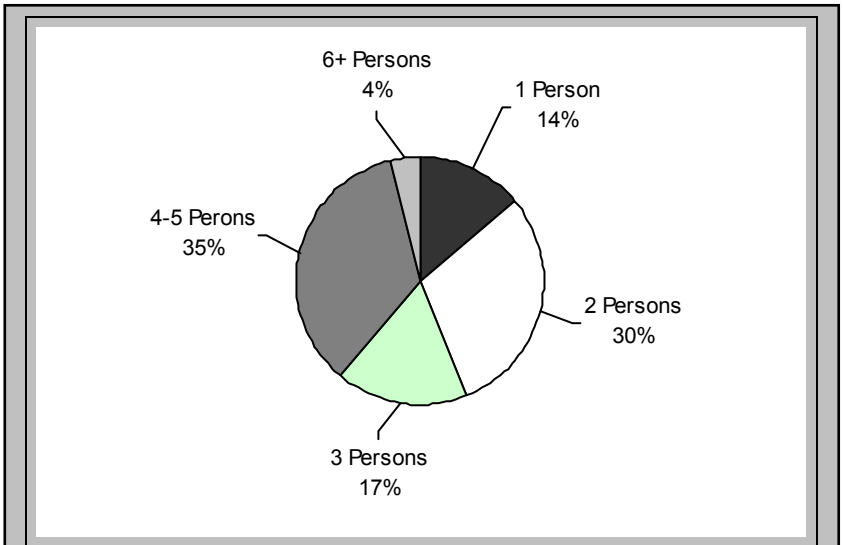


Source: 2003 Region of Waterloo Statistical Profile

- In 2001 the most common household size in Cambridge was two persons (30% of all households).
- As in many other communities across the country, the average number of persons per household has been decreasing over the years (from 2.9 in 1986 to 2.83 in 1996 to 2.8 in 2001).

SIZE OF HOUSEHOLDS IN NORTH DUMFRIES

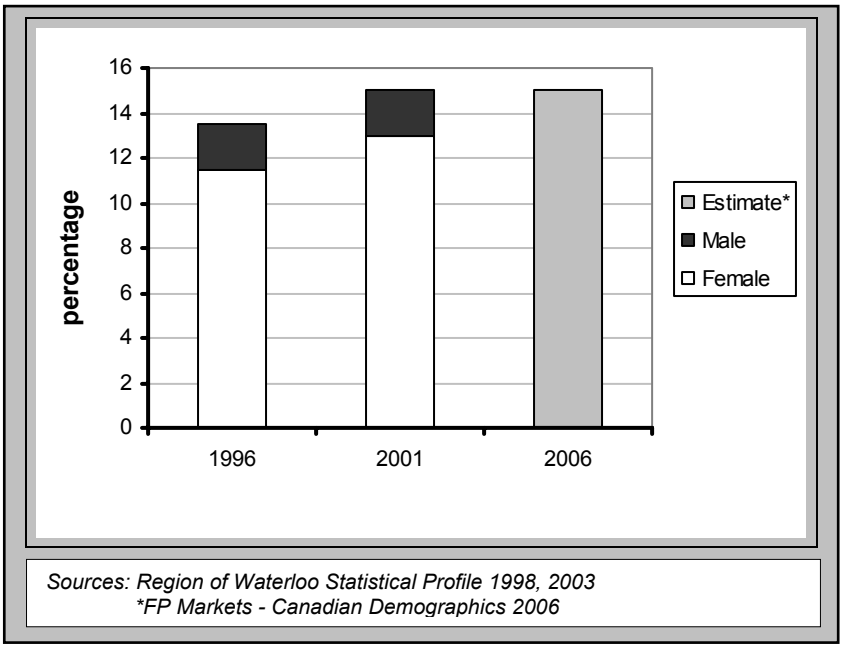
- In 2001 the most common household size in the Township of North Dumfries was 4-5 persons (35% of all households).
- At 3.1 persons per unit, the average household size in 2001 was larger than anywhere else in the Region except Wellesley. This relatively large household size may be due to the number of young families moving into the area.



Source: 2003 Region of Waterloo Statistical Profile

LONE PARENT FAMILIES

LONE PARENT FAMILIES AS A PERCENTAGE OF ALL FAMILIES (CAMBRIDGE)

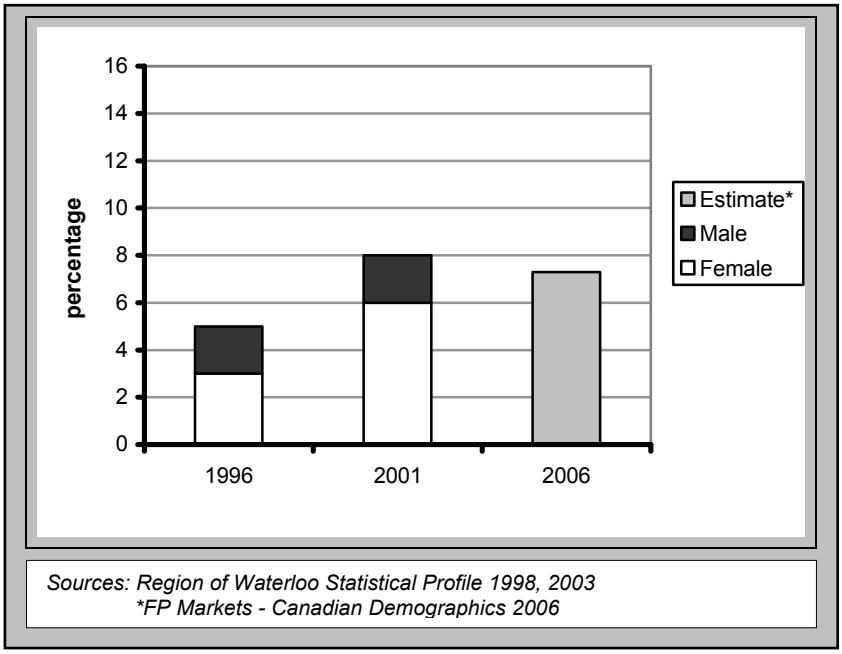


Sources: Region of Waterloo Statistical Profile 1998, 2003
**FP Markets - Canadian Demographics 2006*

- The percentage of lone parent families is increasing. In 2001 lone parent families represented 15% of all Cambridge families, compared with 13.5% in 1996.
- In 2001 there were 4,695 lone parent families, up from 3,780 in 1996.
- Between 1996 and 2001 the percentage of lone female parent families remained steady (84.8% and 84.1% respectively).

LONE PARENT FAMILIES AS A PERCENTAGE OF ALL FAMILIES (NORTH DUMFRIES)

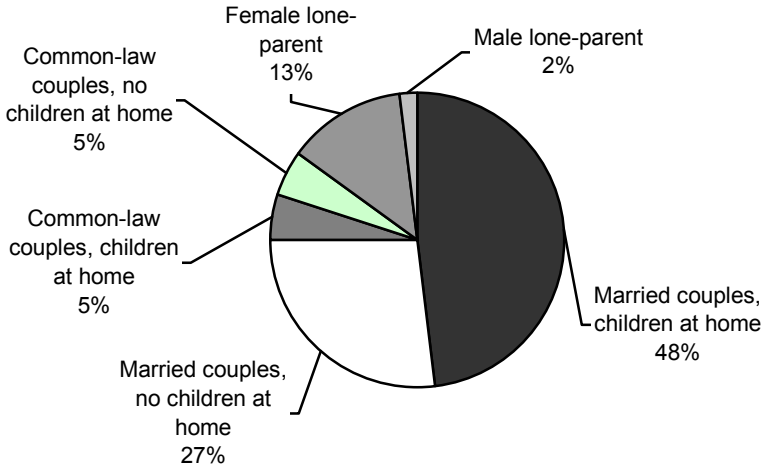
- The traditional family composition of mother, father, and children remains the most common in the Township of North Dumfries However, there are signs that this is changing. Between 1996 and 2001 the number of lone parent families grew by 67%.
- In 2001, there were 200 lone parent families in North Dumfries, up from 120 in 1996.
- Between 1996 and 2001 the percentage of lone female parent families increased from 67% to 70%.



Sources: Region of Waterloo Statistical Profile 1998, 2003
**FP Markets - Canadian Demographics 2006*

FAMILIES BY FAMILY TYPE

CAMBRIDGE FAMILIES BY FAMILY TYPE 2001

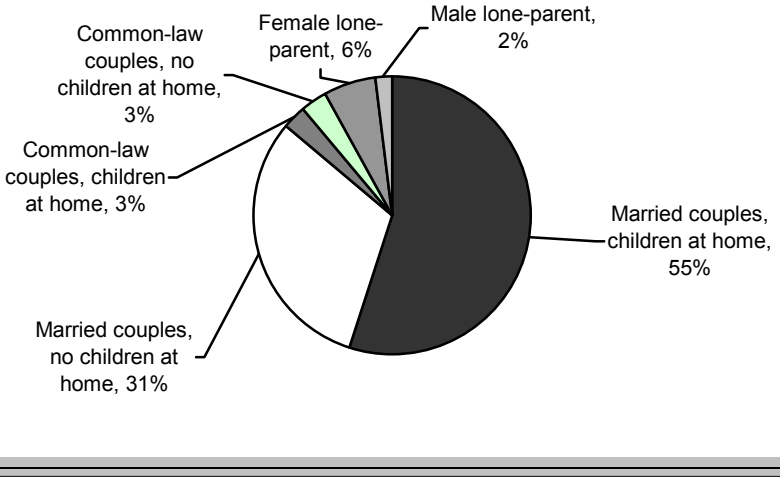


Source: Statistics Canada, Census 2001.

Families by Family Type	2001		1996	
Married couples, children at home	14,985	48%	14,645	52%
Married couples, no children at home	8,435	27%	7,210	26%
Common-law couples, children at home	1,650	5%	1,120	4%
Common-law couples, no children at home	1,625	5%	1,250	4%
Female lone-parent	3,950	13%	3,210	12%
Male lone-parent	745	2%	575	2%

- In 2001 there were 21,330 Cambridge families with children. Of these, 70% were married-couple families.
- Twenty-two percent of families with children were lone-parent families, the majority of which were female-headed.
- Common-law families accounted for 8% of families with children.
- Between 1996 and 2001 the proportion of lone-parent families and common-law couples with children increased while the number of married couples with children decreased.
- Between 1996 and 2001 there was an increase in the proportion of families with no children at home.

NORTH DUMFRIES FAMILIES BY FAMILY TYPE 2001



Source: Statistics Canada, Census 2001.

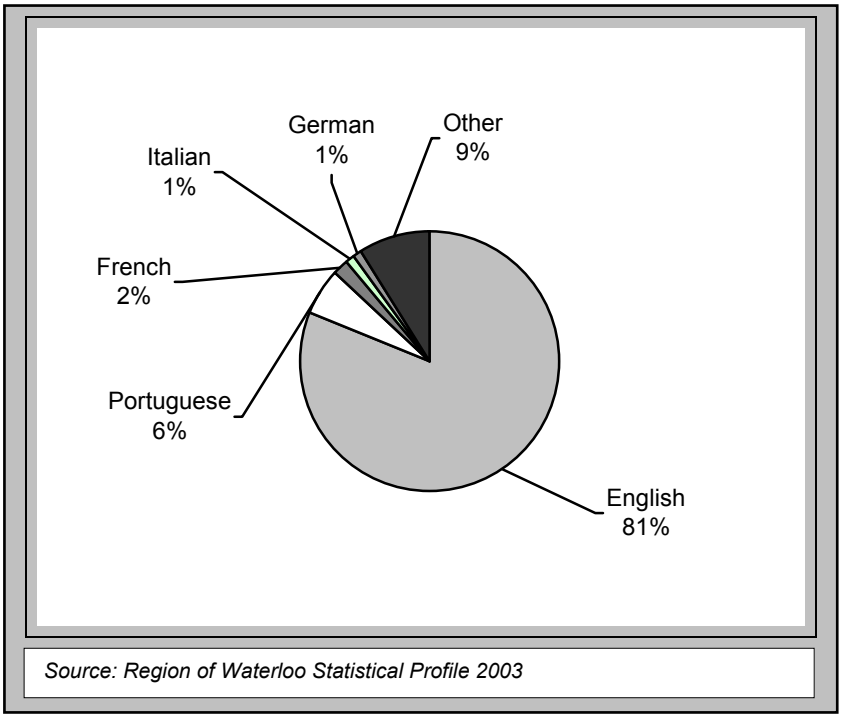
Families by Family Type	2001		1996	
Married couples, children at home	1,370	55%	1,265	57%
Married couples, no children at home	785	31%	700	31%
Common-law couples, children at home	85	3%	65	3%
Common-law couples, no children at home	80	3%	80	4%
Female lone-parent	140	6%	75	3%
Male lone-parent	60	2%	40	2%

- In 2001 there were 1,655 families with children in North Dumfries. Of these, 83% were married-couple families.
- Twelve percent of families with children were lone-parent families, the majority of which were female-headed.
- Common-law families accounted for 5% of families with children.
- Between 1996 and 2001 the proportion of lone-parent families increased, while the number of married couples with children decreased.
- Between 1996 and 2001 the proportion of families with no children at home remained fairly stable.

C LANGUAGE AND ETHNICITY

POPULATION BY MOTHER TONGUE

CAMBRIDGE POPULATION BY MOTHER TONGUE 2001

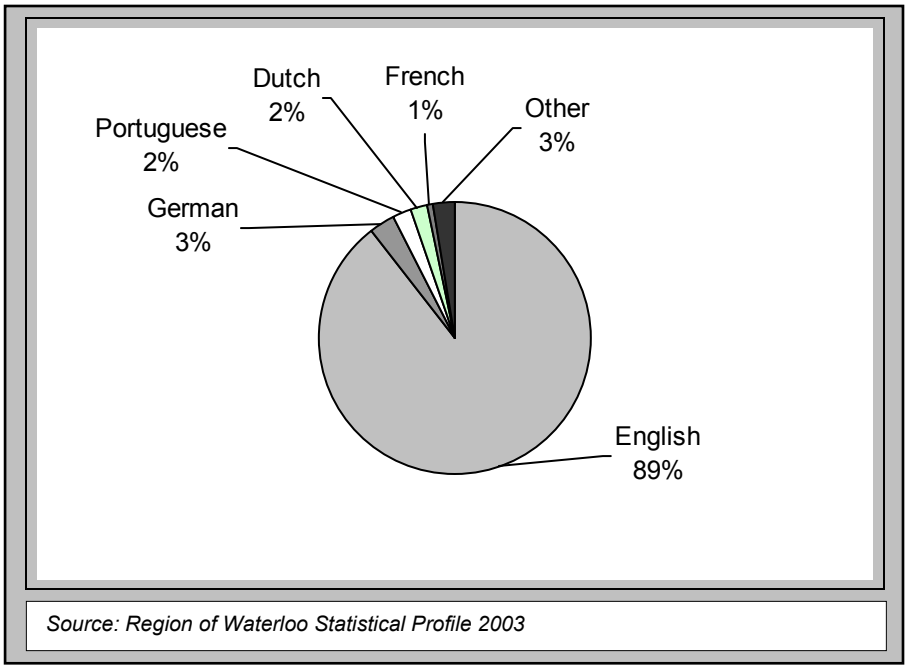


Source: Region of Waterloo Statistical Profile 2003

- One's mother tongue is the first language learned at home and still understood. In Cambridge, English is by far the dominant mother tongue (81%).
- The top five non-official languages are: Portuguese (6%), Italian (1%), German (1%), Spanish (1%), and Polish (1%).

NORTH DUMFRIES POPULATION BY MOTHER TONGUE 2001

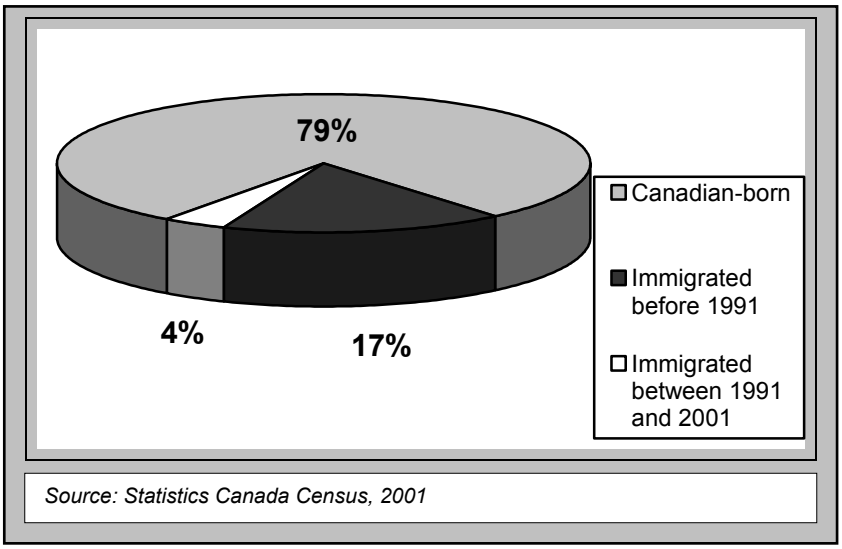
- The Township of North Dumfries is one of the most homogenous parts of the Region in terms of its mother tongue.
- In 2001, 89% of North Dumfries residents reported English as their mother tongue, 1% reported French, and 10% reported a mother tongue that was neither of the two.
- The top five non-official languages are: German (3%), Portuguese (2%), Dutch (2%), Italian (0.5%), and Polish (0.4%).



Source: Region of Waterloo Statistical Profile 2003

IMMIGRANTS BY PERIOD OF IMMIGRATION

IMMIGRANTS BY PERIOD OF IMMIGRATION (CAMBRIDGE)

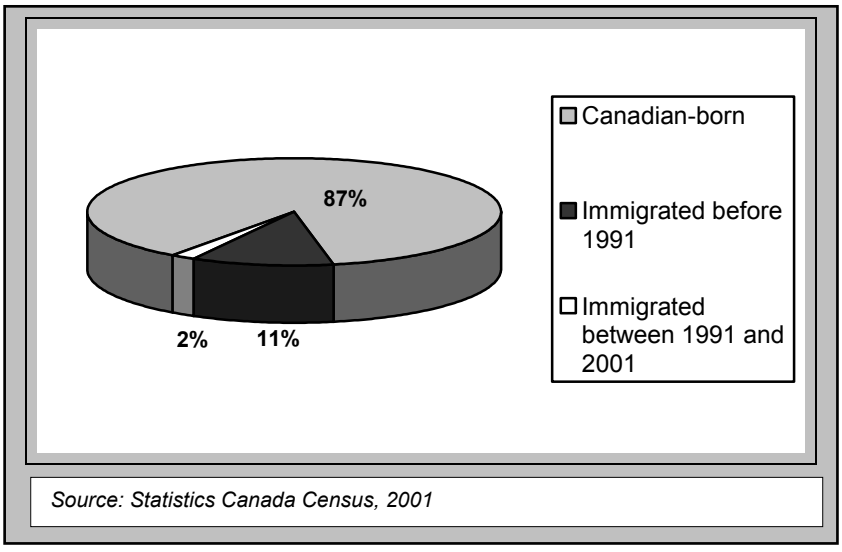


Source: Statistics Canada Census, 2001

- In 2001, 21% of Cambridge's population was born outside of Canada. Of these, 17% immigrated before 1991, and 4% immigrated between 1991 and 2001.

IMMIGRANTS BY PERIOD OF IMMIGRATION (NORTH DUMFRIES)

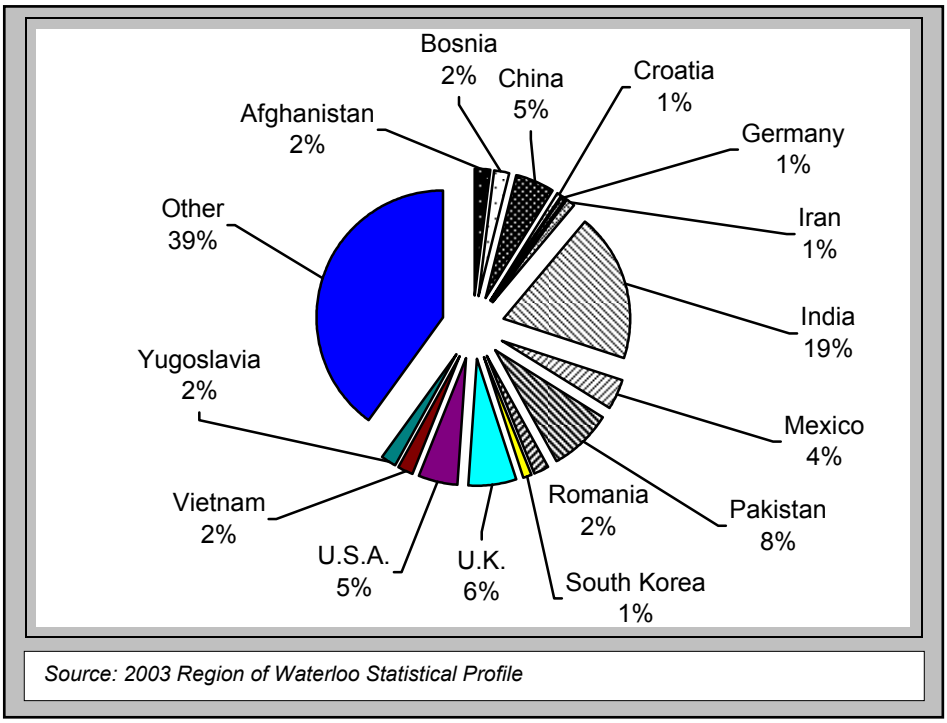
- In 2001, 13% of the population in the Township of North Dumfries was born outside of Canada. Of these, 11% immigrated before 1991, and 2% immigrated between 1991 and 2001.



Source: Statistics Canada Census, 2001

RECENT IMMIGRANTS BY COUNTRY OF BIRTH

RECENT IMMIGRANTS TO CAMBRIDGE BY COUNTRY OF BIRTH (1996-2001)

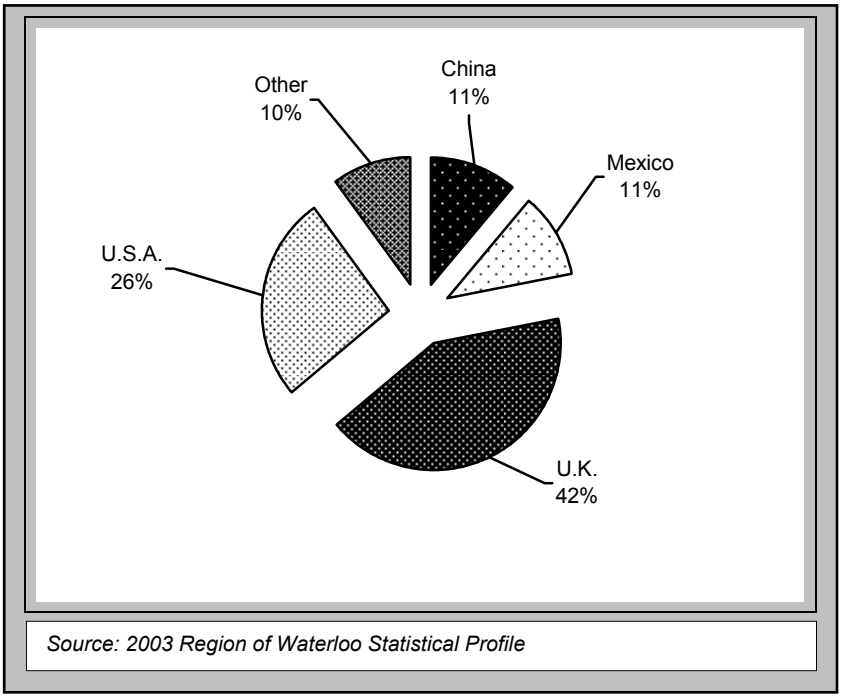


Source: 2003 Region of Waterloo Statistical Profile

- Among recent immigrants, the top 5 places of birth are: India (19%), Pakistan (8%), United Kingdom (6%), United States (5%), and China (5%).

RECENT IMMIGRANTS TO NORTH DUMFRIES BY COUNTRY OF BIRTH (1996-2001)

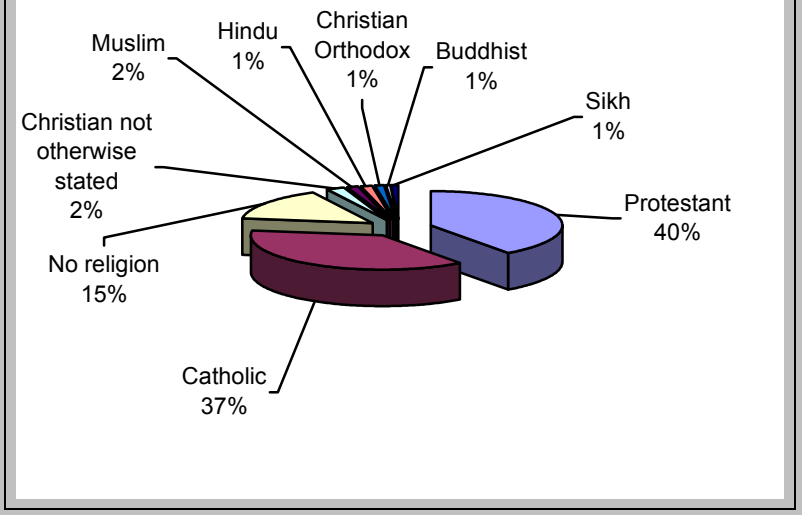
- Among recent immigrants, the top places of birth are: United Kingdom (42%), United States (26%), China (11%), and Mexico (11%).



Source: 2003 Region of Waterloo Statistical Profile

RELIGION

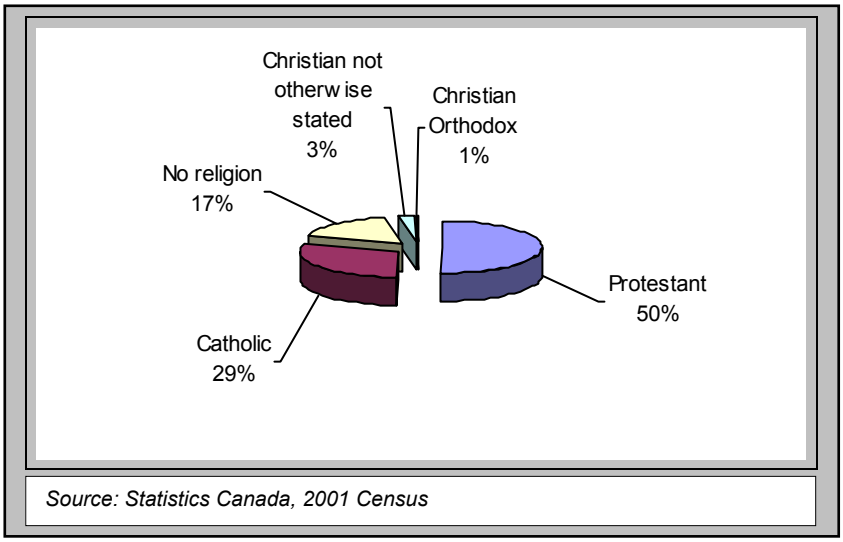
RELIGIOUS AFFILIATION—CAMBRIDGE (2001)



Source: Statistics Canada, 2001 Census

- At the time of the 2001 Census, 80% of Cambridge residents identified themselves as Christian. Of these, 40% were Protestant and 37% were Catholic. Other faith groups (Muslim, Hindu, Buddhist, and Sikh) represented 5% of the population. Fifteen percent (15%) of Cambridge residents reported no religious affiliation.
- At the time of the 2001 Census, 83% of North Dumfries' residents identified themselves as Christian. Of these, 50% were Protestant and 29% were Catholic.

RELIGIOUS AFFILIATION—NORTH DUMFRIES (2001)



Source: Statistics Canada, 2001 Census

- Other faith groups in North Dumfries were negligible. Seventeen percent (17%) of township residents reported no religious affiliation.
- Relative to the rest of the province, there are more Christians and fewer non-Christians in Cambridge and North Dumfries.
- There are also a significant number of people who do not identify with any faith group.

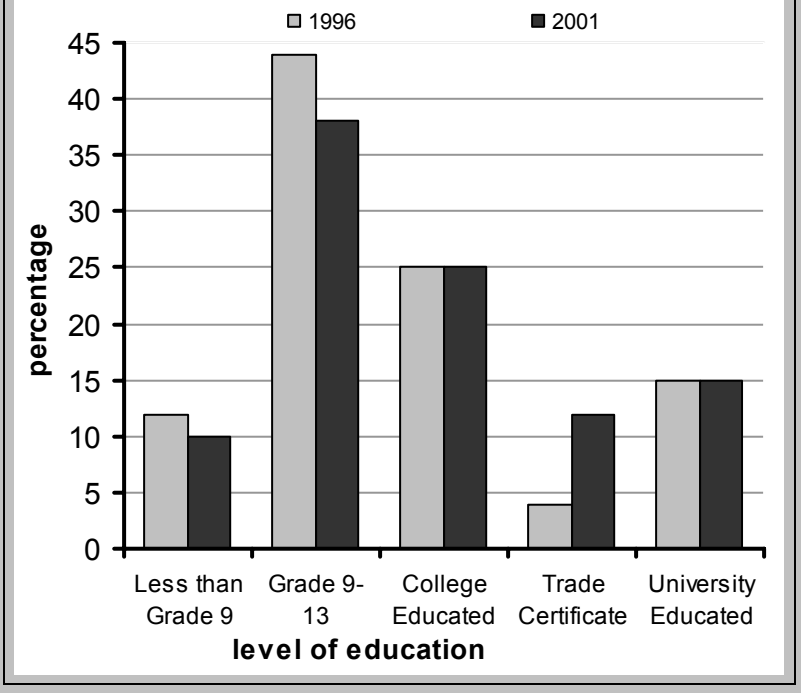
	North Dumfries		Cambridge		Region of Waterloo		Ontario	
Catholic	2,575	29.4%	40,440	37.1%	138,205	31.9%	3,911,760	34.7%
Protestant	4,380	50.0%	43,375	39.8%	184,995	42.6%	3,935,745	34.9%
Christian Orthodox	45	0.5%	1,195	1.1%	10,275	2.4%	264,055	2.4%
Christian not otherwise stated	220	2.5%	2,435	2.2%	11,335	2.6%	301,935	2.7%
Muslim	0	0.0%	1,680	1.5%	9,225	2.1%	352,525	3.1%
Jewish	10	0.1%	130	0.1%	1,045	0.2%	190,795	1.7%
Buddhist	0	0.0%	905	0.8%	3,705	0.8%	128,320	1.1%
Hindu	10	0.1%	1,270	1.2%	4,120	1.0%	217,560	1.9%
Sikh	0	0.0%	765	0.7%	2,515	0.6%	104,790	0.9%
Other	0	0.0%	110	0.1%	1,350	0.3%	36,770	0.3%
No religious affiliation	1,520	17.4%	16,700	15.3%	67,105	15.5%	1,841,290	16.3%
Total	**8,760**	**100.0%**	**109,005**	**100.0%**	**433,875**	**100.0%**	**11,285,545**	**100.0%**

Source: Statistics Canada, 2001 Census

D INCOME AND EMPLOYMENT

EDUCATIONAL ATTAINMENT

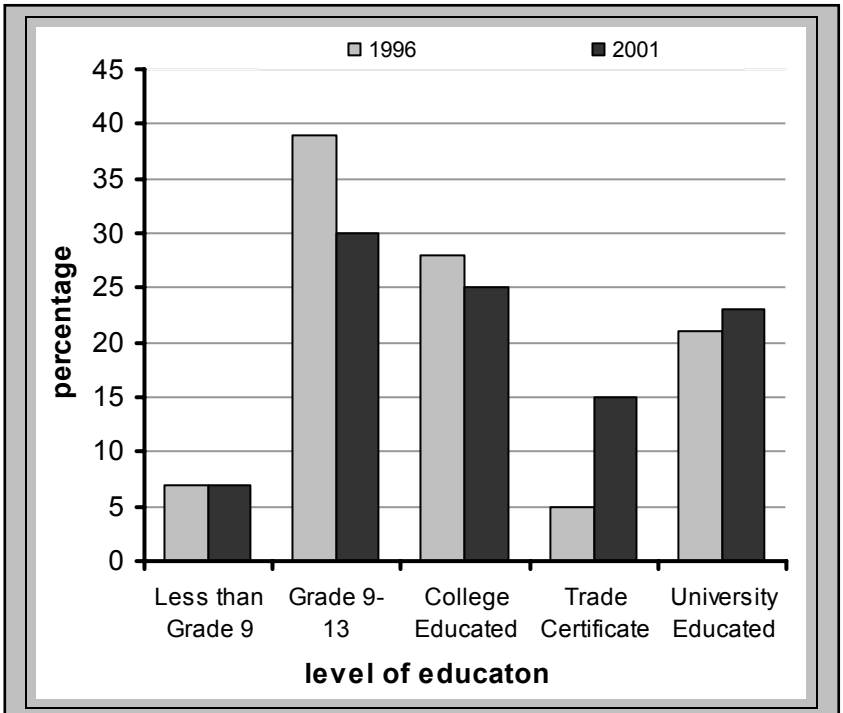
EDUCATIONAL ATTAINMENT AGE 15+ (CAMBRIDGE)



Source: Region of Waterloo Statistical Profile 1998, 2003

- Educational levels have improved in recent years. The percentage of Cambridge residents with less than a grade 9 education fell from 12.2% in 1996 to 9.6% in 2001.
- The percentage of the population age 15+ with at least some post secondary education increased from 44.0% to 52.1% during this same period.

EDUCATIONAL ATTAINMENT AGE 15+ (NORTH DUMFRIES)

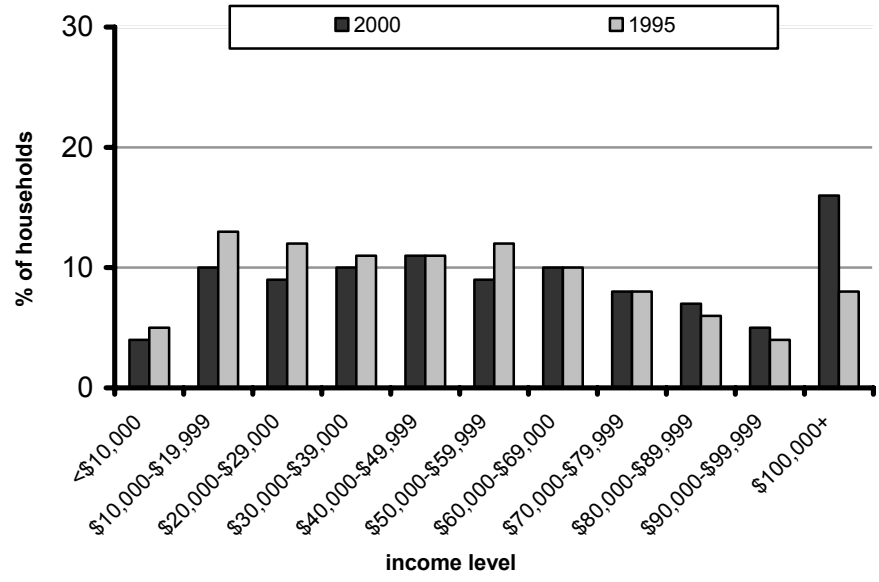


Source: Region of Waterloo Statistical Profile 1998, 2003

- On the whole, North Dumfries residents benefit from above-average education. In 2001 only 7.1% of residents had less than a grade nine education, compared to 9.6% in Cambridge and 8.9% in the Region of Waterloo.
- Also in 2001, 62.4 % of the population age 15+ had some post secondary education--which was higher than Cambridge's rate of 52.1% and the Region of Waterloo's rate of 58.2%.

PRIVATE HOUSEHOLD INCOME LEVELS

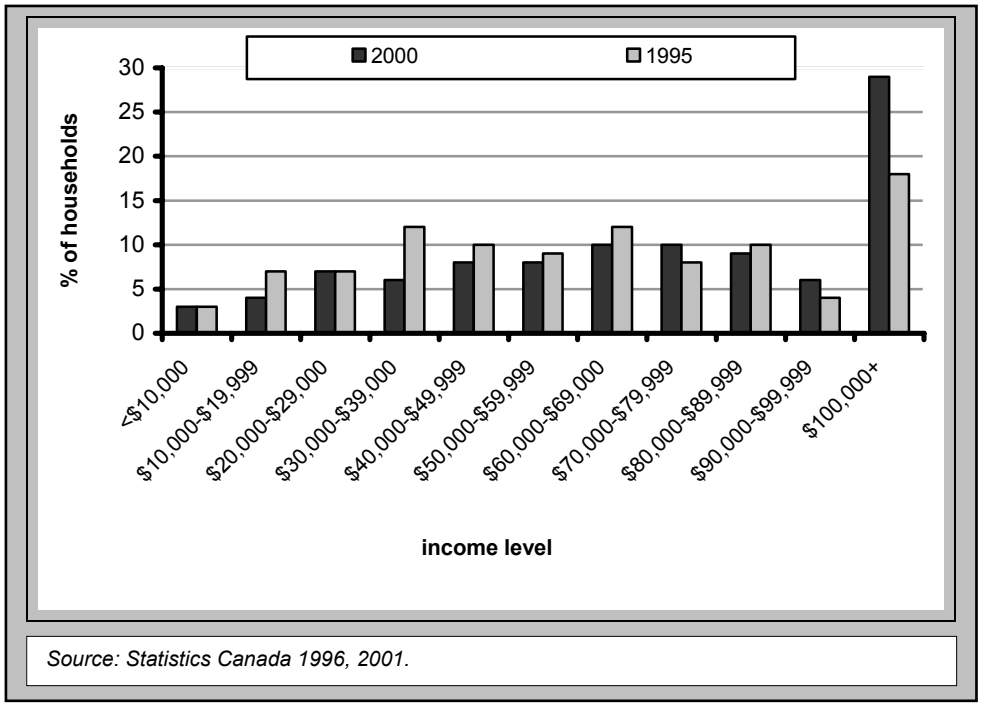
PRIVATE HOUSEHOLD INCOME LEVELS IN CAMBRIDGE



Source: Statistics Canada 1996, 2001.

- A private household refers to a person or group of people occupying the same dwelling. In 2000 in the City of Cambridge:
- The average private household income was $64,871 (up from $52,694 in 1995).
- 14% of all private households had incomes below $20,000 (down from 18% in 1995).
- 16% of private households had incomes of $100,000 or more (up from 8% in 1995).

PRIVATE HOUSEHOLD INCOME LEVELS IN NORTH DUMFRIES

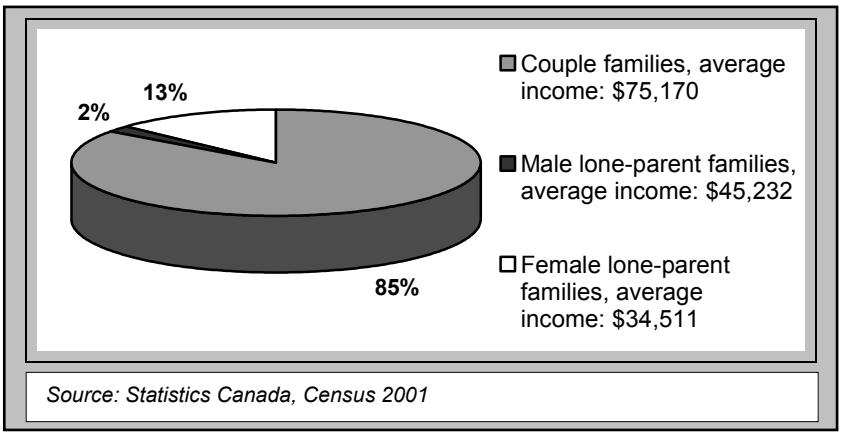


Source: Statistics Canada 1996, 2001.

- In 2000 in the Township of North Dumfries:
- The average private household income was $90,215 (up from $70,733 in 1995).
- 7% of all private households had incomes below $20,000 (down from 10% in 1995).
- 29% of private households had incomes of $100,000 or more (up from 18% in 1995).

INCOME BY FAMILY TYPE

2000 INCOME BY FAMILY TYPE—CAMBRIDGE

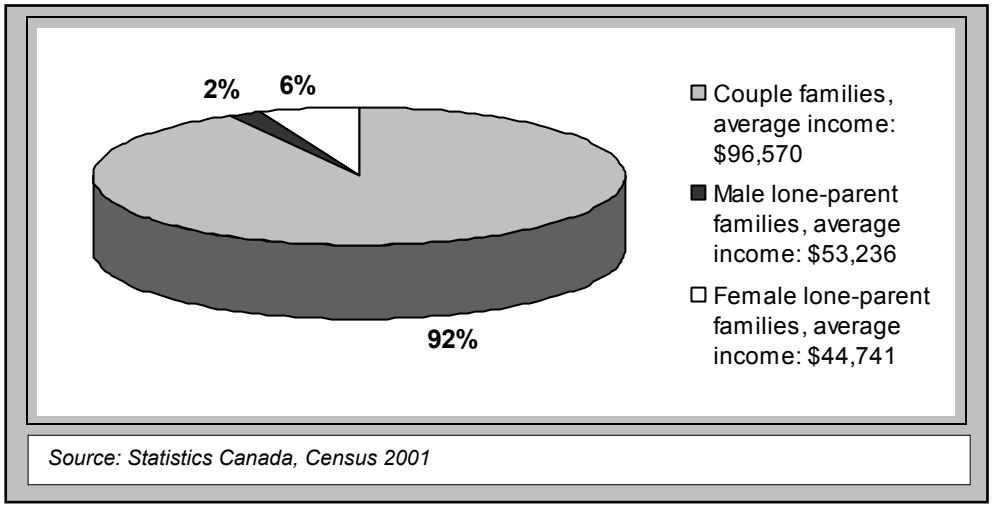


Source: Statistics Canada, Census 2001

- According to the 2001 Census, 'couple families' in Cambridge earned on average $75,170 annually.
- Male lone-parent families had an average income of $45,232 compared to an average of $34,511 for female lone-parent families.

	Cambridge		North Dumfries	
Couple Families	26,580	85%	2,300	92%
Male Lone-Parent Families	680	2%	55	2%
Female Lone-Parent Families	3,885	13%	135	6%

2000 INCOME BY FAMILY TYPE—NORTH DUMFRIES



Source: Statistics Canada, Census 2001

- According to the 2001 Census, couple families in the Township of North Dumfries earned on average $96,570 annually.
- Male lone-parent families had an average income of $53,236 compared to an average of $44,741 for female lone-parent families.

INCIDENCE OF LOW INCOME

INCIDENCE OF LOW INCOME FOR CAMBRIDGE (2001)

Low Income Status	1996	2001	% Change
Economic families	**28,025**	**31,240**	**+11.5**
Low income	3,460	2,559	-26.0
Other	24,565	28,681	+57.5
Incidence of low income (%)	12.3	8.2	-33.3
Unattached individuals	**9,085**	**10,030**	**+10.4**
Low income	3,060	3,210	+4.9
Other	6,020	6,820	+13.3
Incidence of low income (%)	33.7	32.0	-5.0
Population in private households	**100,225**	**108,380**	**+8.1**
Low income	13,730	10,840	-21.0
Other	86,495	97,540	+12.8
Incidence of low income (%)	13.7	10.0	-27.0

- Out of 31,240 economic families in Cambridge, there were 2,559 families (8.2%) living in poverty in 2001, a decrease from 1996.
- Of 10,030 single people, 32% were living below the poverty line. There were more single people living below the poverty line than in 1996.
- The incidence of low income among the population in private households was 10%, compared with 13.7% in 1996.

INCIDENCE OF LOW INCOME FOR NORTH DUMFRIES (2001)

Low Income Status	1996	2001	% Change
Economic families	**2,215**	**2,535**	**+14.4**
Low income	150	109	-27.3
Other	2,065	2,426	+17.5
Incidence of low income (%)	6.8	4.3	-36.8
Unattached individuals	**390**	**485**	**+24.4**
Low income	70	65	-7.1
Other	320	420	+31.2
Incidence of low income (%)	18.0	13.4	-25.6
Population in private households	**7,790**	**8,680**	**+11.4**
Low income	575	350	-39.1
Other	7,220	8,330	+15.4
Incidence of low income (%)	7.4	4.0	-45.9

- Out of 2,535 economic families in the Township of North Dumfries, there were 109 families (4.3%) living in poverty in 2001, a decrease from 1996.
- Of 485 single people, 13.4% were living below the poverty line. There were fewer single people living below the poverty line than in 1996.
- The incidence of low income among the population in private households was 4%, compared with 7.4% in 1996.

LABOUR FORCE ACTIVITY

LABOUR FORCE ACTIVITY—CAMBRIDGE

	1996	2001
Population 15+	76,835	86,055
Labour force	53,800	60,685
Employed	48,925	57,445
Unemployment rate (male)	7.8	5.0
Unemployment rate (female)	10.5	5.7
Participation rate (male)	77.4	78.0
Participation rate (female)	63.0	64.8

Source: Statistics Canada Census, 1996, 2001.

- In 2001 Cambridge's labour force was 60,685, an increase from 53,800 in 1996. The percentage of the labour force that was unemployed decreased for both males and females. Another positive indicator was a small increase in labour force participation rates.

LABOUR FORCE ACTIVITY—NORTH DUMFRIES

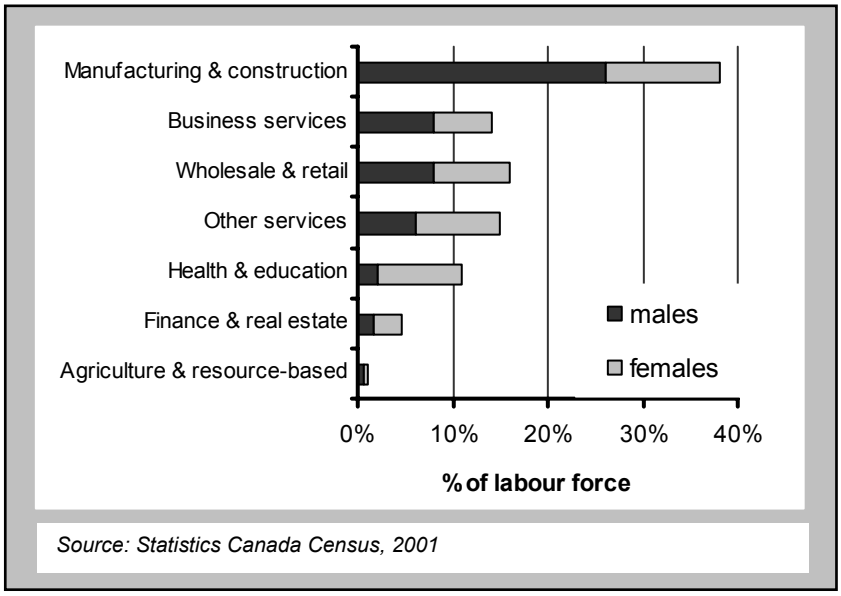
	1996	2001
Population 15+	5,920	6,670
Labour force	4,385	5,170
Employed	4,140	5,010
Unemployment rate (male)	4.7	2.3
Unemployment rate (female)	6.7	3.8
Participation rate (male)	82.3	83.7
Participation rate (female)	65.8	71.2

Source: Statistics Canada Census, 1996, 2001.

- In 2001 the labour force in the Township of North Dumfries was 5,170, an increase from 4,385 in 1996. The percentage of the labour force that was unemployed decreased for both males and females. There was also an increase in labour force participation rates.

LABOUR FORCE BY INDUSTRY

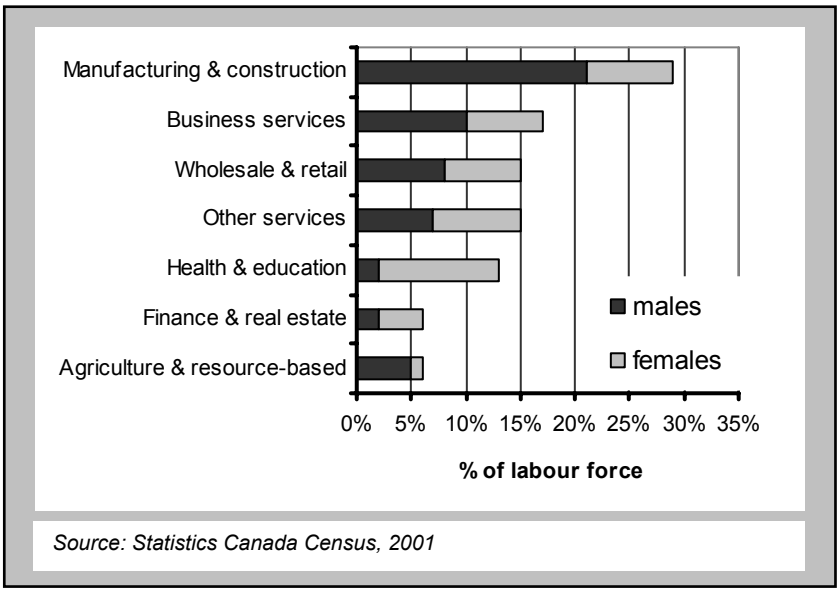
LABOUR FORCE BY INDUSTRY—CAMBRIDGE



Source: Statistics Canada Census, 2001

- The manufacturing and construction industries employed the largest share (38%) of the workforce in 2001.
- Wholesale and retail trades ranked second, with 9,655 labour force participants, or 16% of the workforce.
- In 2001, 1 in 100 labour force participants was engaged in agriculture.
- Men were much more likely than women to have jobs in manufacturing and construction. Women comprise 82% of the labour force in health and education.

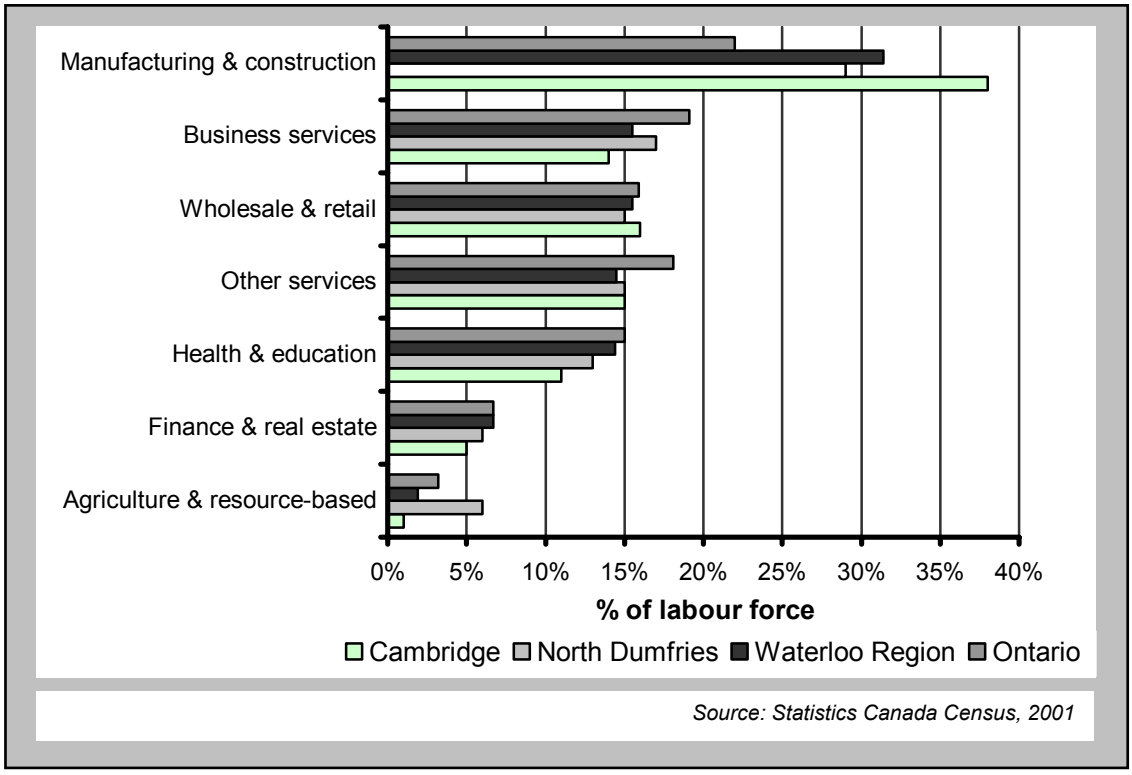
LABOUR FORCE BY INDUSTRY—NORTH DUMFRIES



Source: Statistics Canada Census, 2001

- The manufacturing and construction industries employed the largest share (29%) of the workforce in 2001.
- Business services ranked second, with 875 labour force participants, or 17% of the workforce.
- In 2001, 6% of labour force participants were engaged in agriculture.
- Men were much more likely than women to have jobs in manufacturing, construction and agriculture.
- Women comprised 85% of the labour force in health and education.

LABOUR FORCE BY INDUSTRY—COMPARATIVE STATS

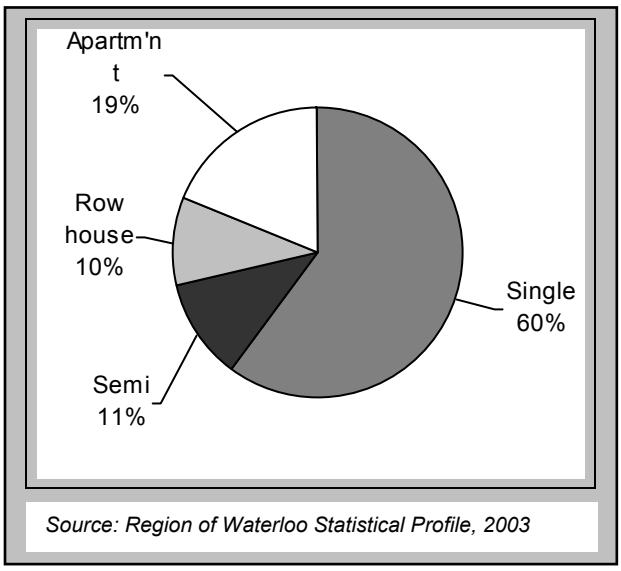


Source: Statistics Canada Census, 2001

E HOUSING AND TRANSPORTATION

HOUSING COMPOSITION

DWELLING BY STRUCTURE TYPE—CAMBRIDGE (2001)



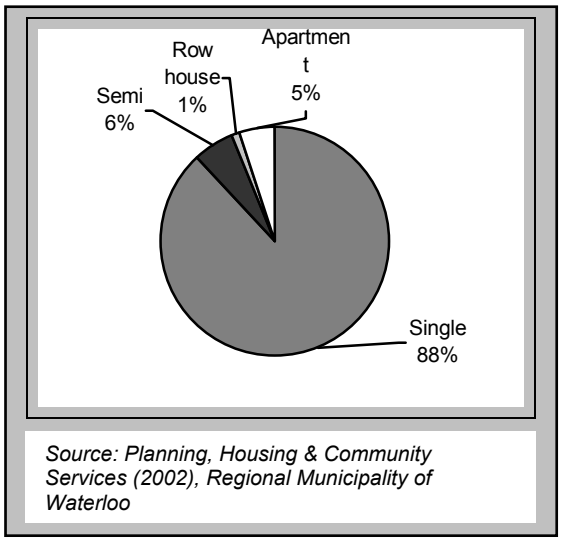
Source: Region of Waterloo Statistical Profile, 2003

- According to the 2001 Census there were 39,260 privately occupied dwellings in Cambridge. Of these, 60 % were single detached houses.
- Fourteen and a half percent (14 ½%) of all dwellings were apartments with fewer than five storeys. High rise apartment buildings made up only 4.5% of all occupied dwellings.
- Since 1996 there has been a slight increase in the proportion of single detached houses, and a slight decrease in the proportion of semi-detached houses and apartments.

Structure Type	2001		1996	
Single detached	23,510	60%	20,230	57%
Semi-detached	4,275	11%	4,335	12%
Row house	4,005	10%	3,495	10%
Apartment	7,465	19%	7430	21%

DWELLING BY STRUCTURE TYPE—NORTH DUMFRIES (2001)

- According to the 2001 Census there were 2,855 privately occupied dwellings in the Township of North Dumfries. Of these, the vast majority (88%) were single detached houses.
- There are no high-rise apartment buildings of five or more storeys in North Dumfries.
- Since 1996 there has been little to no change in the composition of dwellings by structure type.

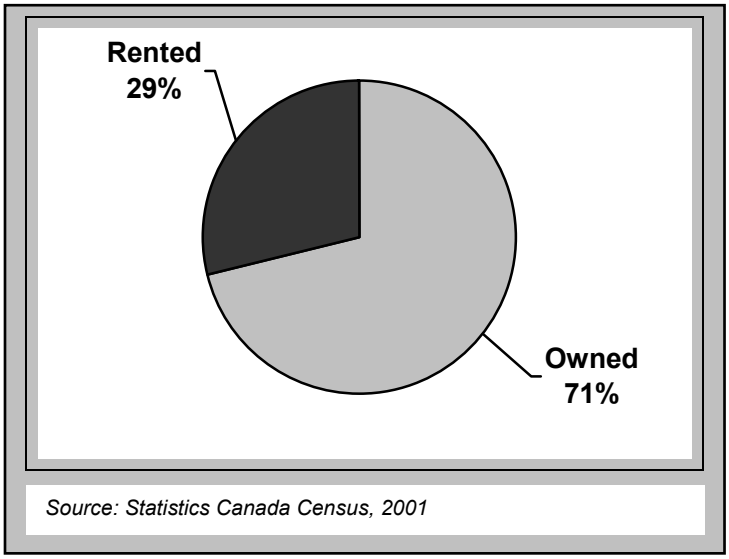


Source: Planning, Housing & Community Services (2002), Regional Municipality of Waterloo

Structure Type	2001		1996	
Single detached	2,520	88%	2,255	89%
Semi-detached	155	6%	135	5%
Row house	30	1%	30	1%
Apartment	140	5%	125	5%

OCCUPIED PRIVATE DWELLINGS

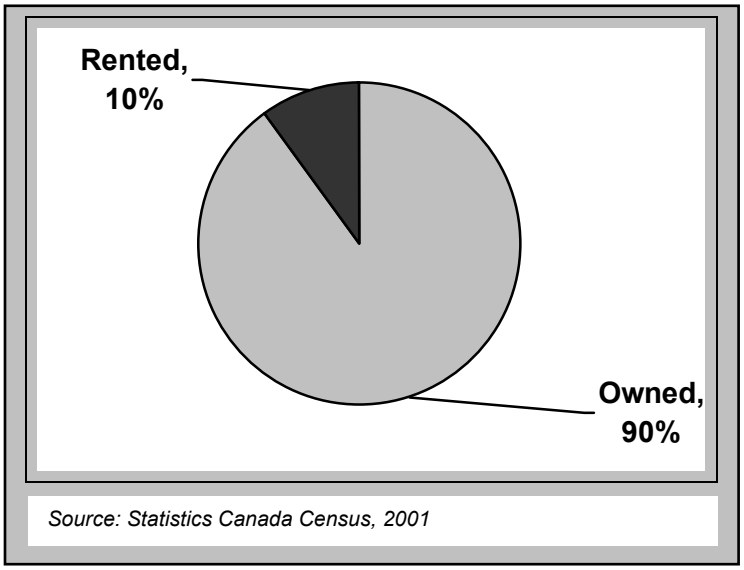
OCCUPIED PRIVATE DWELLINGS—CAMBRIDGE (2001)



Source: Statistics Canada Census, 2001

- In 2001 there were 39,305 households living in private dwellings, up from 35,500 in 1996.
- In 2001, 71% of all dwellings were owner-occupied, while 29% were rented (compared with 66% and 34% in 1996).
- Average gross monthly rent was $621, up from $615 in 1996.
- Average owner's major payment was $983 in 2001, up from $883 in 1996.
- One indicator of housing affordability is the proportion of income spent on housing. The general rule of thumb is that housing should not exceed 30% of income. In 2001, 4,255 renter households spent 30% or more of household income on shelter costs. This compares with 4,910 households in 1996.
- In 2001, 4,540 owner households spent 30% or more of their household income on shelter costs. This compares with 3,965 households in 1996.

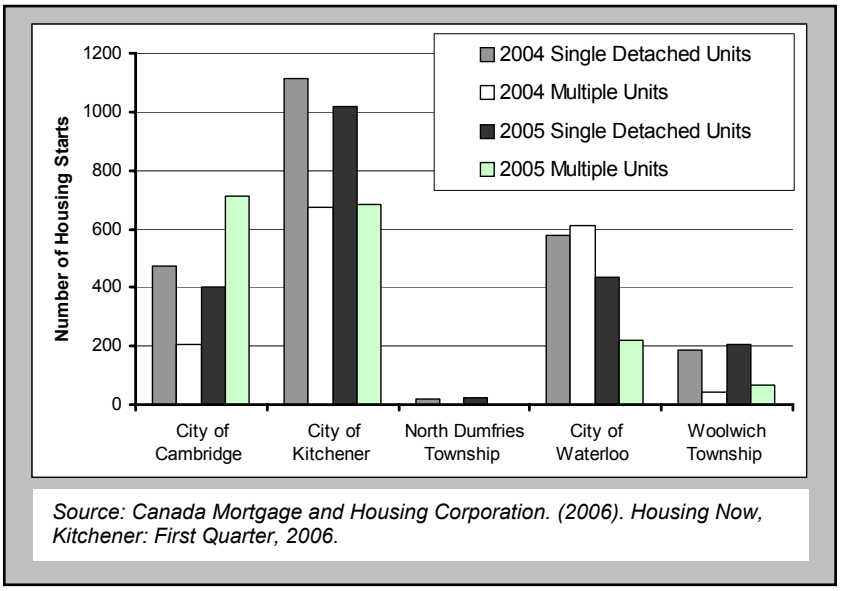
OCCUPIED PRIVATE DWELLINGS—NORTH DUMFRIES (2001)



Source: Statistics Canada Census, 2001

- In 2001 there were 2,850 households living in private dwellings, up from 2,540 in 1996.
- In 2001, 90% of all dwellings were owner-occupied while 10% were rented (compared with 88% and 12% in 1996).
- Average gross monthly rent was $622 in 2001, down from $718 in 1996.
- Average owner's major payment was $1,040 in 2001, up from $935 in 1996.
- In 2001, 80 renter households spent 30% or more of their household income on shelter costs. This compares with 90 households in 1996.
- In 2001, 315 owner households spent 30% or more of their household income on shelter costs. This compares with 295 households in 1996.

HOUSING STARTS



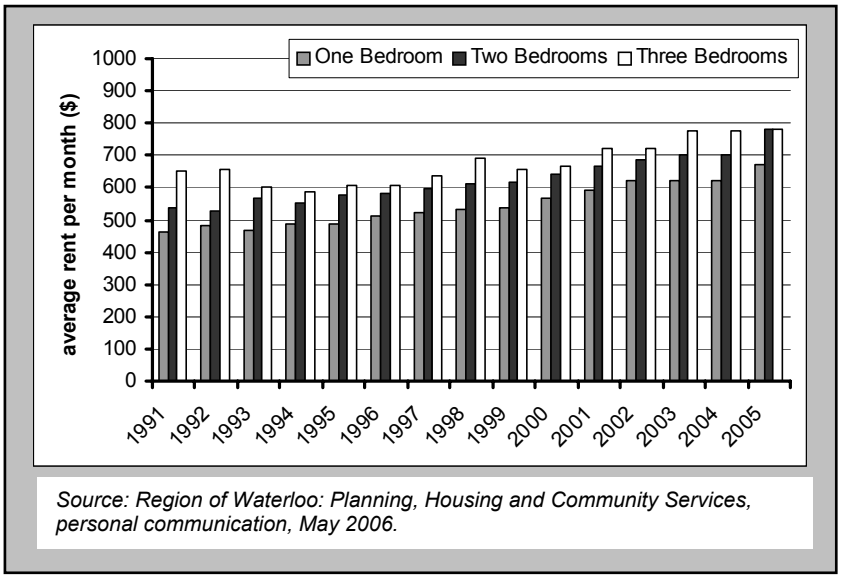
Source: Canada Mortgage and Housing Corporation. (2006). Housing Now, Kitchener: First Quarter, 2006.

- Based on the Canada Mortgage and Housing Corporation (CMHC) report *Housing Now, Kitchener: First Quarter 2006*, there were 1,112 housing starts in Cambridge during 2005 (up 64% from 2004), comprised of 400 single detached units and 712 multiple units.
- In North Dumfries during 2005, there were 22 housing starts (up 4.8% from 2004)—comprised of 22 single detached units.

RENTAL ACCOMMODATIONS

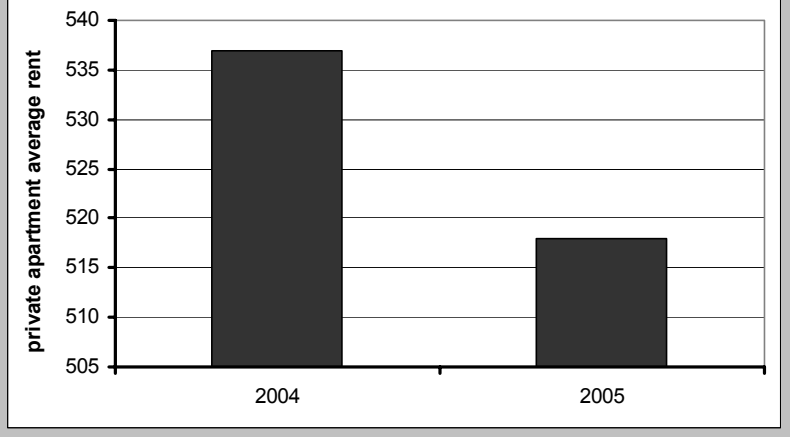
AVERAGE MONTHLY RENT FOR APARTMENTS IN CAMBRIDGE

- Since 2000, the average monthly rent for apartments in Cambridge has gradually increased. From 2004 to 2005, this has amounted to an increase of 6.8% for one-bedroom apartments, and 10% for two-bedroom apartments.



Source: Region of Waterloo: Planning, Housing and Community Services, personal communication, May 2006.

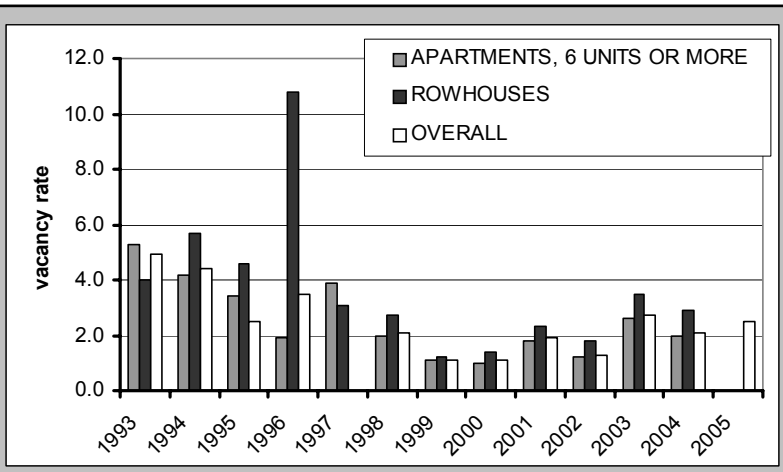
PRIVATE APARTMENT AVERAGE RENT—TOWNSHIPS OF WOOLWICH AND NORTH DUMFRIES



Source: Canada Mortgage and Housing Corporation. Rental Market Report, Kitchener: October 2005.

- From 2004 to 2005, private apartment average rent decreased by 3.5% in the Townships of Woolwich and North Dumfries.

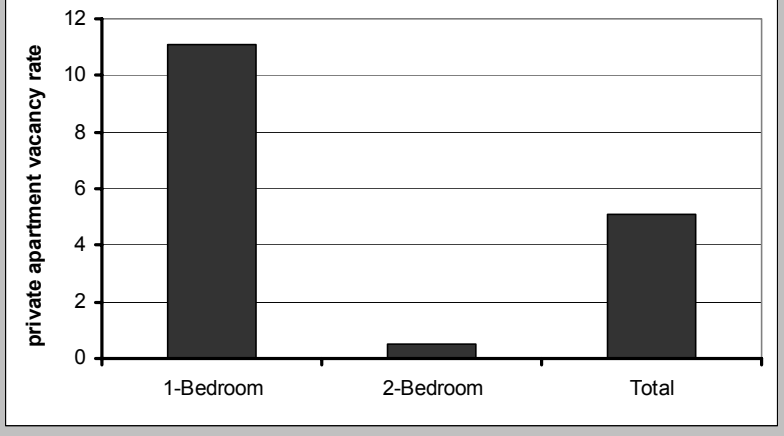
VACANCY RATES FOR RENTAL HOUSING IN CAMBRIDGE



Source: For 1993-2004 data: City of Cambridge, 2004 Annual Housing Report http://www.city.cambridge.on.ca/relatedDocs/2004%20Annual%20Housing%20Report.pdf and CMHC 2005 Annual Rental Market Report

- From 1993 to 2005, the average overall vacancy rate for rental housing in Cambridge has been 2.5%.
- From 1993 to 2005 the vacancy rate in Cambridge has decreased by 49%.
- From 2004 to 2005, vacancy rates for rental housing in Cambridge have generally increased.
- In Cambridge, the vacancy rate for 3-bedroom private row houses decreased by 61% over this period—from 2004-2005. (Source: *CMHC 2004 and 2005 Annual Rental Market Report*)

PRIVATE APARTMENT VACANCY RATE FOR TOWNSHIPS OF WOOLWICH AND NORTH DUMFRIES



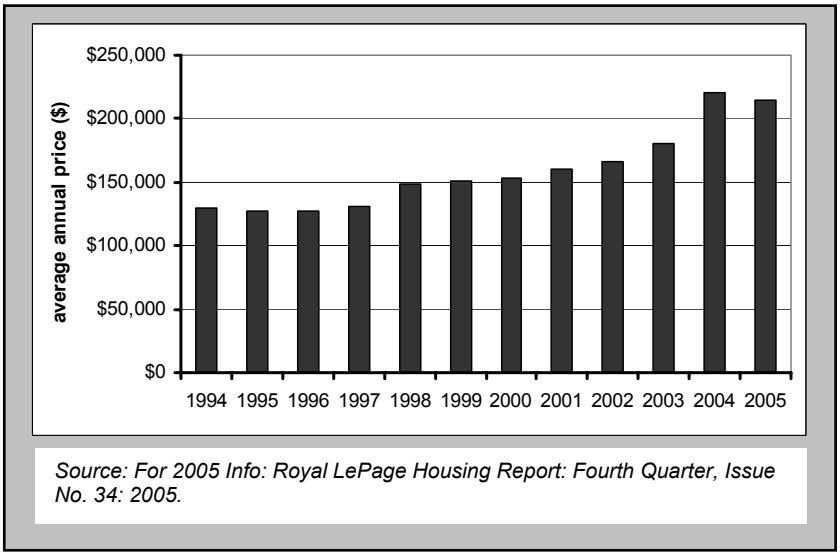
Source: Canada Mortgage and Housing Corporation. Rental Market Report, Kitchener: October 2005.

- In the Townships of Woolwich and North Dumfries, the total private apartment vacancy rate in 2005 was 5.1%.
- The vacancy rate for private 1-bedroom apartments was 95%--higher than that of 2-bedroom private apartments.

HOUSING PRICES

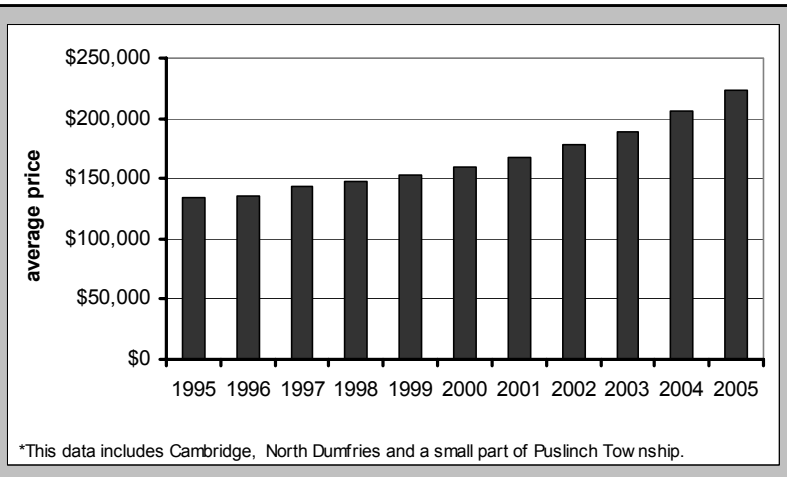
HOUSING PRICES IN CAMBRIDGE—DETACHED BUNGALOW

- Though housing prices have gradually risen in Cambridge since the mid-1990s, there has been a slight decline in prices in 2005.
- In 2004, the average price of detached bungalows in Cambridge was $220,000, as compared to $214,500 in 2005; this represents a 2.5% decrease.



Source: For 2005 Info: Royal LePage Housing Report: Fourth Quarter, Issue No. 34: 2005.

AVERAGE RESIDENTIAL RESALE PRICE—CAMBRIDGE AND NORTH DUMFRIES*

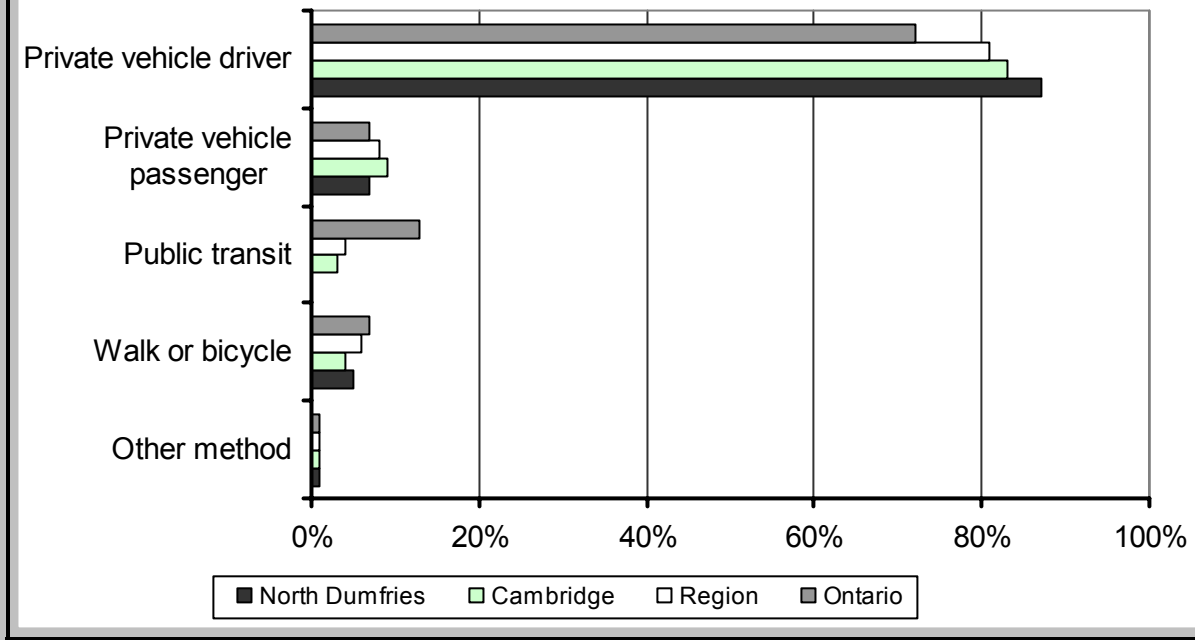


Source: Source: Real Estate Board of Cambridge Inc., Cambridge Real Estate Board MLS Summary, December 2005., as cited by Region of Waterloo: Planning, Housing and Community Services, personal communication, May 2006.

- Over the past 10 years, the average residential resale price of houses in Cambridge and North Dumfries, have increased annually.
- Between 2004 and 2005, the change in resale prices amounted to an 8.4% increase.

MODE OF TRANSPORTATION TO WORK

MODES OF TRANSPORTATION TO WORK—COMPARATIVE

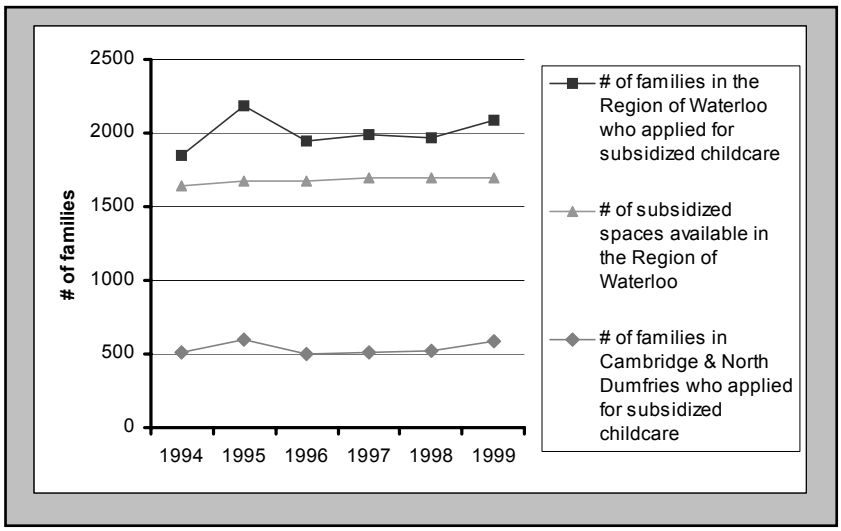


Source: Statistics Canada Census, 2001

F GENDER (CHILD CARE)

CHILD CARE SUBSIDY

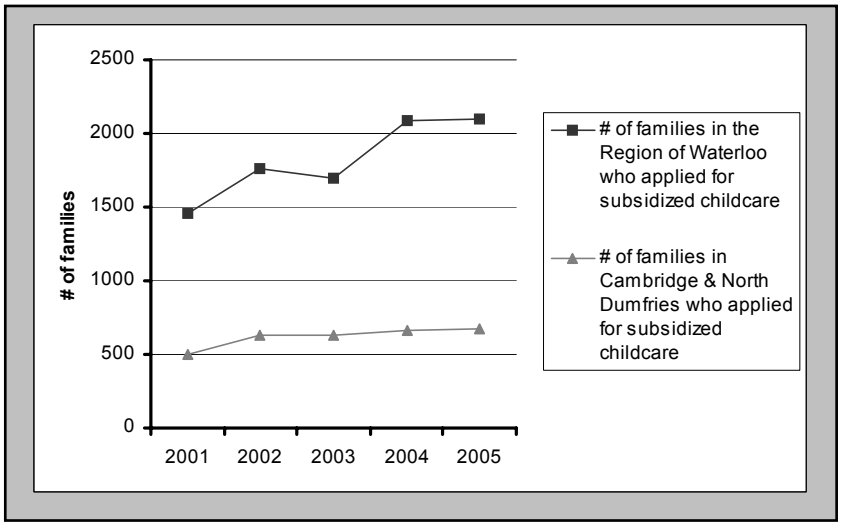
CHILD CARE SUBSIDY (1994-1999)



- In 2000, child care subsidy went through a transition to a new provincial system. It is for this reason that statistics for that year are not reported here and the statistics before and after that period are not able to be compared precisely.
- Cambridge and North Dumfries consists of approximately 30% to 35% of the Region of Waterloo's total childcare subsidy caseload.

- The Region of Waterloo has seen an increase in child care subsidy applications over the last five years with 30% more applications in 2005 than there were in 2001.
- Cambridge and North Dumfries have had a comparable 26% increase in applications since 2001 with the difference between 2004 and 2005 accounting for only 1% of that increase.
- "In January, 2005, there were approximately 580 families in the Cambridge and North Dumfries area receiving subsidy. [The] overall caseload in 2005 grew 8.2% and by the end of 2005, there were 628 families in the Cambridge and North Dumfries area receiving subsidy."[1] This number represents the total number of families receiving subsidy in that month.
- In 2005, 672 families in Cambridge and North Dumfries applied for subsidized child care; 90.6% of which were approved. However, approval for subsidy does not mean that a childcare placement has been made. Some families must remain on a waiting list until a child care spot has been found.

CHILD CARE SUBSIDY (2001-2005)



[1] Region of Waterloo Child Care Subsidy Program, Waterloo Region Social Services Department, personal communication, March-May 2006. Data for both charts on this page is from the same source.

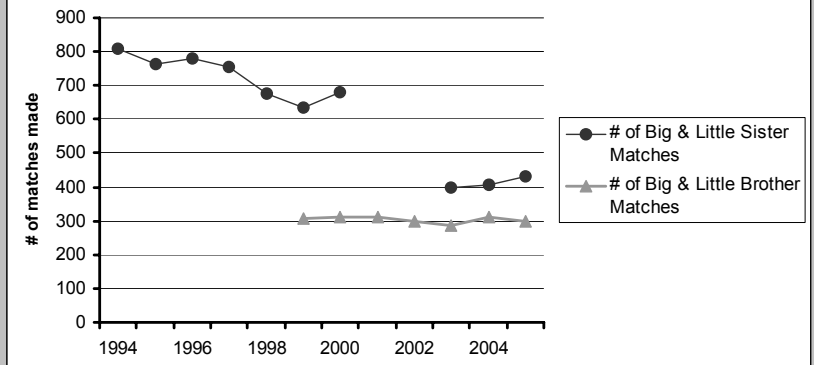
3.0 COMMUNITY TRENDS

A GENERAL COMMUNITY SUPPORTS & BASIC SERVICES

SUPPORTS AND SERVICES FOR YOUTH

TOTAL NUMBER OF BIG SISTER/BROTHER MATCHES MADE YEARLY

Big Brothers Big Sisters of Cambridge *(p. 73)*



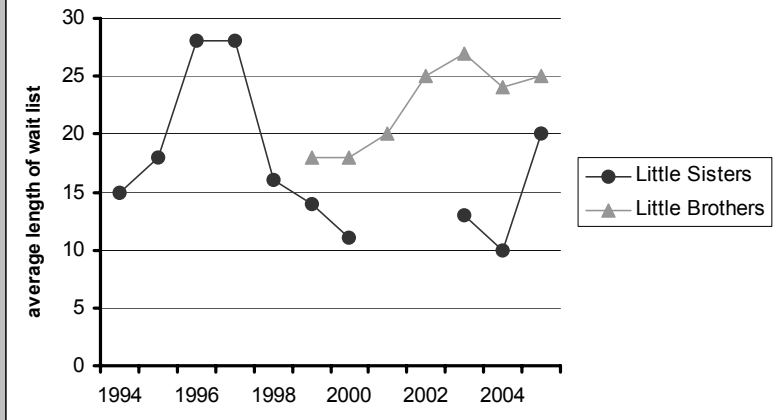
Source: Big Brothers Big Sisters of Cambridge, personal communication, March-May 2006.

- 'Big' and 'little sister' matches have steadily risen since the Big Sisters' organization merged with Big Brothers in 2003.
- Increasing 5% from 2004 to 432 matches in 2005, Big Sisters is slowly increasing to the volume of matches it witnessed in the mid '90s.
- 'Big' and 'little brother' matches have stayed fairly constant since 1999.
- Remaining around 300 matches every year, 2005 saw a match total of 298 which is comparable to 2004 levels.

MONTHLY AVERAGE LENGTH OF LITTLE SISTER/BROTHER WAIT LIST

- Consistently since 1999, there has been a longer waiting list for 'little brothers' than 'little sisters'; with an average of approximately 10 more 'little brothers' waiting for a match in any given month.
- As an organization Big Brothers Big Sisters of Cambridge has tried to address this in-balance by occasionally matching 'little brothers' with 'big sisters'.
- The Little Sister's waiting list doubled in 2005 to a monthly average of 20 from that of 10 in 2004. [2]

(p. 73) **Big Brothers Big Sisters of Cambridge**



Source: Big Brothers Big Sisters of Cambridge, personal communication, March-May 2006.

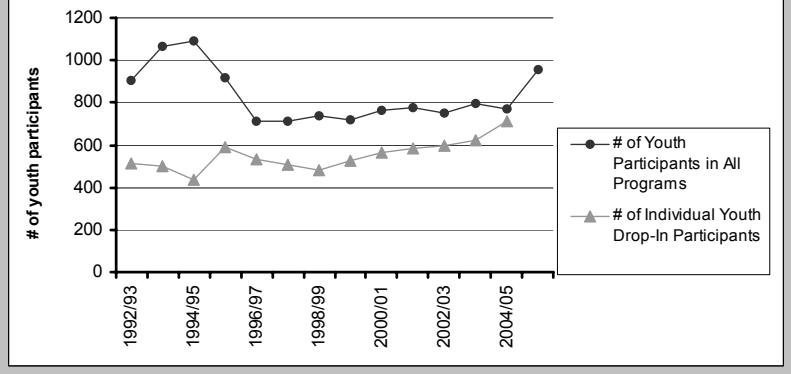
[2] This is due to the cancellation of a group program for the duration of 2005; however this program will be phased back in for 2006 and subsequent years.

CHRISTOPHER-CHAMPLAIN COMMUNITY CENTRE— YOUTH DROP-IN PROGRAM *(p. 74)*

- Christopher-Champlain's youth drop-in program started in November of 2004. In their first month of operation, they saw 27 different individual youth, 266 times. Since then, the total number of individual youth who drop-in has risen to a total of 71 in 2005. This has translated into a total of 1287 visits by youth in 2005.

YOUTH PROGRAM PARTICIPATION

Langs Farm Village Association—Youth and Teen Centre *(pp. 78-79)*



Source: Langs Farm Youth and Teen Centre, personal communication, March-May 2006.

- In 2005/06, Langs Farm Village Association saw a 20% increase in the number of youth participants—with a total of 955 youth in all programs.
- This is the highest youth participant rate Langs Farm has seen since the Ministry of Community and Social Services reduced funding in 1995.
- The number of individual youth accessing the drop-in services has been steadily increasing since 1999--with 710 youth in 2004/05 up 12% from 625 in 2003/04.

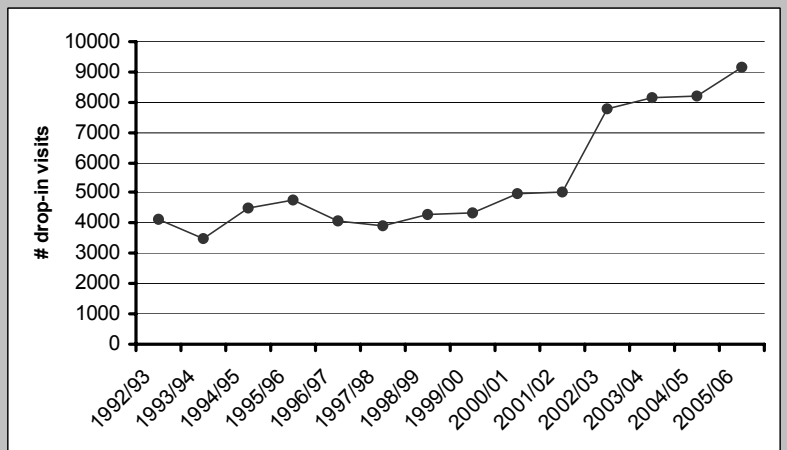
YWCA—NUMBER OF YOUTH ACCESSING SERVICES *(p. 83)*

- In 2005, a total of 165 youth accessed all program services, with 844 children (aged 4 to 13) accessing the summer camp accommodations.

NUMBER OF YOUTH DROP-IN VISITS

- Langs Farm received 9139 drop- in visits during the 2005/06 service year.
- This is an increase of more than 10% from the previous year's with 8,208 visits.

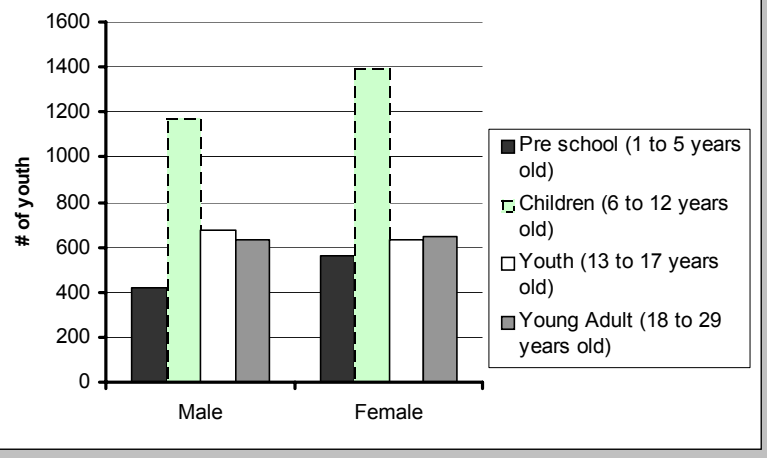
(pp. 78-79) **Langs Farm Village Association—Youth and Teen Centre**



Source: Langs Farm Youth and Teen Centre, personal communication, March-May 2006.

NUMBER OF YOUTH ACCESSING SERVICES—2005

YMCA of Cambridge *(p. 82)*

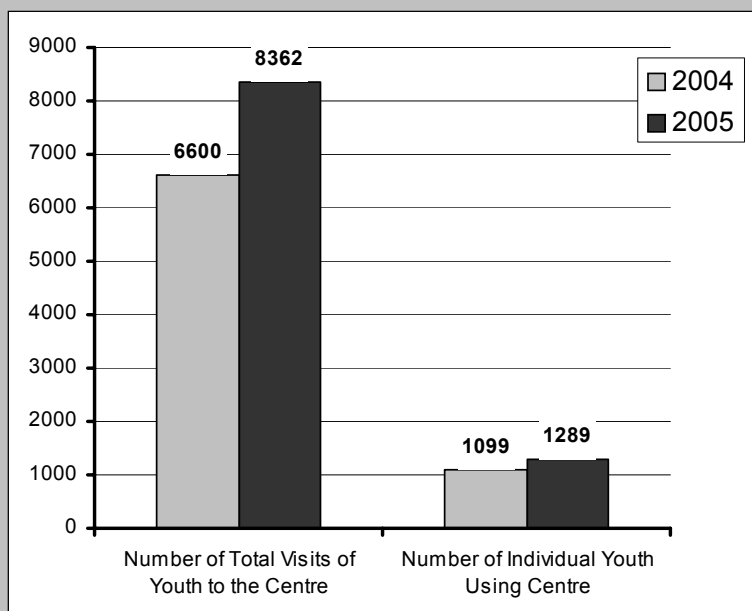


Source: YMCA of Cambridge, personal communication, March-May 2006.

- In 2005, the YMCA had an estimated number of 6,137 children and youth accessing services.[3]
- Children 6 to 12 years of age make up the largest proportion of 'child and youth participants', constituting 42% of the population; this is followed by youth aged 13 to 17 years at 21%.
- Young adults and preschoolers constitute 20% and 16%, respectively, of the YMCA's 'child and youth participants'.

SERVICE USE—CAMBRIDGE YOUTH LEADERSHIP DEVELOPMENT CENTRE

(p. 83) **YMCA-Z beside the Y**



Source: YMCA—Z beside Y, personal communication, March-May 2006.

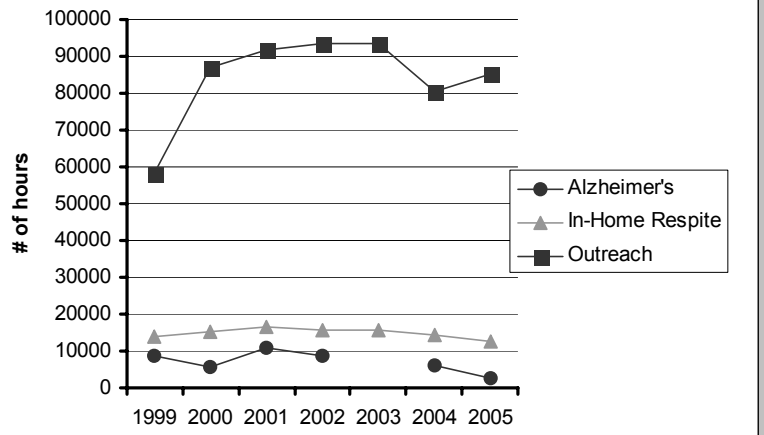
- Since opening their doors in November 2003, the YMCA has seen a steady increase in the number and frequency of youth visiting the "Z beside the Y" Centre.
- In 2004, the Centre determined that 1,099 youth were using their services; that number increased by almost 200 to 1,289 youth using the Centre's services in 2005.
- An average of 35 youth visited the centre each time it was open in 2005. That number has also increased from an average of 29 in 2004.

[3] Many of the programs operate on a drop-in basis and participation numbers fluctuate over time.

SUPPORTS AND SERVICES FOR OLDER ADULTS

SELECTED PROGRAM SERVICE LEVELS

Independent Living Centre of Waterloo Region *(p. 77)*



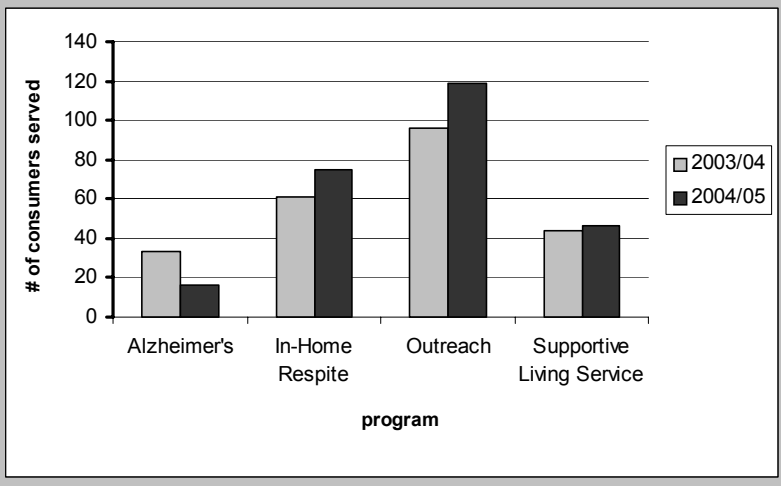
Source: Independent Living Centre of Waterloo Region, personal communication, March-May 2006.

- The Independent Living Centre of Waterloo Region (ILCWR) supports people of all ages living with disabilities through a variety of programs.
- Seven years of annual statistics from three of their programs are presented here; Alzheimer's, in-home respite and outreach.
- Currently 2003 data is unavailable for the Alzheimer's program.

- The Alzheimer's program has seen a fairly significant drop in consumers and number of service hours from 2004 to 2005. There were 33 consumers in 2004 dropping by 51% to 16 consumers in 2005 with a comparable 58% decrease in hours of service.
- ILCWR's outreach program saw a 19% consumer increase in 2005 to 119 people from 96 in 2004, while service levels saw a moderate 5% increase from 2004 levels.
- The number of supportive living service consumers has remained constant, increasing by only two people for a total of 46 served in 2005.

SERVICE BY SELECTED PROGRAMS

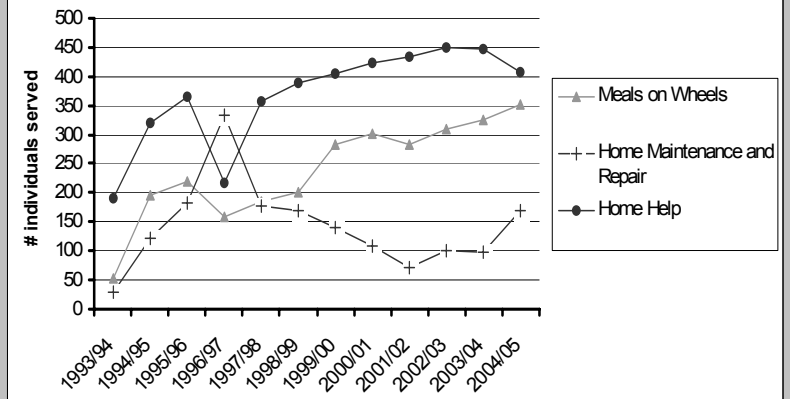
(p. 77) **Independent Living Centre of Waterloo Region**



Source: Independent Living Centre of Waterloo Region, personal communication, March-May 2006.

ANNUAL NUMBER OF INDIVIDUALS SERVED

Meals on Wheels & Community Home Support *(p. 79)*



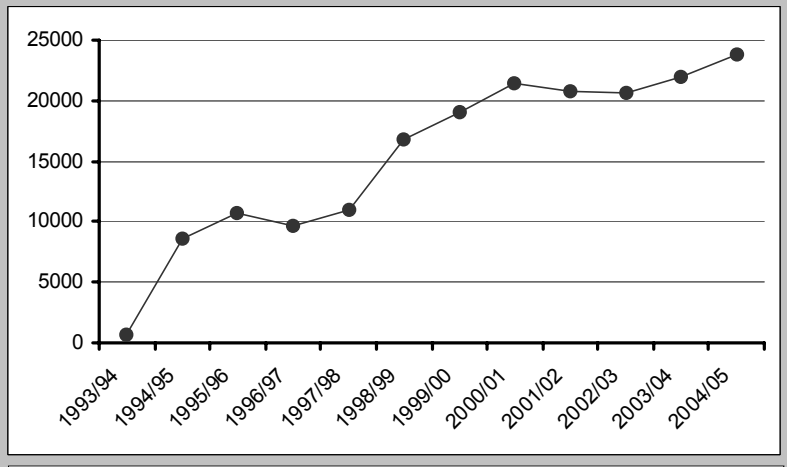
Source: Meals on Wheels & Community Home Support, personal communication, March-May 2006.

- In the 2004/05 service year, the home maintenance and repair program as well as the meals on wheels program have seen an increase in the number of individuals they served. meals on wheels served 351 individuals in 2004/05, up 7% from 326 in 2003/04.
- The home maintenance program served 170 individuals in 2005, a much higher number than it has served in the past six years; increasing 43% from the 2003/04 service year.
- The home help program has seen an approximate 9% decline in the number of individuals served; dropping from 447 in 2003/04 to 408 individuals in 2004/05.

NUMBER OF MEALS SERVED

- Meals on Wheels has been experiencing an increase in service almost every year for the past 8 years.
- Meals on Wheels served 23,758 meals in the 2004/05 service year; this is an increase of close to 8% from the 21,938 meals served in 2003/04.

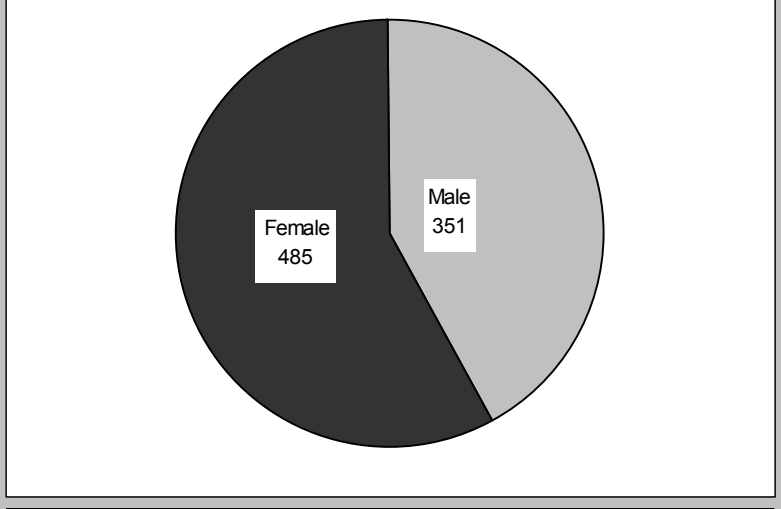
(p. 79) **Meals on Wheels & Community Home Support**



Source: Meals on Wheels & Community Home Support, personal communication, March-May 2006.

NUMBER OF SENIORS ACCESSING SERVICES—2005

YMCA of Cambridge *(p. 82)*



Source: YMCA of Cambridge, personal communication, March-May 2006.

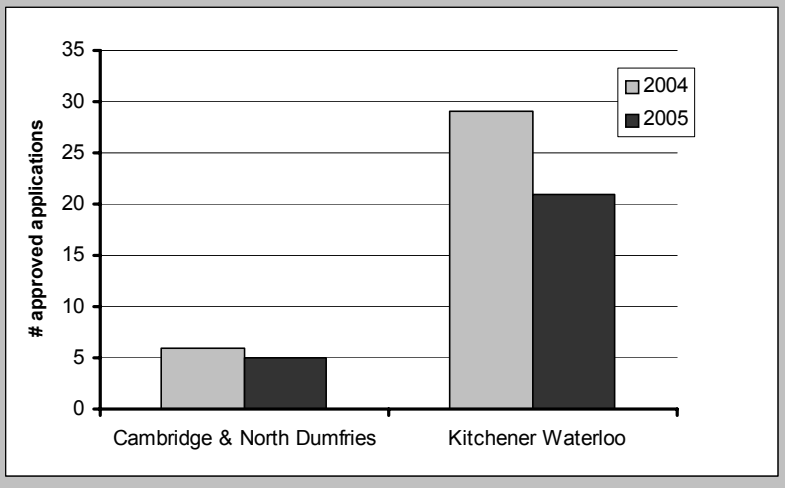
- Approximately 836 seniors have accessed YMCA services in 2005 through such programs as aerobics, building better bones, coffee club and fitness for function.
- As illustrated by the chart at the left, females constitute 58% of the senior population participating in YMCA programs

SUPPORTS AND SERVICES FOR THOSE WITH DISABILITIES

- Cambridge and North Dumfries residents make up 28% of the total Easter Seal service population in the Waterloo Region. The majority of children and youth served in Cambridge and North Dumfries are between the ages of 10 and 17 years old.
- The financial assistance program is one of the main services offered by Easter Seals and provides some funding to assist families with a variety of equipment such as ramps, van lifts, wheelchairs and bath lifts.

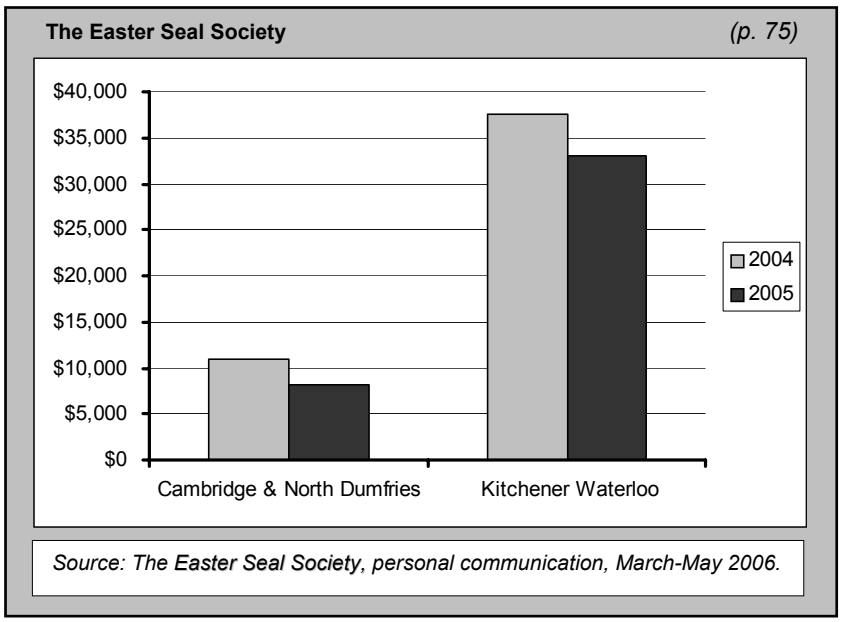
APPROVED APPLICATIONS FOR FUNDING ASSISTANCE

(p. 75) **The Easter Seal Society**



Source: The Easter Seal Society, personal communication, March-May 2006.

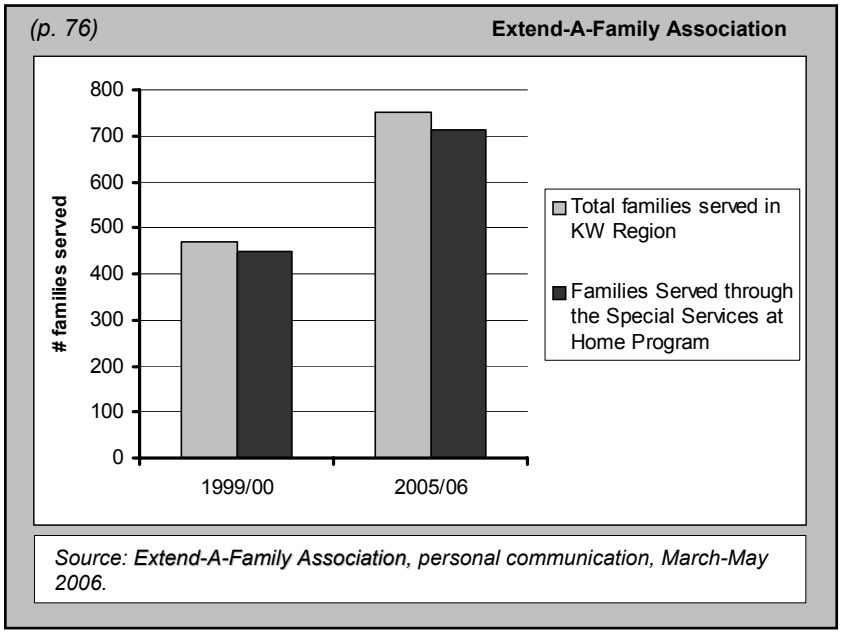
DOLLAR AMOUNT OF FINANCIAL ASSISTANCE ALLOCATION



- As one of the main services offered, the financial assistance program allocated $33,100 to applicants in 2005; this is slightly lower than the $37,600 allocation in 2004.

EXTEND-A-FAMILY SERVICE LEVELS

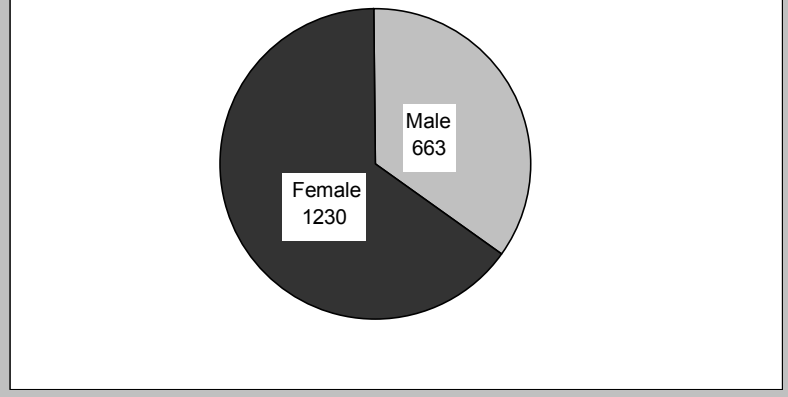
- Extend-A-Family Association supports families with a son or daughter living at home with a disability. The chart at the right illustrates a 37% increase in service levels Extend-A-Family has seen since 1999.[4]



[4] The Special Services at Home Program (SSAH) "is available for children and adults with a developmental disability and children with a physical disability who are residents of Ontario and live at home. The SSAH program is focused on meeting needs broadly related to personal growth and development or family relief and support." (EAFWR website)

NUMBER OF ASSISTED INDIVIDUALS ACCESSING SERVICES—2005

YMCA of Cambridge *(p. 82)*



Source: YMCA of Cambridge, personal communication, March-May 2006.

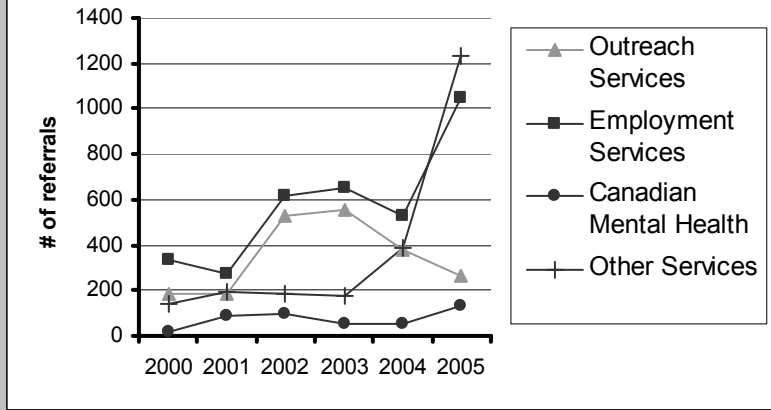
- 1,893 assisted individuals accessed YMCA services in 2005.
- 65% of this population was female.

RURAL SUPPORTS AND SERVICES

NUMBER OF REFERRALS PER SERVICE

- Over the years of 2004/5, there has been a 50% increase in service referrals, especially noted for employment services and the host of services offered under 'other services' for the Community Support Services of North Dumfries and Ayr.
- This trend is partially due to job fairs being held in both March and November 2005, which increased the number of employment referrals for the organization.
- Furthermore, a youth recreation program was in place during the summer, which has led to an increase in youth involvement.

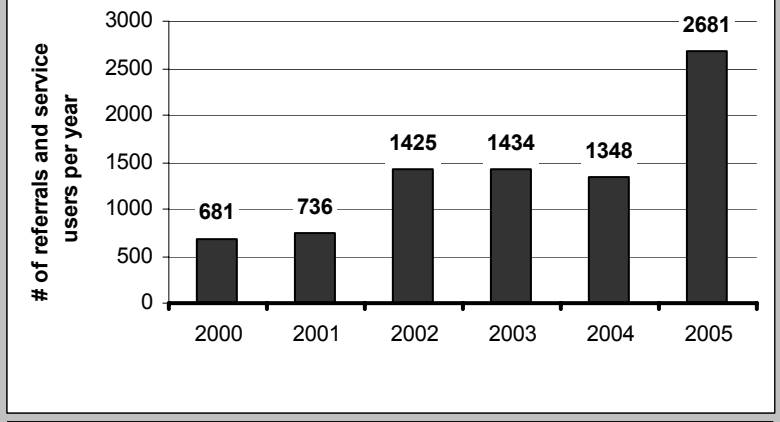
(p. 75) **Community Support Services of Ayr and North Dumfries**



Source: Community Support Services of Ayr and North Dumfries, personal communication, April 2006.

NUMBER OF REFERRALS AND SERVICE USERS PER YEAR

Community Support Services of Ayr and North Dumfries *(p. 75)*

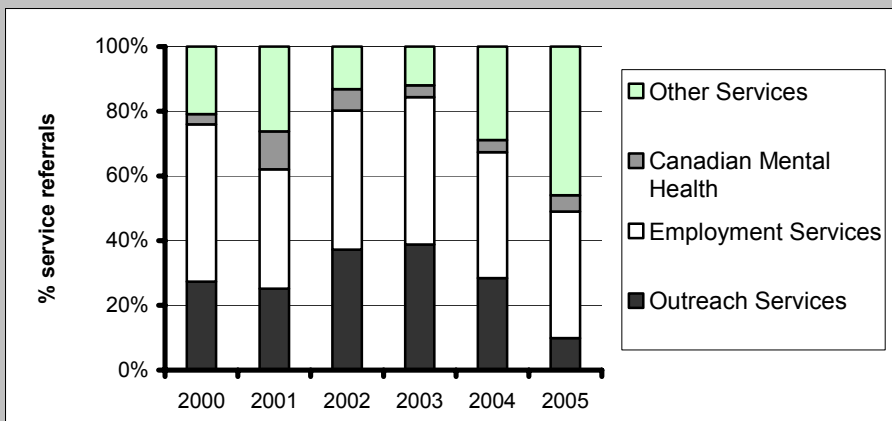


Source: Community Support Services of Ayr and North Dumfries, personal communication, April 2006.

- There has been an increase in the number of health referrals for clients being seen by on-site nurse practitioners as well as an increase in referrals due to a new medical clinic being constructed in Ayr.
- Beginning December 1, 2005, there was an increase in the on-site counsellor's hours from 1 to 3 days per week. This was done to accommodate the commencement of the 'Health Connect' counselling program.[5]

NUMBER OF SERVICE REFERRALS BY SERVICES OFFERED

(p. 75) **Community Support Services of Ayr and North Dumfries**



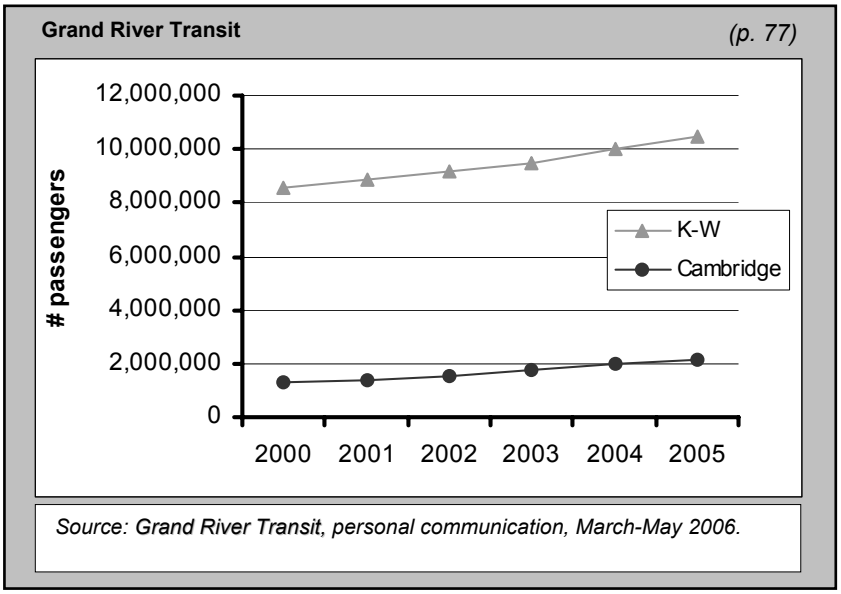
Source: Community Support Services of Ayr and North Dumfries, personal communication, April 2006.

- Starting in April 2006, the Community Support Services of Ayr and North Dumfries will also be providing a host of youth recreational activities.
- They gained input for this initiative by hosting a 'youth visioning event' (for all youth aged 11 – 17 in Ayr and North Dumfries) to gather and discuss ideas for recreational activities that they would like to participate in locally.
- Some of the recreational activities that will be provided for youth include: weekly running clubs, monthly outings (ex. bowling or swimming), and classes such as yoga, scrapbooking, or basic auto-mechanics. Furthermore, the Youth Council will help to plan and deliver the activities.

[5] Health Connect is a program that allows doctors who are a part of Health Services Ontario to make direct referrals to counselling for their patients. Thus, the CSS office provides counselling for community members who self-refer as well as community members who have been referred through Health Connect from their doctors.

B TRANSPORTATION SERVICES

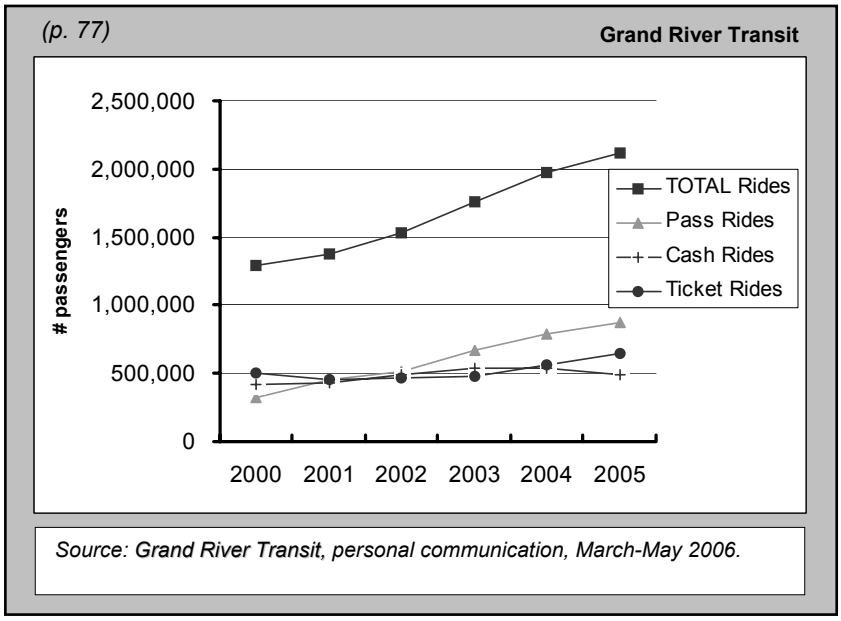
TOTAL ANNUAL RIDERSHIP



- Grand River Transit (GRT) ridership has steadily increased in both Kitchener-Waterloo (KW) and Cambridge over the last six years.
- Cambridge had a 6.6% increase in ridership from 2004 with 2,113,031 rides in 2005. Similarly, in 2005, Kitchener-Waterloo saw a 9.7% increase in ridersihip.

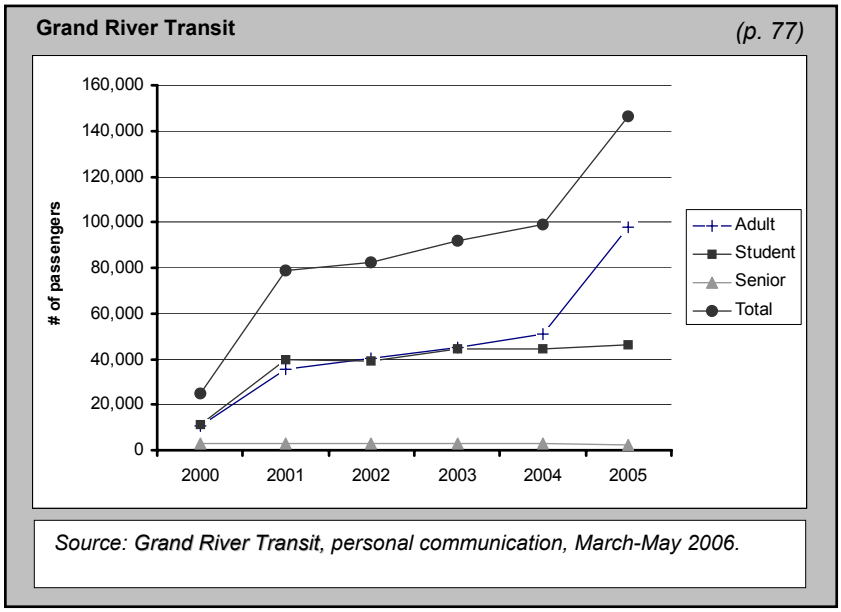
CAMBRIDGE RIDERSHIP BY TYPE

- In Cambridge since 2004, GRT has seen an 8.5% increase in pass rides issued with 6,006,793 pass rides issued in 2005.
- 2002 marked a turning point in GTR ridership with pass rides being the most frequent type of ridership (over ticket or cash rides).
- In 2005, ticket rides were the second most frequent form of payment for riders in Cambridge with 3,883,348 tickets issued— compared to 2,129,020 cash rides of that same year.



- Cash rides have seen a steady decrease in frequency dropping almost 18% in 2005 from 2003.

TOTAL MONTHLY PASSES SOLD BY POPULATION GROUP

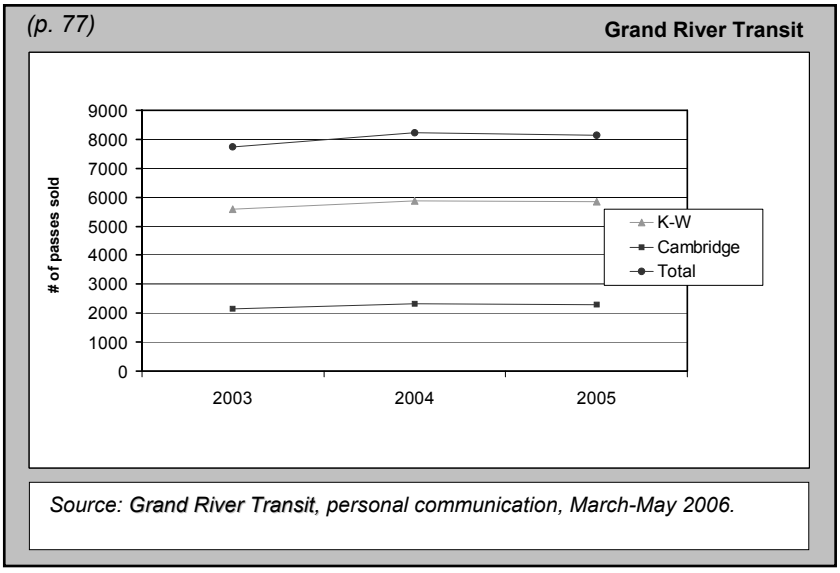


- Grand River Transit's monthly pass sales have increased 83% since 2000 with a total sale of 146,633 passes in 2005; this is up from 98,855 passes in 2004.
- The UPASS program that began with Wilfrid Laurier students in September of 2005, accounts for 82% of the overall 67% increase from 2004. The UPASS is considered an adult pass while student passes are for elementary and secondary school students.
- The number of student passes issued in 2005 was 46,326; an increase of 3.5% from 2004.

- Seniors passes account for the least number of passes sold each year and in fact have seen a steady annual decrease in sales since 2001. The largest drop in sales happened in 2005 with a 16% decrease from 3,078 passes sold in 2004 to only 2,588 passes in 2005. This decline in seniors passes may be due, in part, to the expansion of Mobility Plus Services.

TOTAL MONTHLY SALES (TRANSIT FOR REDUCED INCOME PASS)

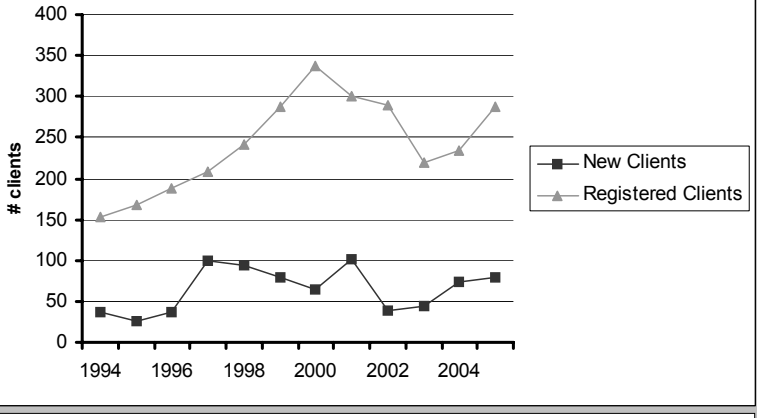
- The Transit for Reduced Income Pass (TRIP) has existed since 2002 and is administered by social services, GRT, and by Lutherwood and The Working Centre as the outreach agencies. People whose household income is below the Low Income Cut Off may be eligible to purchase an Adult Monthly pass for a reduced amount.[6]
- TRIP sales have remained fairly constant since 2003; increasing by 8% in 2004 (with 2,333 pass sales) but decreasing slightly in 2005 (with 2,295 pass sales).



[6] Currently $34. Beniston, G. Grand River Transit staff (2006), email correspondence on April 28th.

TOTAL NUMBER OF NEW AND REGISTERED CLIENTS

People Assisting in Transporting Elderly Residents—P.A.T.E.R. *(p. 79)*



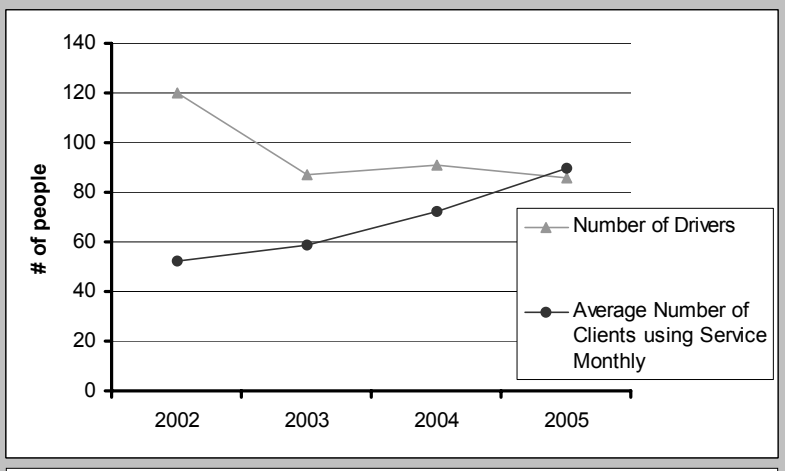
Source: P.A.T.E.R., personal communication, March-May 2006.

- In 2005, P.A.T.E.R. has seen a steady increase in use of their services. The number of registered clients rose by almost 19%, and there has been an 8% increase in the number of annual drives.
- In spite of the increase in the number of clients served, P.A.T.E.R. is operating with a 6% decrease in their number of drivers.

SERVICE USE COMPARED TO DRIVER NUMBER

- Due to an increase in service use and decrease in volunteers, P.A.T.E.R. is starting to see a significant change in the relationship between service demand and available human resources to meet that demand.

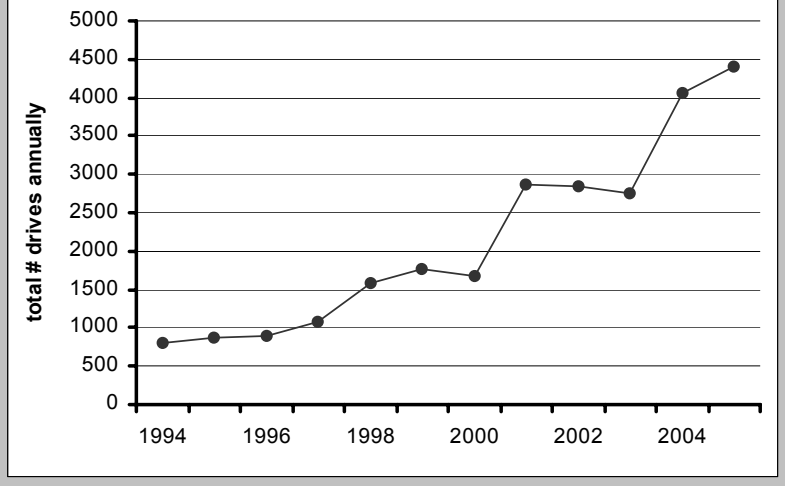
(p. 79) **People Assisting in Transporting Elderly Residents—P.A.T.E.R.**



Source: P.A.T.E.R., personal communication, March-May 2006.

TOTAL NUMBER OF DRIVES ANNUALLY

People Assisting in Transporting Elderly Residents—P.A.T.E.R. *(p. 79)*



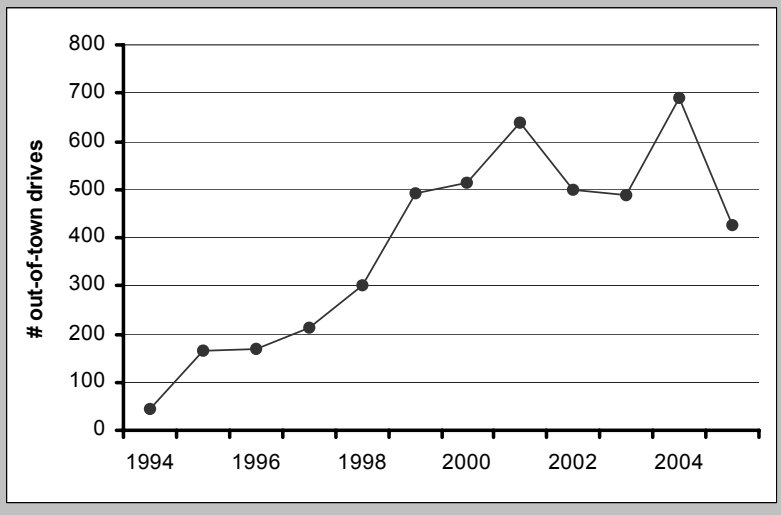
Source: P.A.T.E.R., personal communication, March-May 2006.

- The total number of annual drives for P.A.T.E.R. has steadily increased over the last five years, with a total of 4,397 drives in 2005, compared to 4,071 in 2004.

TOTAL NUMBER OF OUT-OF-TOWN DRIVES ANNUALLY

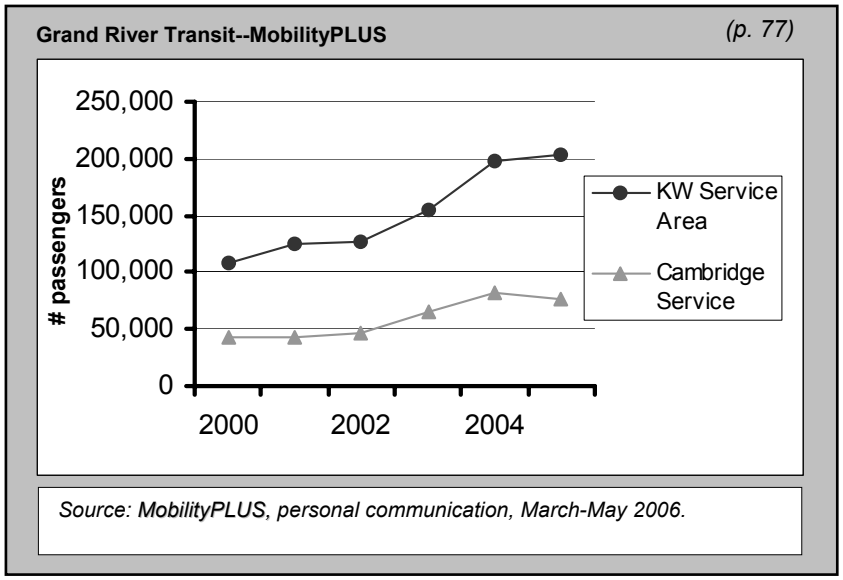
- In 2005, P.A.T.E.R. served 427 out-of-town drives; this is a decrease of 38.1% from the number of out-of-town drives in 2004.

(p. 79) **People Assisting in Transporting Elderly Residents—P.A.T.E.R.**



Source: P.A.T.E.R., personal communication, March-May 2006.

MOBILITYPLUS SERVICE LEVELS (KW AND CAMBRIDGE AREAS)

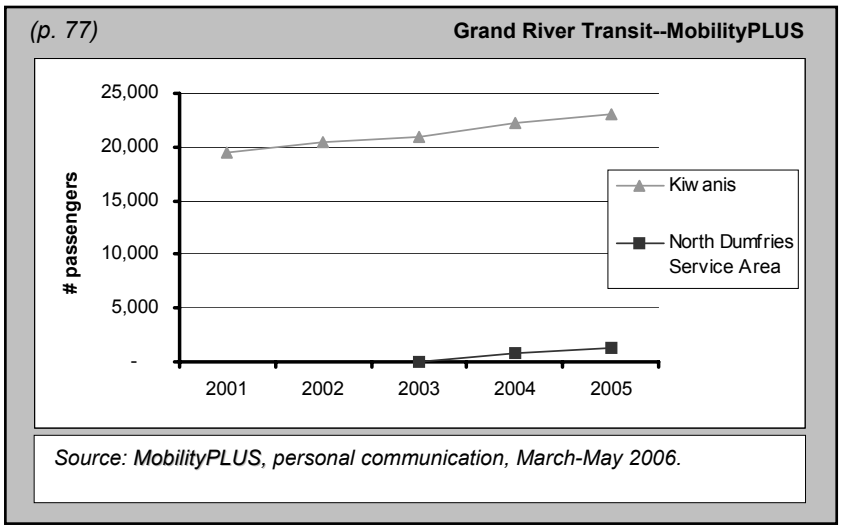


- MobilityPLUS service levels have steadily increased over the last five years with the Cambridge service area seeing a slight 5% decrease in 2005.
- TaxiSCRIP and the low-floor Bus were introduced as new services in 2003.

- The total passengers served by MobilityPLUS in 2005 is as follows: 202,561 in Kitchener-Waterloo; 77,396 in Cambridge; 23,039 for Kiwanis[7]; and, 2,287 in North Dumfries.

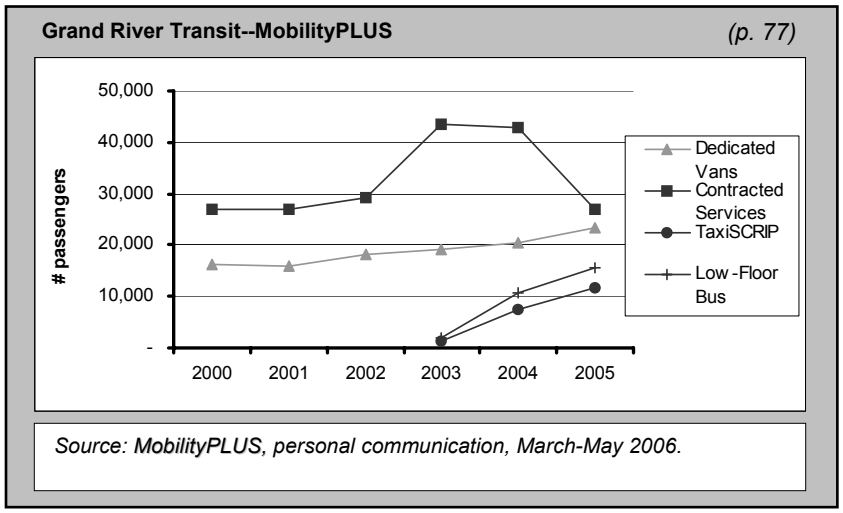
MOBILITYPLUS SERVICE LEVELS (KIWANIS AND NORTH DUMFRIES AREAS)

- MobilityPLUS service began in North Dumfries in 2003 and has seen a steady increase in service since with a total of 1,328 passengers in 2005. Kiwanis' MobilityPLUS service levels have also steadily increased with a total of 23,049 passengers in 2005. This is an increase of 3.2% from 2004 levels.



[7] MobilityPLUS: Wellesley, Wilmot & Woolwich Service—Residents of Wellesley, Wilmot and Woolwich townships are served by Kiwanis Transit, a specialized transit service contracted by Grand River Transit, Region of Waterloo. Source: Grand River Transit web site http://www.grt.ca/web/transit.nsf/DocID/C9519C63F3826AED85256EA1005B8525?OpenDocument

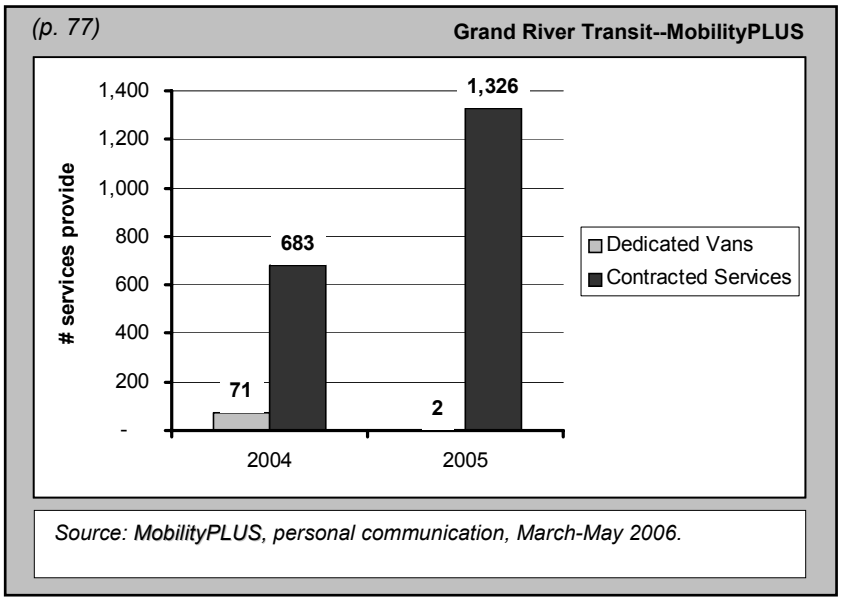
CAMBRIDGE MOBILITYPLUS SERVICE BY TYPE OF SERVICE



- MobilityPLUS introduced dedicated van service and Contracted Services to North Dumfries in 2004.
- When compared to 2004 service levels, Cambridge's MobilityPLUS service saw a 12% increase in the dedicated van service and a 37.5% decrease in contracted service.

NORTH DUMFRIES MOBILITYPLUS SERVICE BY TYPE OF SERVICE

- In 2005, dedicated van service decreased by 97.2% due to GRT beginning to contract-out taxis for this service in North Dumfries; this contributing to the contracted service levels almost doubling in 2005.

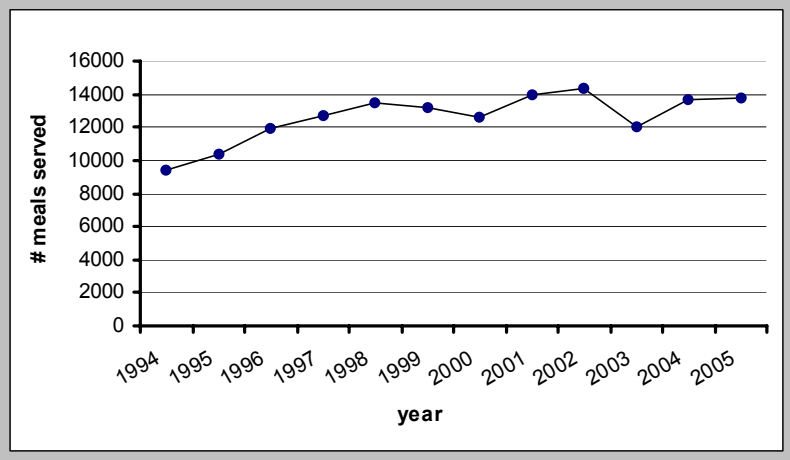


C ACCESS TO EMERGENCY FOOD SUPPORTS

USE OF COMMUNITY MEAL PROGRAMS

TOTAL NUMBER OF MEALS SERVED

Trinity Community Table *(p. 81)*



Source: Trinity Community Table. Agency Statistics. February 1, 2005; Trinity Community Table, Personal Communication, May 2006.

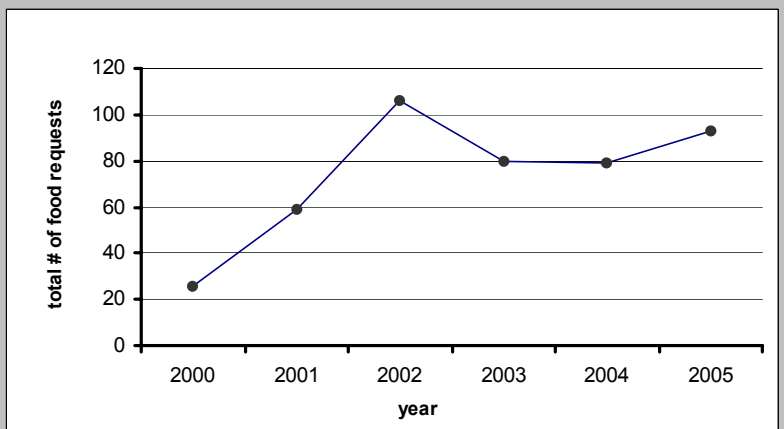
- In 2005, the Trinity Community Table meal service was opened 153 times, with an average of 85-100 guests per time.
- From 1994 - 2005, there has been an average of 12,620 meals served per year. There has been a 32% increase of the number of meals served over this period.
- Please note that in 2003, Trinity Community Table changed from a March fiscal year to a December fiscal year. As a result, data was collected for 9 months. Adjustments have been made accordingly.

SUPPORT FOR EMERGENCY FOOD REQUESTS

TOTAL NUMBER OF FOOD REQUESTS

- From 2000 to 2005, there has been a 72% increase in the total number of food requests.
- This has been attributed to greater awareness of the programs and services offered through the Community Support Services of Ayr and North Dumfries, as well as through partnerships with other community groups.
- The number of requests has remained relatively stable between 2003-2005, with an average of 84 requests made per year.

(p. 75) **Community Support Services of Ayr and North Dumfries**

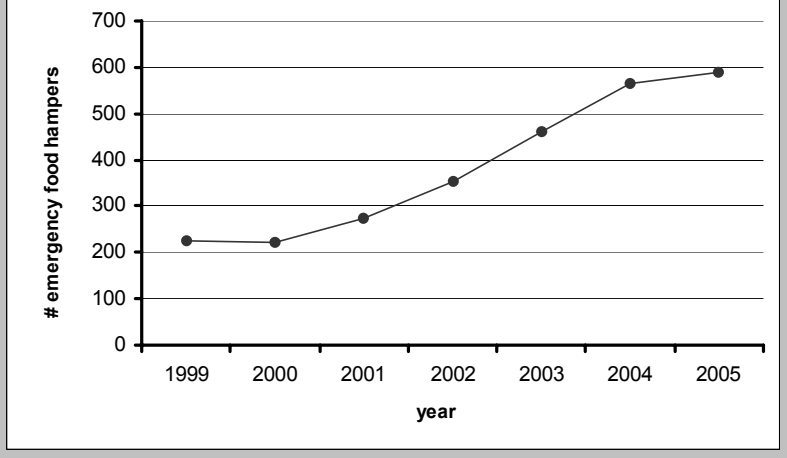


Source: Community Support Services of Ayr and North Dumfries, personal communication, April 2006; Community Trends Report 2005.

USE OF FOOD BANK SERVICES

TOTAL NUMBER OF EMERGENCY FOOD HAMPERS DISTRIBUTED PER/YEAR

Cambridge Self-Help Food Bank *(pp. 73-74)*

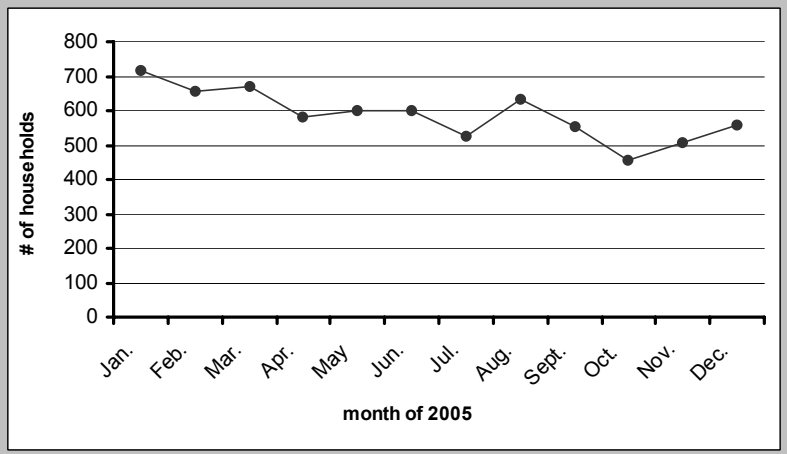


Source: Cambridge Self-Help Food Bank, Program Statistics, 2006.

- The number of emergency food bank hampers distributed each year from 2000-2005 has increased an average rate of 19%.
- This amounts to a total increase of 65% over the 6-year period from 1999-2005.

NUMBER OF EMERGENCY FOOD HAMPERS SERVED PER/HOUSEHOLD PER/MONTH

(pp. 73-74) **Cambridge Self-Help Food Bank**

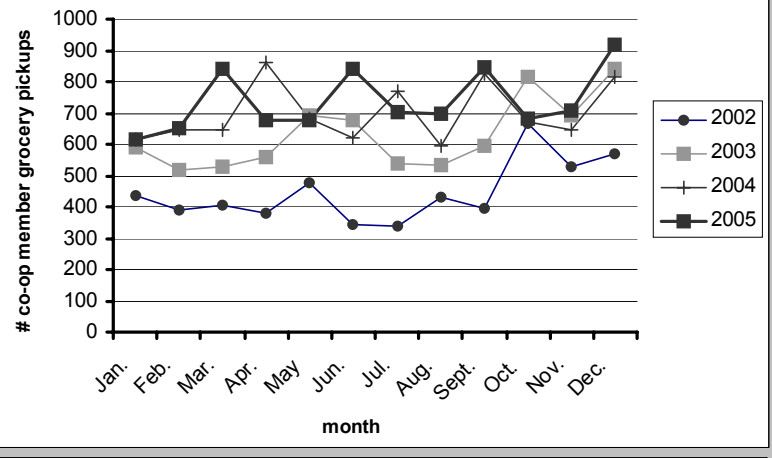


Source: Cambridge Self-Help Food Bank, Program Statistics, 2005.

- In 2005, the Cambridge Self-Help Food Bank provided the greatest number of emergency hampers in January (716), and the least in October (454).
- In 2005, an average of 588 households received emergency hampers each month.

TOTAL NUMBER OF CO-OP MEMBER GROCERY PICK-UPS

Cambridge Self-Help Food Bank *(pp. 73-74)*



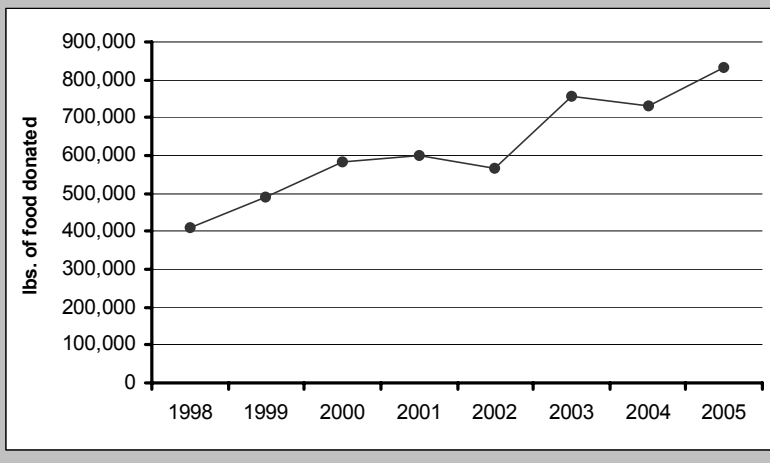
Source: Cambridge Self-Help Food Bank, Program Statistics, 2005.

- In 2005 at the Cambridge Self-Help Food Bank, the month of December experienced the greatest number of co-op member grocery pickups (917), while the month of January had the least (614).
- Between 2002 and 2005, there has been a 40% increase in the number of co-op member grocery pick-ups.
- Between 2004-2005, there has been a 5% increase in the number of co-op member grocery pick-ups.

TOTAL POUNDS OF FOOD DONATIONS

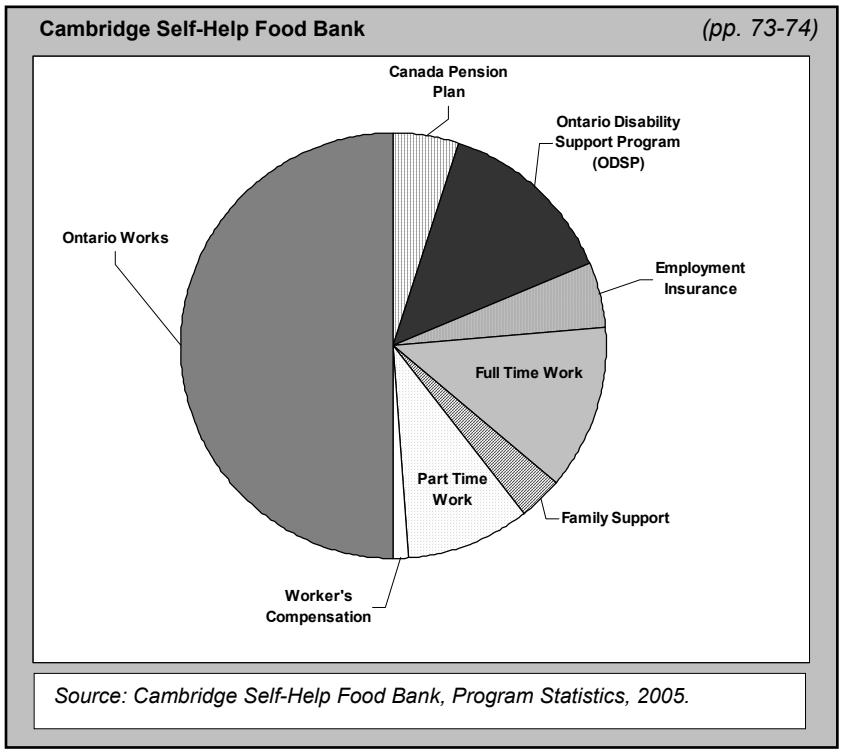
- From 1998-2005, there has been a 50% increase in the pounds of food donated to the Cambridge Self-Help Food Bank.
- From 1998-2005, an average of 621,027 pounds has been donated per year.

(pp. 73-74) **Cambridge Self-Help Food Bank**



Source: Cambridge Self-Help Food Bank, Program Statistics, 2005.

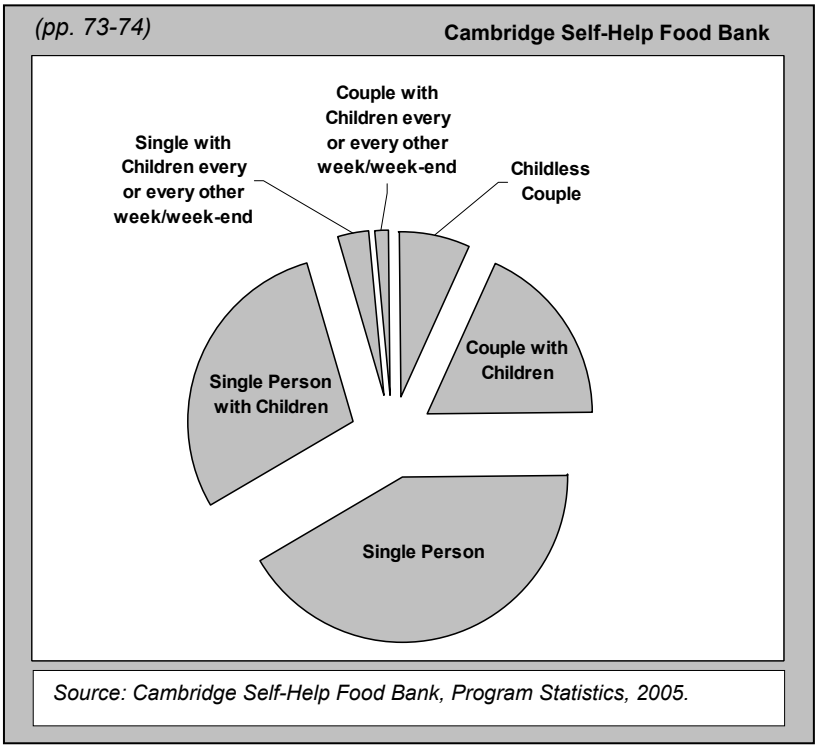
MAIN SOURCE OF INCOME FOR HOUSEHOLDS USING FOOD BANK, 2005



- In 2005, 50% of the households using the Cambridge Self-Help Food Bank had Ontario Works income as the main source of their income.
- In 2005, of the households using the Cambridge Self-Help Food Bank, 26% had ODSP or full-time work, as their main source of income.

FAMILY COMPOSITION OF FOOD BANK USERS, 2005

- In 2005, 42% of households who used the Cambridge Self-Help Food Bank were single persons.
- In 2005, of people using the Cambridge Self-Help Food Bank, 29% were single persons with children and 18%, were couples with children.

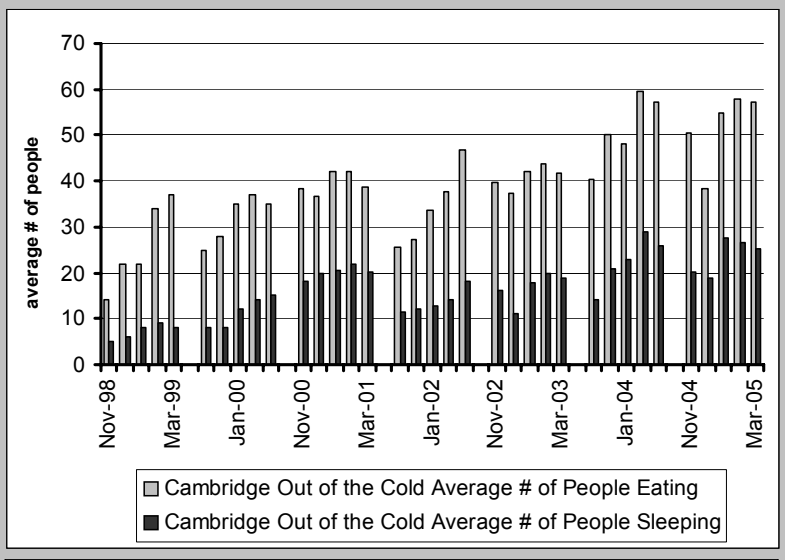


D ACCESS TO HOUSING

USE OF EMERGENCY SHELTER SUPPORTS

PEOPLE ACCESSING CAMBRIDGE OUT OF THE COLD SERVICES

Cambridge Shelter Corporation –Out of the Cold *(p. 74)*



Source: Out of the Cold, program statistics, 2006; Community Trends Report, 2005.

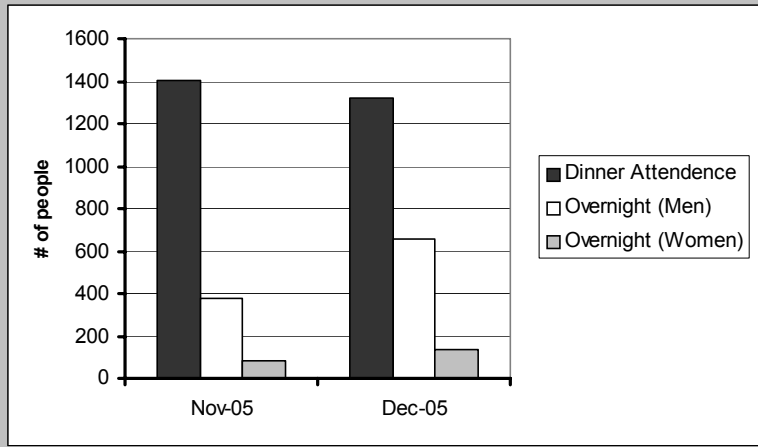
- Since its inception in Cambridge, the number of Out of the Cold sites has increased considerably. During 1998-1999, there were only 3 sites in Cambridge and they only ran 3 nights a week. However, starting in February 2000, this increased to seven sites running each day of the week.
- Since 2001/2 to 2004/5, there has been a 42% increase in the average number of people sleeping at Out of the Cold sites. When the program began, it was unusual to see a single woman stay overnight. However, over the 2004/5 period, women comprised 27% of those sleeping at Old of the Cold sites.

- At Out of the Cold sites, more people access the meal program, than use the overnight sleep accommodations. From 2001/2 to 2004/5, there has been a 34% increase in the number of people using the meal program.

NUMBER OF PEOPLE ACCESSING SERVICES

- Between November and December 2005, there was a slight decrease (6%) in the number of people who attended dinner at 'The Bridges'.
- Between November and December 2005, there was a 42% increase in the number of people sleeping at 'The Bridges'.
- 17% of those sleeping at 'The Bridges' between November and December 2005 were women.

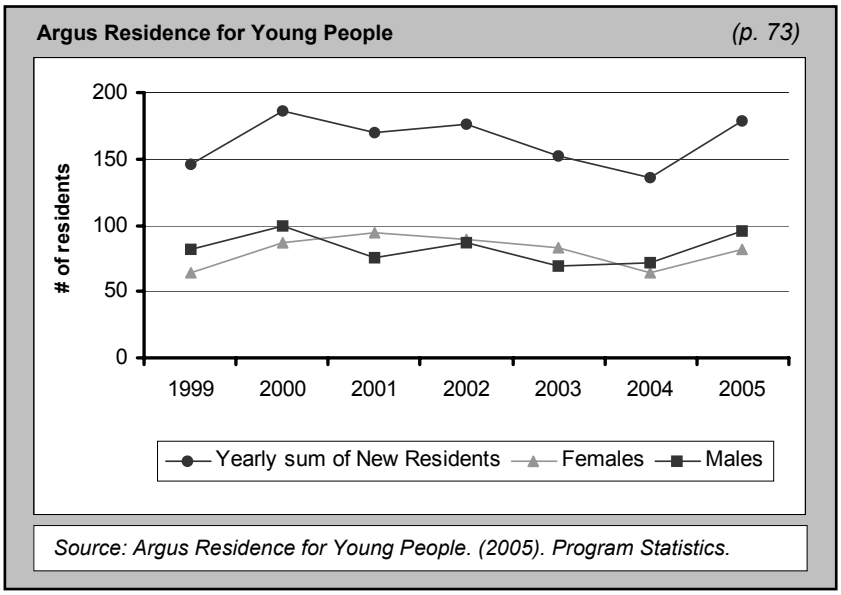
(p. 74) **Cambridge Shelter Corporation—The Bridges**



Source: The Bridges, shelter statistics, 2006.

TRANSITIONAL ACCOMMODATION SERVICES

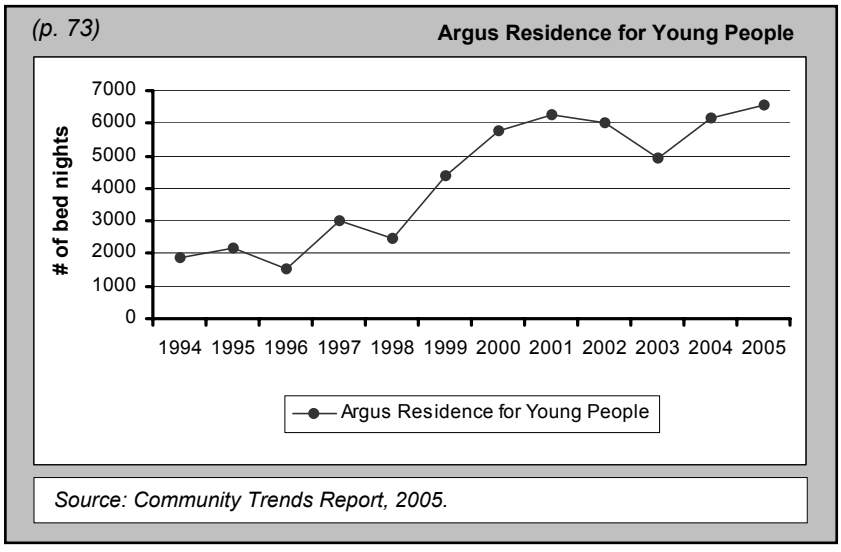
NUMBER OF YOUTH ACCESSING ARGUS RESIDENCE



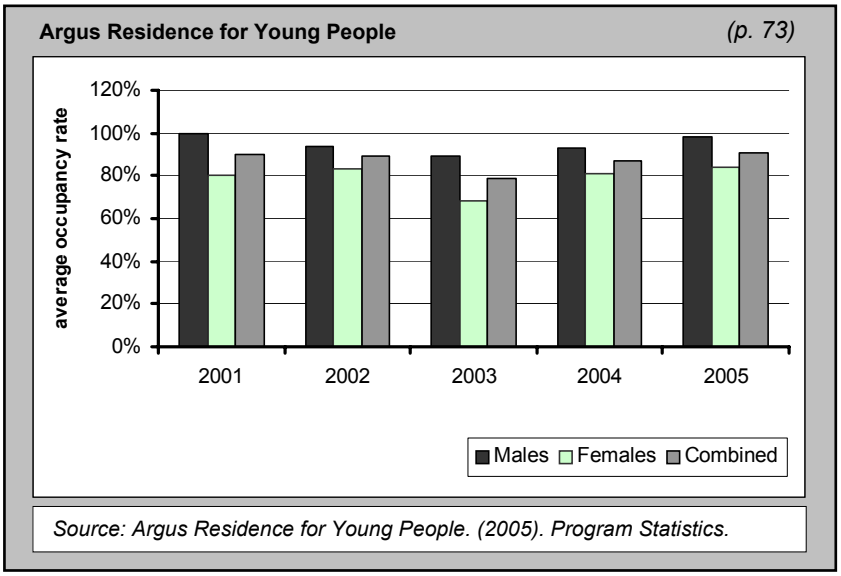
- Since 1999, the Argus Residence for Young People has served an average of 163 residents per year.
- From 1999 to 2005, there has been an increase of 18% in the number of residents served.
- Argus has served comparable numbers of males and females over those years.

- The dramatic increase in the number of bed nights from 1998 – 2004, can be attributed to the following reasons:
  1) in 1998, Argus expanded their services to young men and opened an 8-bed shelter that further expanded to 9 beds several months after opening.
  2) In 2001, a third shelter was opened in response to Out of the Cold's announcement that they would not serve youth under the age of 18.
  3) In 2003/4, the male shelter was demolished, but service to young men continued by combining services at the Argus Residence for Young Women. In order to accommodate both men and women, occupancy had to be reduced by 20%.
  4) On February 2004, a new 10-bed shelter was opened.

YEARLY SUM OF NUMBER OF BED NIGHTS



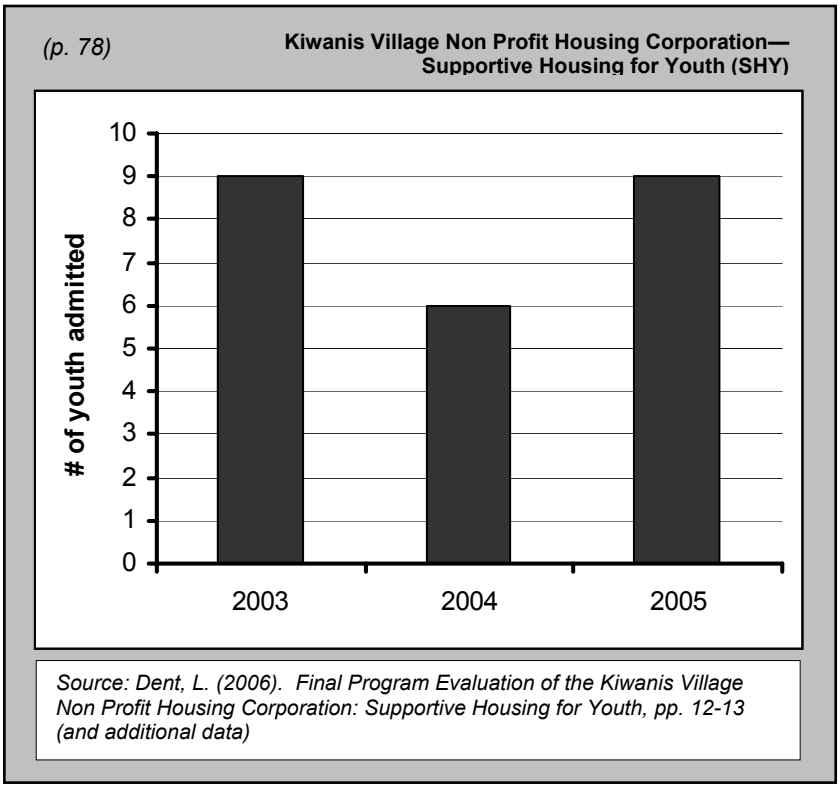
OCCUPANCY RATE—ARGUS RESIDENCE



- Since 2001, the Argus Residence for Young People has consistently faced high occupancy rates.
- By combining rates for both males and females, Argus has consistently had a level of over 75% occupancy.

YOUTH ADMITTED PER YEAR—KIWANIS SHY PROGRAM

- Findings from monthly activity reports indicate that over the past three years, a total of twenty-four youths have participated in the SHY program.
- With eight available housing spots, this means that there is nearly a complete turnover of youth in the program every year.
- The average length of stay is just over 6 months.[8]

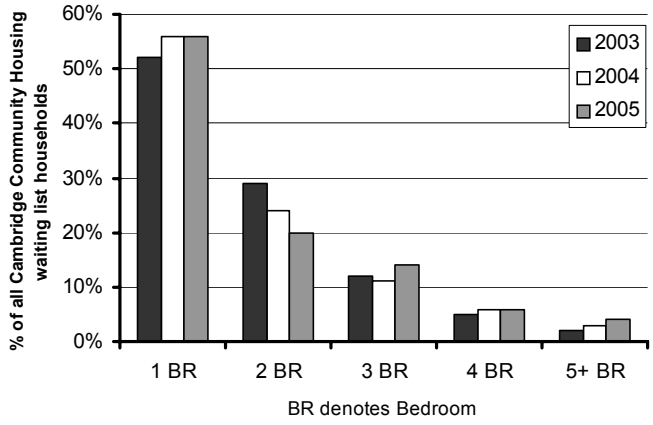


[8] This figure accounts for youth that are currently not in the program where we have an actual move-out date. If all 26 youth are figured in (6 currently in the program with no actual move-out date), the average length of stay increases to 9 ½ months.

SOCIAL HOUSING/NON PROFIT HOUSING

CAMBRIDGE COMMUNITY HOUSING WAITING LIST, BY UNIT TYPE

Region of Waterloo—Community Housing Access Centre *(pp. 79-80)*

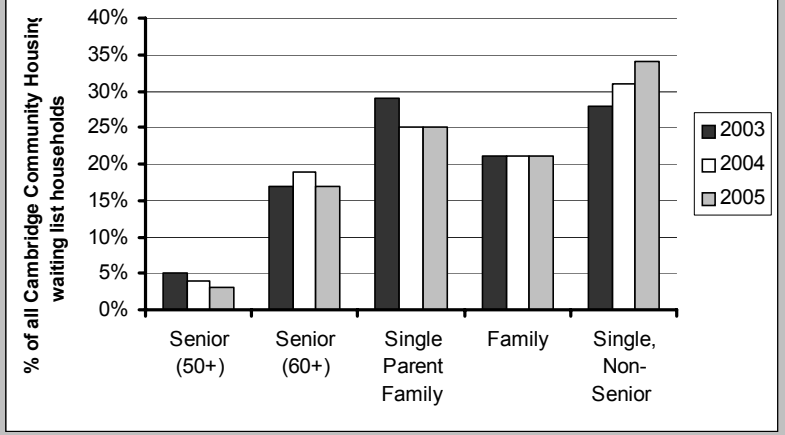


Source: Region of Waterloo: Community Housing Access Centre, Personal Communication, May 2006.

- Overall, from the years of 2003 to 2005, the Cambridge Community Housing waiting list has remained steady.
- Over the period 2003-2005, approximately 55% of households on the waiting list have applied for 1-bedroom units.

CAMBRIDGE COMMUNITY HOUSING WAITING LIST, BY HOUSEHOLD TYPE

(pp. 79-80) **Region of Waterloo—Community Housing Access Centre**

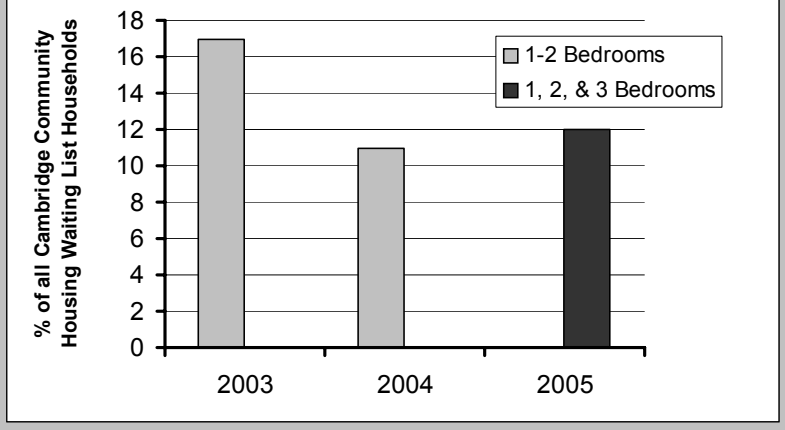


Source: Region of Waterloo: Community Housing Access Centre, Personal Communication, May 2006.

- 'Single, non-senior' represent the most common household type on the Cambridge Community Housing waiting list— averaging approximately 31% over the period of 2003-2005.
- For the period 2003-2005, 'single parent family' and 'family' household types represent 26% and 21%, respectively, of those household types on the waiting list.

CAMBRIDGE COMMUNITY HOUSING WAITING LIST, FOR MODIFIED UNITS

Region of Waterloo—Community Housing Access Centre *(pp. 79-80)*



Source: Region of Waterloo: Community Housing Access Centre, Personal Communication, May 2006.

- The number of households waiting for modified units is generally small. Between 2003-2004, there was a 35% decrease in the Cambridge Community Housing waiting list, for 1-2 bedroom modified units.

E HEALTH SERVICES AND SUPPORTS

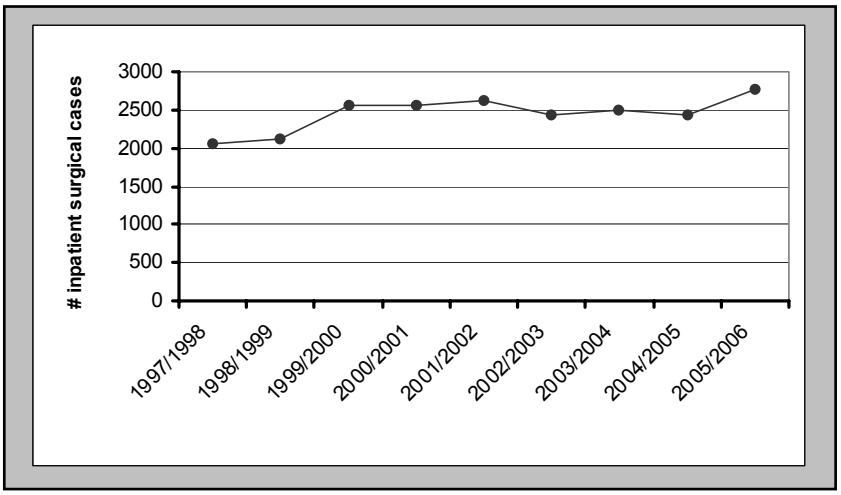
SUPPLY OF HEALTH PROFESSIONALS

DOCTOR RECRUITMENT TASK FORCE *(p. 75)*

- In 1994, there were approximately 55 physicians serving Cambridge. Over a decade later, there are only 61 physicians, which amounts to a 10% increase. Currently, there are approximately 20,000 people in Cambridge who are in need of a doctor. This need has increased from 2004, as there were approximately 15,000 people in need of a doctor last year. [9]

USE OF HOSPITAL SERVICES

INPATIENT SURGICAL CASES

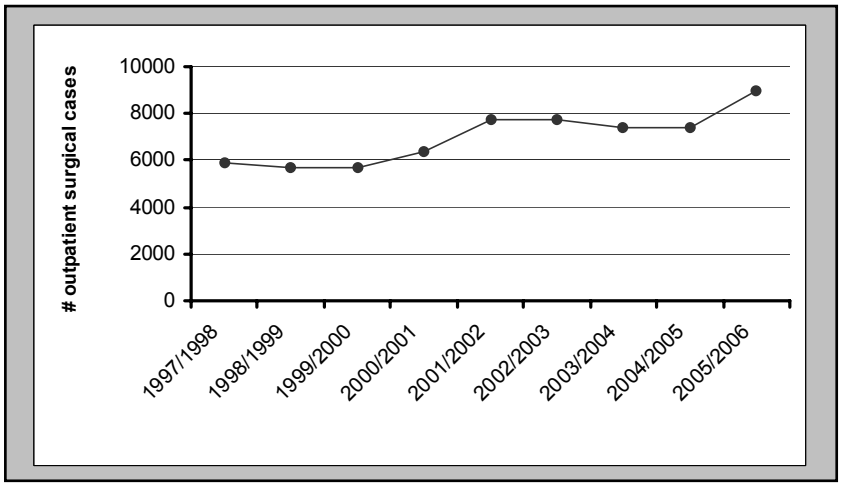


- From 2004/5 to 2005/6, there has been a jump in the number of total surgical cases. The number of inpatient surgical cases increased by 12%, and the number of outpatient surgical cases increased by 18%. This significant increase is due to Cambridge Memorial Hospital's (CMH) strong focus on shifting inpatient services to day services.

Cambridge Memorial Hospital *(p. 73)*

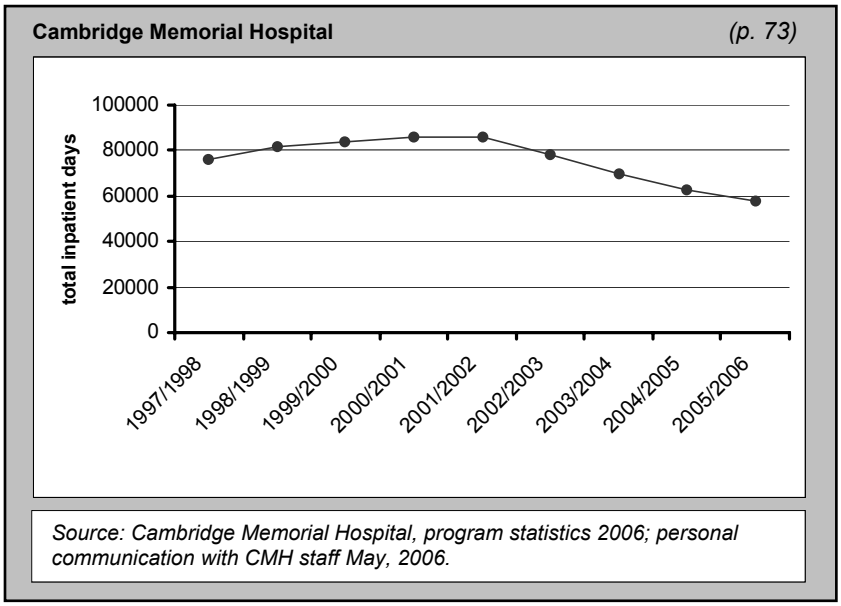
Source: Cambridge Memorial Hospital, program statistics 2006; personal communication with CMH staff May, 2006.

OUTPATIENT SURGICAL CASES



[9] Source: Doctor Recruitment Task Force, personal communication with staff, 2006; Cambridge Memorial Hospital, personal communication with hospital staff, March 3, 2005.

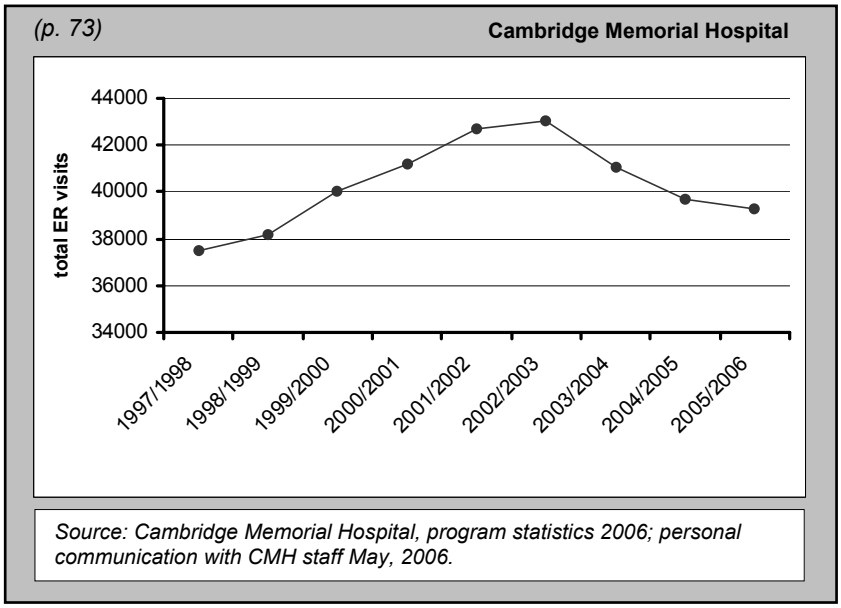
TOTAL INPATIENT DAYS



- Over the period of 1997/8 to 2005/6, the highest number of inpatient days was 85,887 recorded in 2001/2.
- In 2005/6, the number of inpatient days decreased by 8% from the previous year and 33% from 2001/2. This decrease in inpatient days has been attributed to a shift from inpatient services to day surgery, as well as CMH's focus on increasing hospital efficiency and decreasing wait-times for placement.

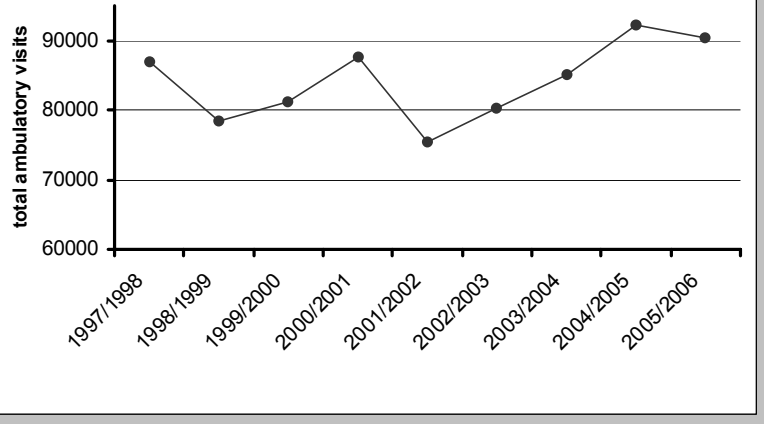
EMERGENCY ROOM VISITS

- Between the period from 1997/8 to 2005/6, the highest incidence of 43,030 ER visits was recorded in 2002/3. Generally, there has only been a slight increase of 5% in the number of ER visits over this same period. Factors that could have impacted this trend are:
    - o increased availability of community services, and
    - o increased awareness of avoiding ER visits if not urgently ill.



TOTAL AMBULATORY VISITS

Cambridge Memorial Hospital *(p. 73)*



Source: Cambridge Memorial Hospital, program statistics 2006; personal communication with CMH staff May, 2006.

- Though there has been variance in the total number of ambulatory visits during the period of 1997/8 – 2005/6, this accounts for an increase of only 4% over these years.
- There has been an average of 84,183 ambulatory visits per year during the period from 1997/8 to 2005/6.

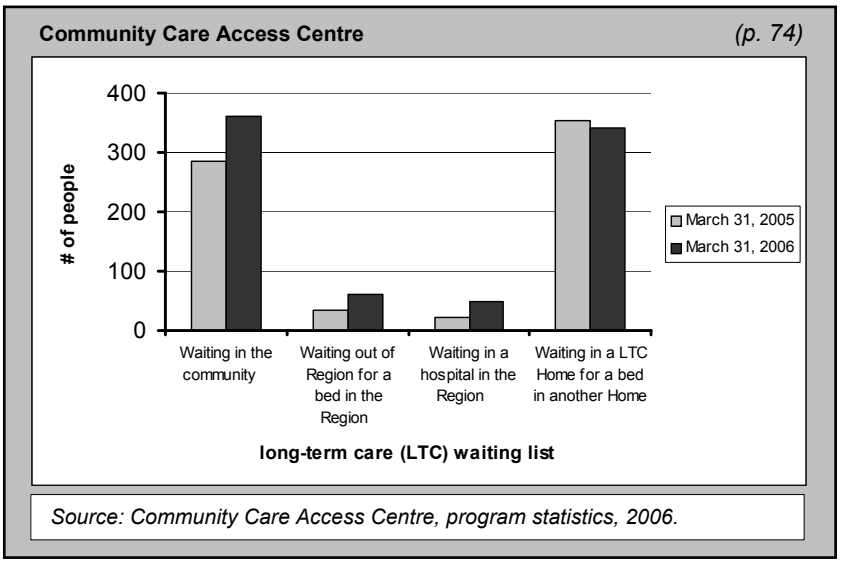
WAIT TIMES STRATEGY—MINISTRY OF HEALTH AND LONG-TERM CARE

- The Ministry of Health and Long-Term Care launched the Wait Times Strategy in November 2004 in order to reduce wait times for key health services.
- Cambridge Memorial Hospital (CMH) participates in this initiative by tracking 3 procedures, which are: hip and knee replacements, cataract surgeries and CT Scans.
- As part of this strategy, CMH's median wait time (in days) for these key procedures is compared to the median wait time of all participating hospitals in Ontario.
- CMH has consistently been at the top of the list in terms of shortest wait times.
- According to the data from 2005, CMH has had shorter wait times for cataract surgeries as well as hip and knee replacements since this strategy was initiated. Wait times were higher than the Ontario average for CT Scans during the months of August – November 2005, due to the installation of a new state-of-the-art 64 slice scanner and staff training to operate the new technology.
- Wait times were reduced in December 2005, and it is anticipated that this will continue.

Cambridge Memorial Hospital *(p. 73)*

AVAILABILITY OF LONG-TERM HEALTH CARE SERVICES

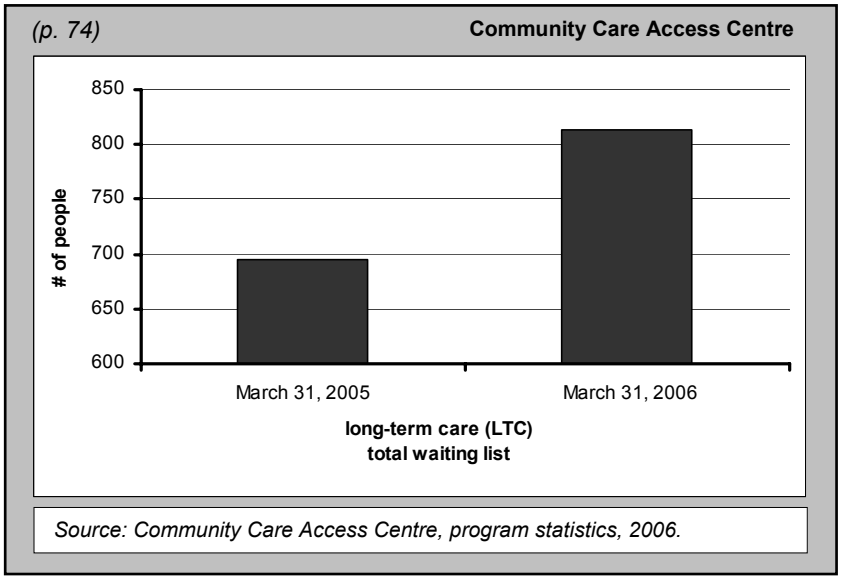
COMMUNITY CARE ACCESS CENTRE—WATERLOO REGION WAITING LIST



- During the period from March 2005 to March 2006, the total number of people on most all of the various waiting list types for long term care (LTC), increased an average of 42%; with the exception of (waiting in a LTC home for a bed in another home), which decreased slightly by 4%.

COMMUNITY CARE ACCESS CENTRE—WATERLOO REGION WAITING LIST

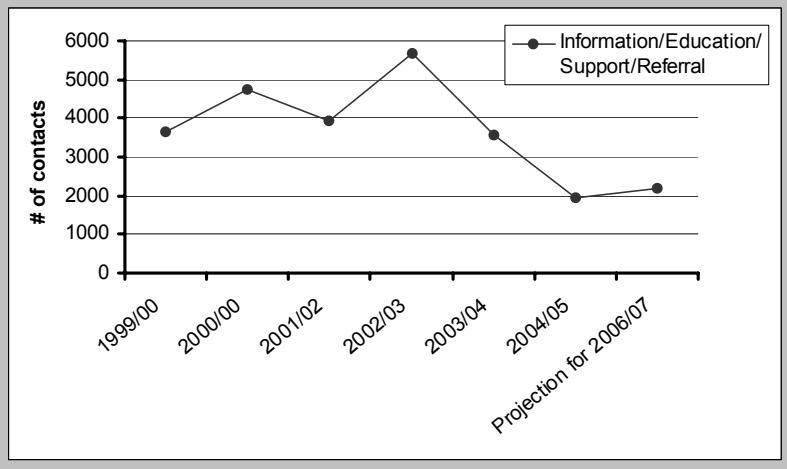
- During the period from March 2005 to March 2006, the total number of people on a waiting list for long term care (LTC) increased by 14.5%.



SUPPORT FOR MENTAL HEALTH ISSUES

NUMBER OF CONTACTS

Centres For Mental Health—Kitchener, Cambridge, and Ayr *(p. 74)*



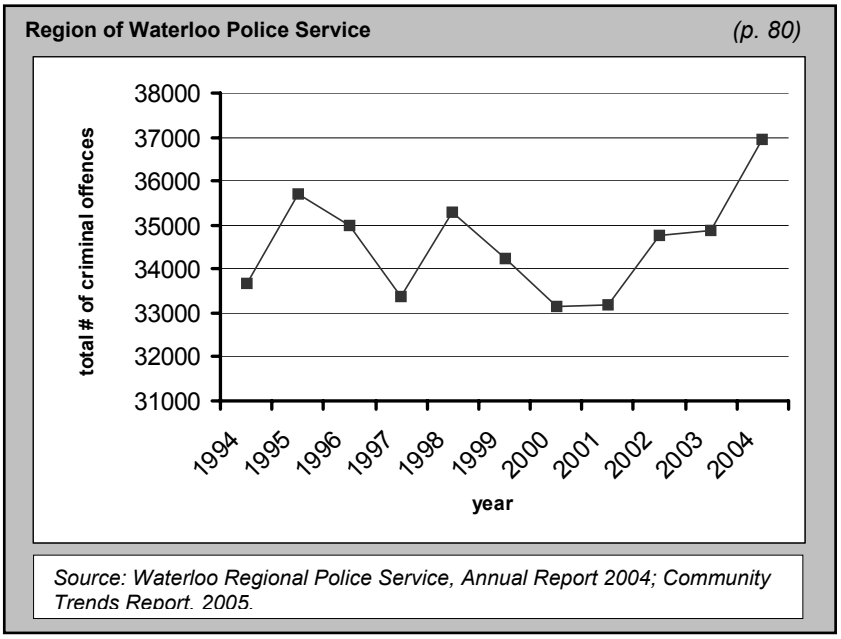
Source: Community Care Access Centre, program statistics, 2006.

- Due to the loss of funding for an outreach worker during the period of 2004/5, there has been a 55% decrease in contacts made by the Cambridge and Ayr Centres for Mental Health—when compared to the period from 2003/4 to 2004/5.
- Given the considerable need for these services, the organization is already seeking funding for a new outreach worker.

F COMMUNITY SAFETY AND SUPPORTS

OVERALL CRIME RATE

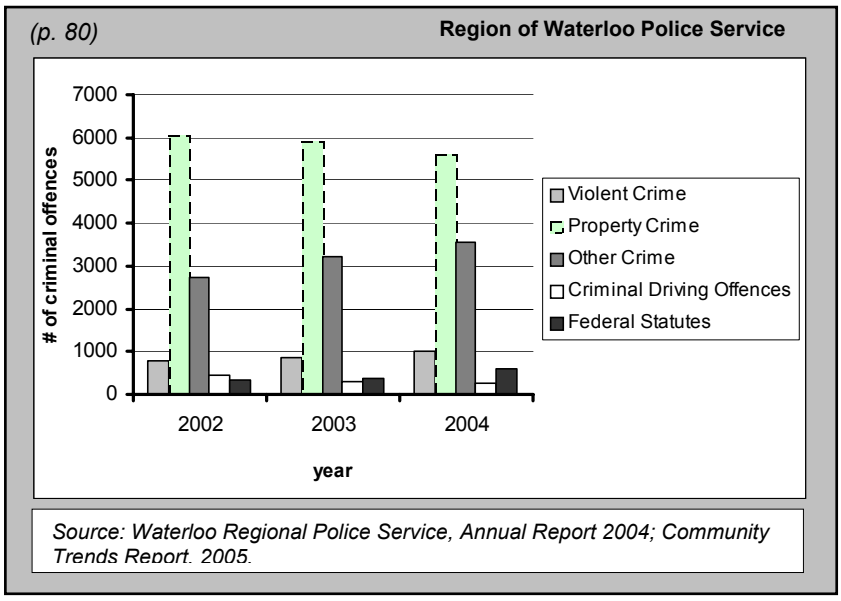
REGION OF WATERLOO—TOTAL CRIMINAL OFFENSES



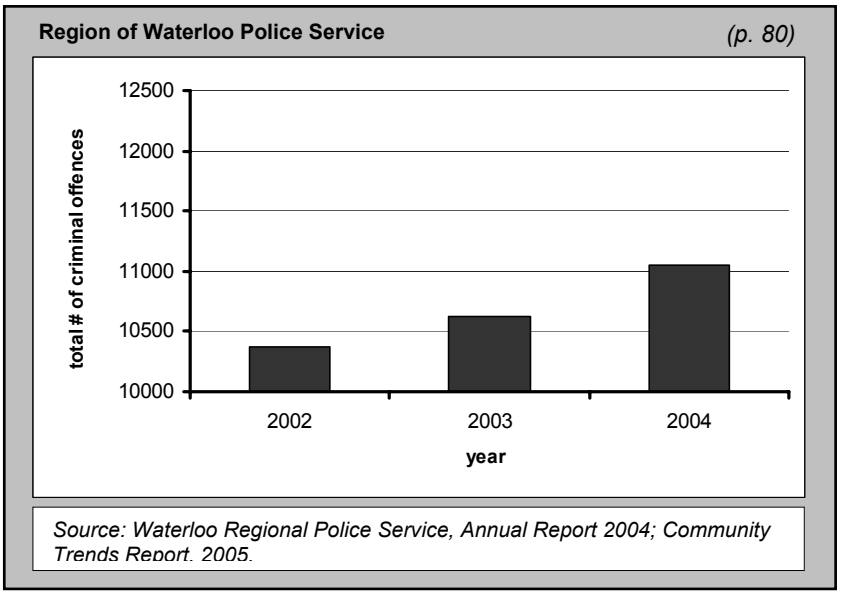
- In the Region of Waterloo, crime rates vary from year to year.
- Overall, from 1994 to 2004 criminal offenses have increased by 8%.

DIVISION TWO—CRIMINAL OFFENSES BY TYPE OF OFFENCE

- Division Two includes Cambridge, North Dumfries as well as a portion of Kitchener.
- From 2002 to 2004, violent crimes have increased while the incidents of property crime have decreased (from a high of 6,059 in 2002 to 5,626 in 2004).



DIVISION TWO—TOTAL CRIMINAL OFFENSES

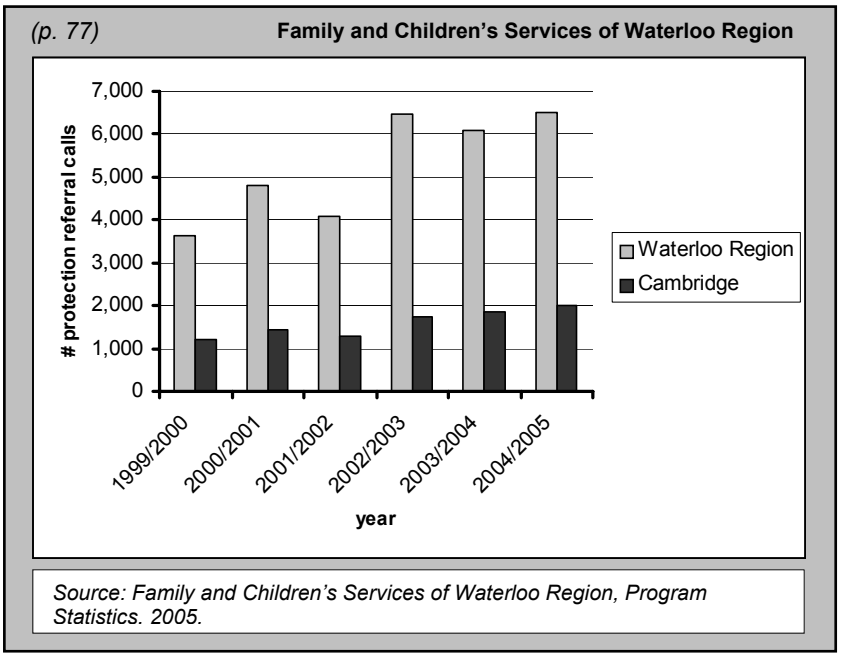


- In Division Two which includes Cambridge, North Dumfries as well as a portion of Kitchener, the number of criminal offences has remained relatively stable.
- In Division Two, total criminal offences have increased by 6% since 2002.

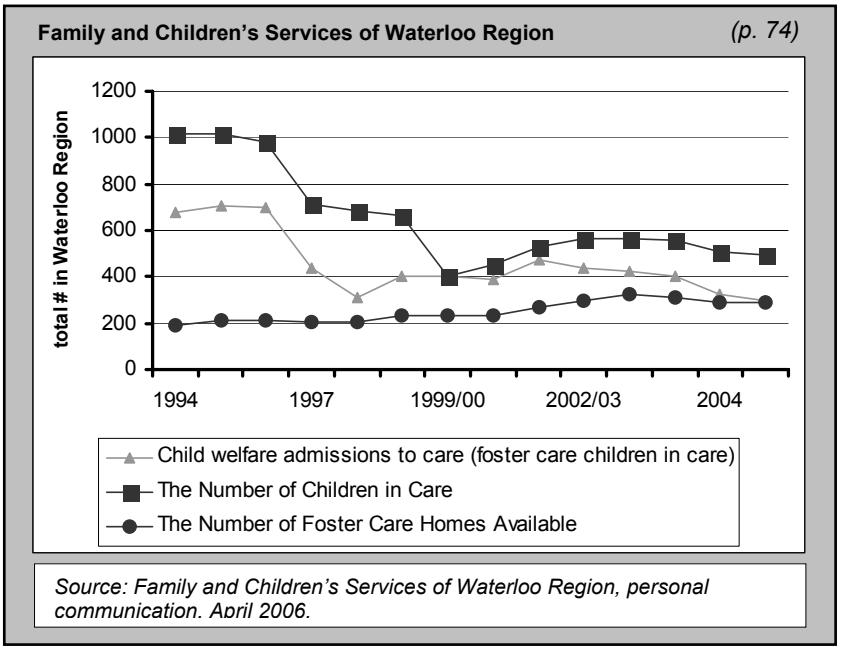
SAFETY SUPPORTS FOR CHILDREN

PROTECTION REFERRAL CALLS—REGION OF WATERLOO AND CITY OF CAMBRIDGE

- In the Waterloo Region, the number of referral calls has increased in a similar pattern to that in Cambridge. Over the period of 1999/2000 - 2004/5, there has been a 44% increase in referral calls.
- In Cambridge, there has been an average number of 1,580 referral calls (calls received regarding information about a child's possible need for protection) between the years of 1999/2000 - 2004/5. This number has increased by approximately 40% over that same period.



CHILD AND FAMILY CARE SERVICES AVAILABLE

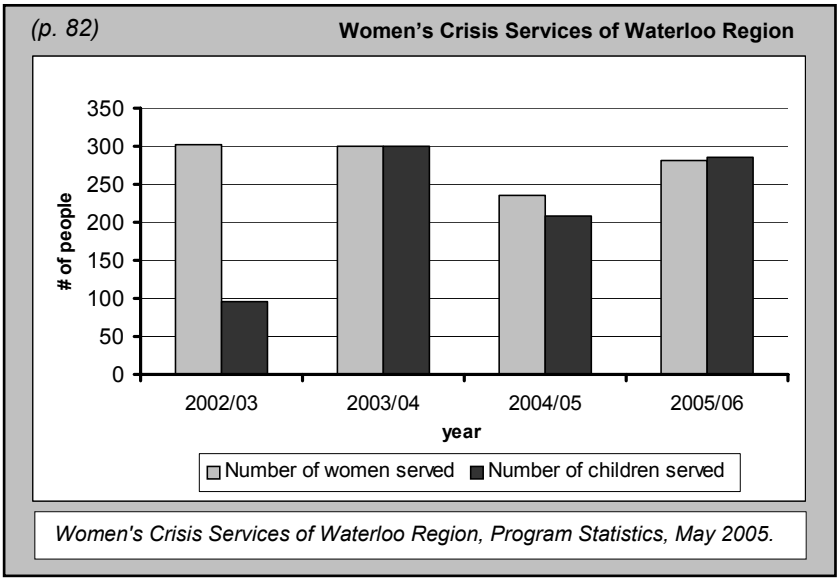


- Child welfare admissions to care (otherwise known as "foster care children in care") in the Region has decreased by approximately 56% from 1994 - 2004.[10]
- From 1994-2005, the number of foster homes available has increased by approximately 33%.
- From 1994-2005, the number of children in care has consistently remained higher than the number of foster homes available.

SAFETY SUPPORTS FOR WOMEN AND CHILDREN[11]

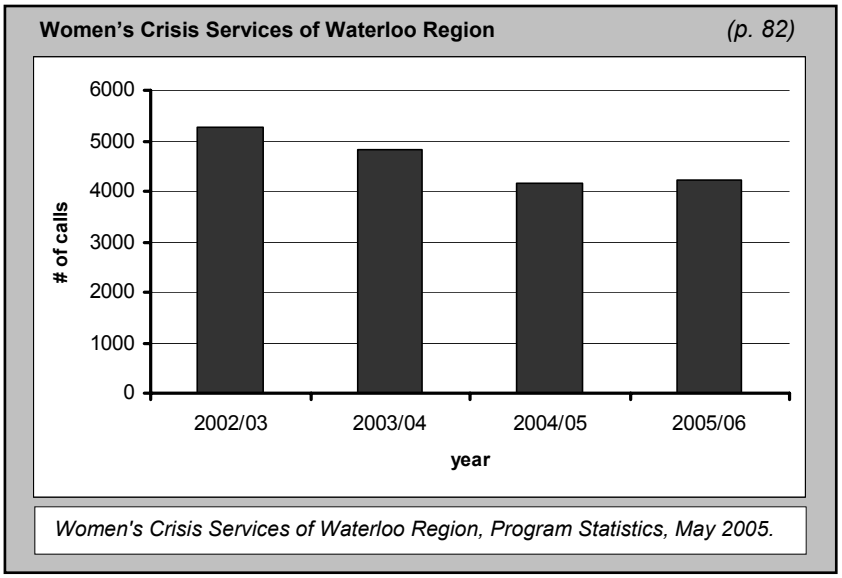
NUMBER OF WOMEN AND CHILDREN SERVED

- Over the period from 2002 to 2006, the Women's Crisis Services of Waterloo Region (WCSWR) served an average of 280 women and 222 children per year.
- There was a 68% increase in the number of children served from 2002/3 to 2003/4.



[10] Only years in which we had data for most of the three indictors are indicated.
[11] The stats are provided according to WCSWR fiscal year which runs April 1st to March 31st. They include totals from both Anselma House and Haven House. Numbers are not duplicated (i.e.: if a woman and/or her children stayed more than one time per year). Number of women served = the actual number of women who stayed at the shelter. Same applies for children served. Number of days = length of stay at the shelter.

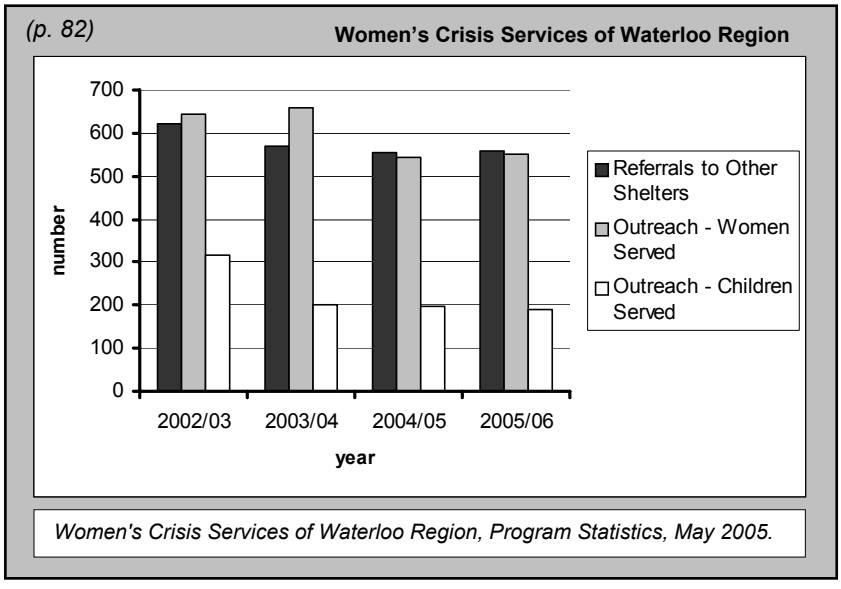
NUMBER OF CRISIS CALLS



- The number of crisis calls received by WCSWR has decreased approximately 20% from 5,277 in 2002/03 to 4,210 in 2005/06.
- During the period from 2002-2006 an average of 4,620 crisis calls per year were made.

TOTAL NUMBER OF SERVICES PROVIDED BY TYPE OF SERVICE

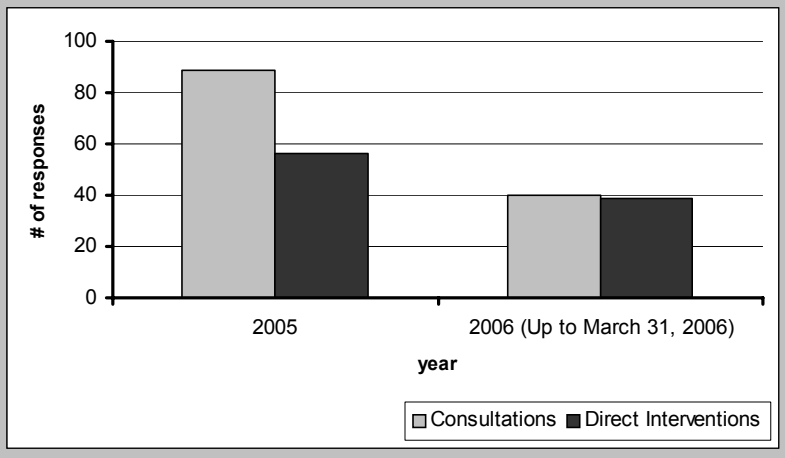
- Over the period of 2002-2006, the number of referrals to other shelters has decreased by 10%.
- During the period from 2002/3 to 2005/6, outreach to both women and children has decreased by 15% and 39%, respectively.



SAFETY SUPPORTS FOR SENIORS

TOTAL NUMBER OF RESPONSES

Elder Abuse Response Team—Waterloo Region *(p. 76)*



Source: Elder Abuse Response Team, program statistics 2005, 2006.

- Over the years of 2005 – 2006, the Elder Abuse Response team has been involved with more consultations than direct interventions in the Waterloo Region. In 2005, there were 33 more consultations than direct interventions. However, from January to March 2006, there have been an almost equal number of consultations and direct interventions.
- The Elder Abuse Response Team had a total of 13 direct interventions in Cambridge during the year of 2005. Though the nature of each investigation varied, 62% were concerned with financial abuse. The victims' average age was 77 years old and 69% were female.[12]

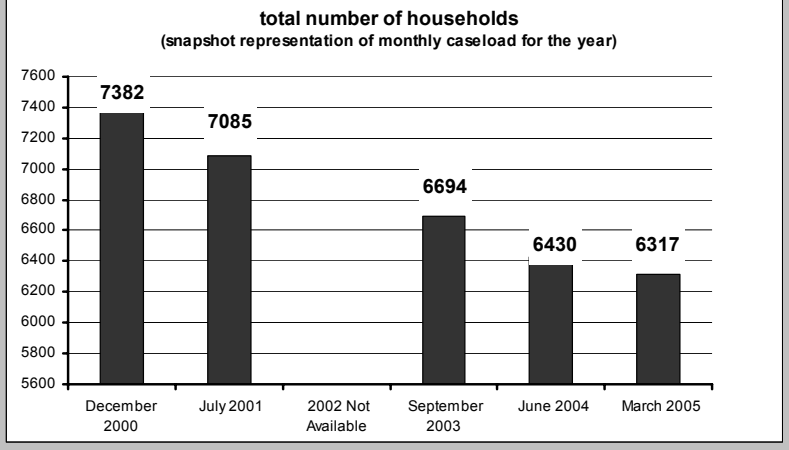
[12] Source: Elder Abuse Response Team, program statistics 2005.

G INCOME AND EMPLOYMENT

SOCIAL ASSISTANCE

ONTARIO WORKS INCOME BENEFITS: REGION OF WATERLOO

Waterloo Region Social Services Department *(p. 82)*



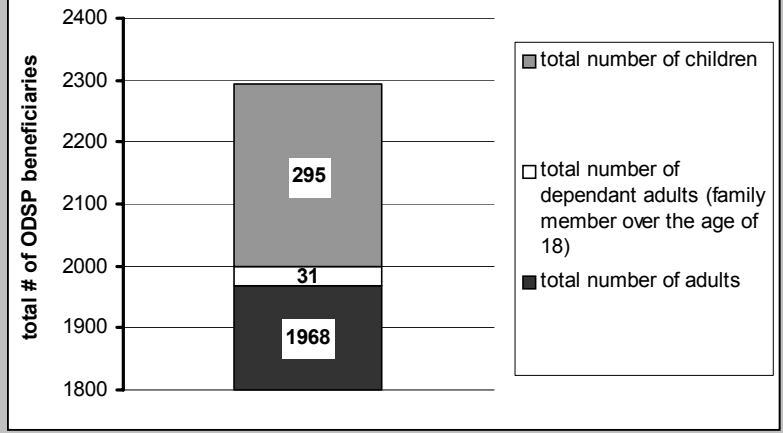
Source: Region of Waterloo Finance Services and Employment and Income Support Reports. Retrieved on May 24th from: http://www.region.waterloo.on.ca/WEB/Region.nsf/afedf1d73f0791a185256af00073fa7c/fc830b132cb2c10685256b0500542e42!OpenDocument

- The Regional Ontario Works caseload has consistently been decreasing since 2000, with an approximate 14% decrease since 2000.
- This is consistent with the decrease in beneficiaries province wide.

CAMBRIDGE AND NORTH DUMFRIES: (ODSP) INCOME SUPPORT CASE LOAD 2005/06

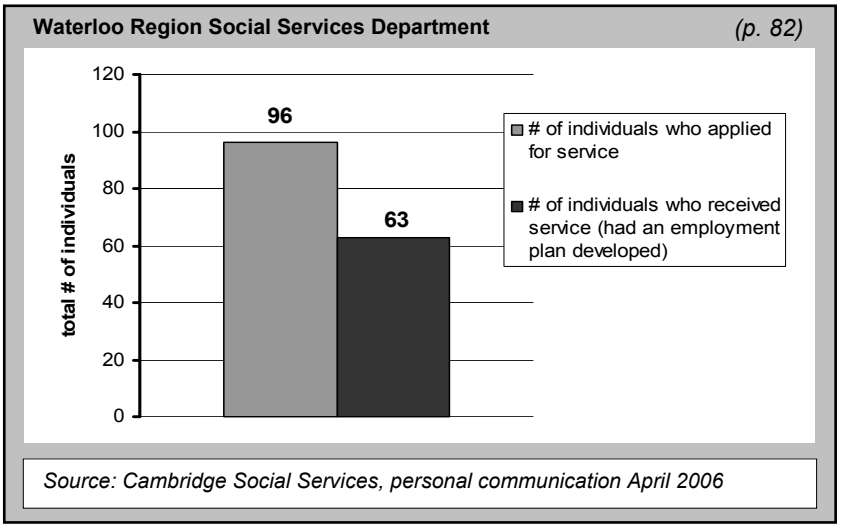
- In Cambridge and North Dumfries 2,304 residents rely on income supports from Ontario Disability Support Program (ODSP).
- Approximately 1% of these 2,304 beneficiaries are dependant adults (ie. spouse or adult child), 13% are child dependants and the remaining 86% are adults living with a disability.

(p 82) **Waterloo Region Social Services Department**



Source: Cambridge Social Services, personal communication April 2006

CAMBRIDGE AND NORTH DUMFRIES: (ODSP) EMPLOYMENT SUPPORT CASE LOAD

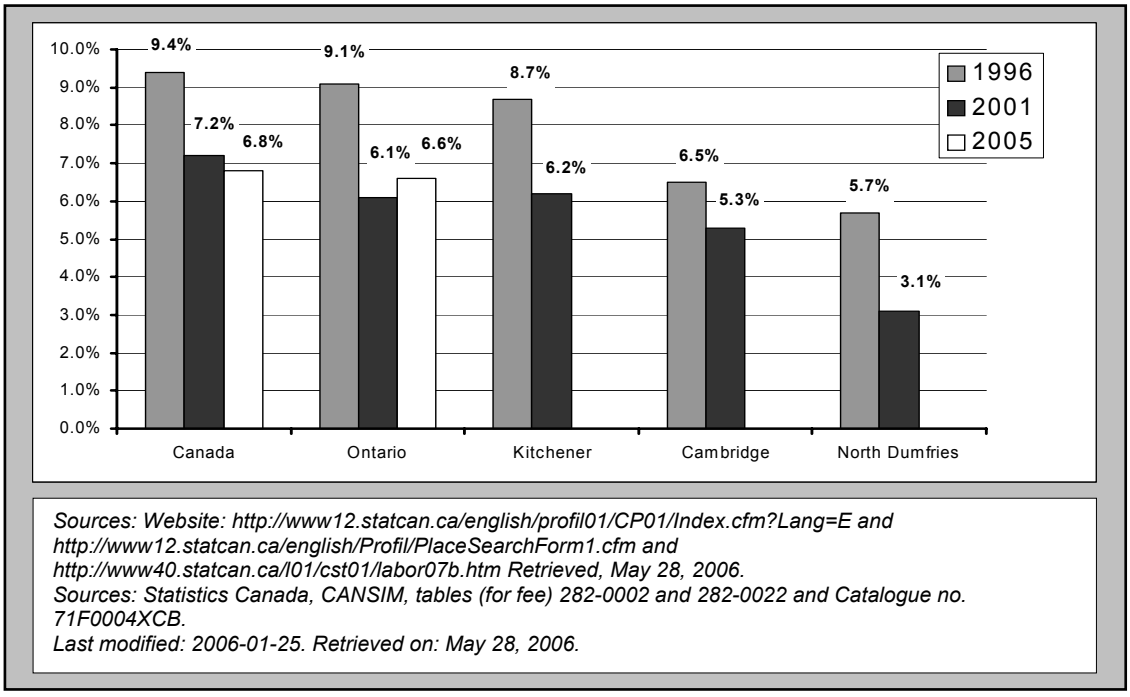


Source: Cambridge Social Services, personal communication April 2006

- ODSP employment supports served 63 people in the Cambridge and North Dumfries area during the 2005/06 fiscal year.
- This is approximately 68% of the people that applied for ODSP employment support benefits that year.

LABOUR MARKET PARTICIPATION

UNEMPLOYMENT RATE—ANNUAL AVERAGES



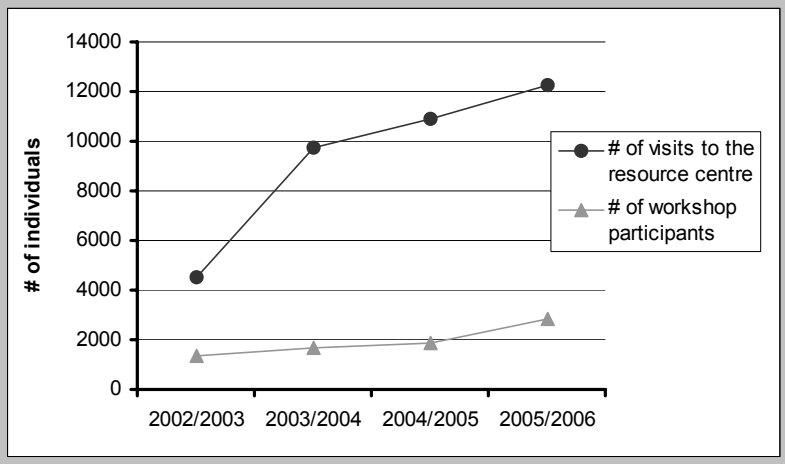
Sources: Website: http://www12.statcan.ca/english/profil01/CP01/Index.cfm?Lang=E and http://www12.statcan.ca/english/Profil/PlaceSearchForm1.cfm and http://www40.statcan.ca/l01/cst01/labor07b.htm Retrieved, May 28, 2006.
Sources: Statistics Canada, CANSIM, tables (for fee) 282-0002 and 282-0022 and Catalogue no. 71F0004XCB.
Last modified: 2006-01-25. Retrieved on: May 28, 2006.

- The unemployment rate in Cambridge and North Dumfries was lower than that of Canada and Ontario in 1996.
- When compared to 1996, in 2001, the unemployment rate was lower in all areas, with Cambridge seeing a smaller margin between its rate and the national average.
- When compared to other areas, North Dumfries has maintained a lower unemployment rate in 2001, at 3.1%

PROGRAM SUPPORTS FOR LABOUR MARKET PARTICIPATION

EMPLOYMENT PROGRAM PARTICIPATION

John Howard Society—Cambridge Career Connections *(p. 78)*

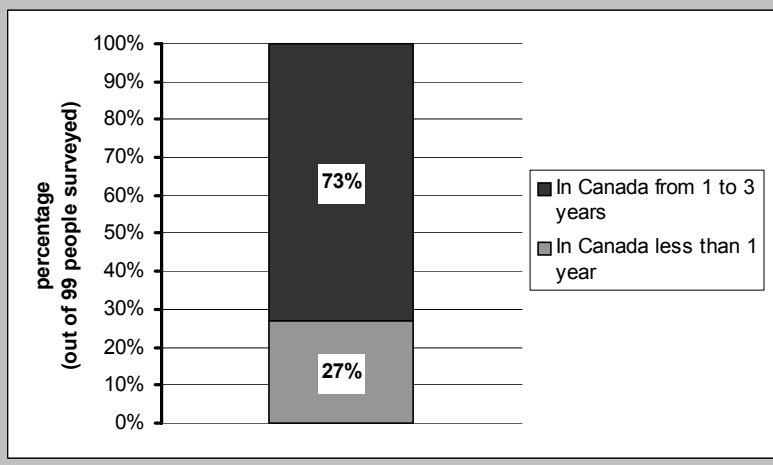


Source: John Howard and Cambridge Career Connections, personal communication April 2006

- John Howard Society and Cambridge Career Connections' employment program participation has been increasing since 2002.
- There were 12,287 visits to their employment resource centre in 2005/06, which is an increase of 11% from 2004/05.

YMCA IMMIGRANT SERVICES: NEWCOMER SURVEY

(p.83) **YMCA Immigrant Services**



Source: YMCA Immigrant Services, personal communication, March-May 2006

- Between April 2005 to March 2006, a total of 759 people were assisted by YMCA Immigrant Services.
- The 2005 YMCA Immigrant Services' newcomer survey found that out of 99 people surveyed, 27% said they have lived in Canada for less than one year, whereas 72% have lived here for a period of at least one year but less that three years.
- Of the newcomers surveyed, the 4 areas of need in priority sequence were: 1) housing, 2) Education/ESL, 3) Health Care and Employment.
- 34% of those interviewed indicated that they had experienced discrimination and/or intolerance.

H EDUCATION AND LITERACY

EDUCATIONAL ACHIEVEMENT

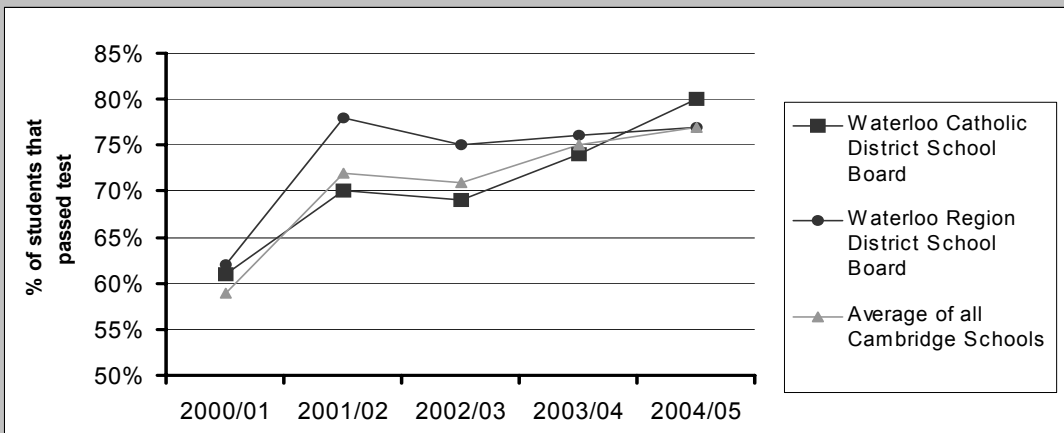
EQAO GRADE 3 AND 6 STANDARDIZED TEST SCORES

- Every year grade 3, 6 and 9 students write provincial standardized achievement tests evaluating their reading, writing and math skills. The Education Quality and Accountability Office (EQAO) presents these results on their website; reporting how students in each area scored in relationship to the provincial average. Scoring at a level 3 or 4 is at or above the provincial average and Cambridge students are right on track with grade 3 and 6 students scoring in these ranges over the past four years: 2001/02- 47% to 60%; 2002/03- 46% to 60%; 2003/04- 51% to 69%; 2004/05- 53% to 68%.[13]

LITERACY LEVELS[14]

ONTARIO SECONDARY SCHOOL LITERACY TEST—SUCCESSFUL RESULTS

(pp. 75-76) **Education Quality and Accountability Office (EQAO)**



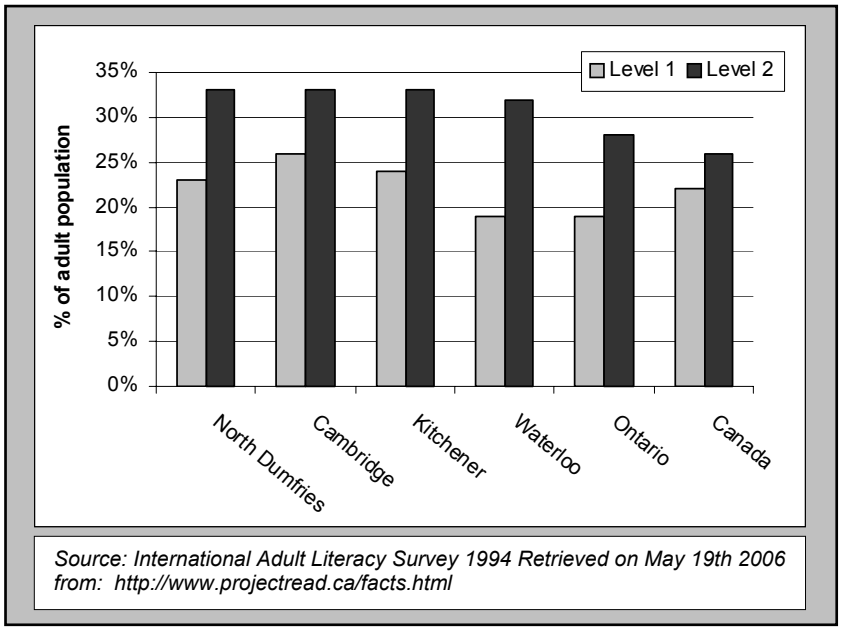
Source: http://www.eqao.com/AboutEQAO/AboutEQAO.aspx?Lang=E, Retrieved on May 30, 2006.

- The Ontario Secondary School Literacy Test (OSSLT) is conducted every year in October. In the 2004/05 school year, 77% of students at the seven main Cambridge high schools passed this test which marked the highest success rate since the 2000/01 school year.

[13] Retrieved on May 30, 2006 from: http://www.eqao.com/AboutEQAO/AboutEQAO.aspx?Lang=E

[14] "Literacy is measured in 5 levels, with level 1 being the lowest, and 5 the highest. People at level 1 have daily difficulties with any printed material (eg. medication bottles, short newspaper articles). People at level 2 could read a newspaper, but would miss some words. They are usually functional in their current environment, but do not have enough literacy skills to transfer into new situations (eg. can function at current job, but would have trouble writing reports or reading a manual for new machinery). Together, these 2 levels represent the lowest levels of literacy; people at levels 1 and 2 have great difficulty coping with print, they have traditionally been described as illiterate, meaning that they lack the basic literacy skills needed in everyday life." Taken from, Region of Waterloo Public Health. (2003, June). *Healthy Communities Report: The Health of the Region of Waterloo*, p. 18. Waterloo: Region of Waterloo. Previously referenced, http://www.on.literacy.ca/literacy/litfacts/basic/basic.htm.

ADULT LITERACY LEVELS—1994



Source: International Adult Literacy Survey 1994 Retrieved on May 19th 2006 from: http://www.projectread.ca/facts.html

- The International Adult Literacy Survey reports that in 1994, 56% of adults in North Dumfries and 59% in Cambridge were either at a Level 1 or Level 2 literacy level. (see footnote 13)
- In 1994, level 1 and 2 literacy levels in Kitchener-Waterloo were 57% and 51%, respectively.
- These levels were higher than provincial levels which reported 47% of adults are functioning at a Level 1 or Level 2—and nationally at 48%.

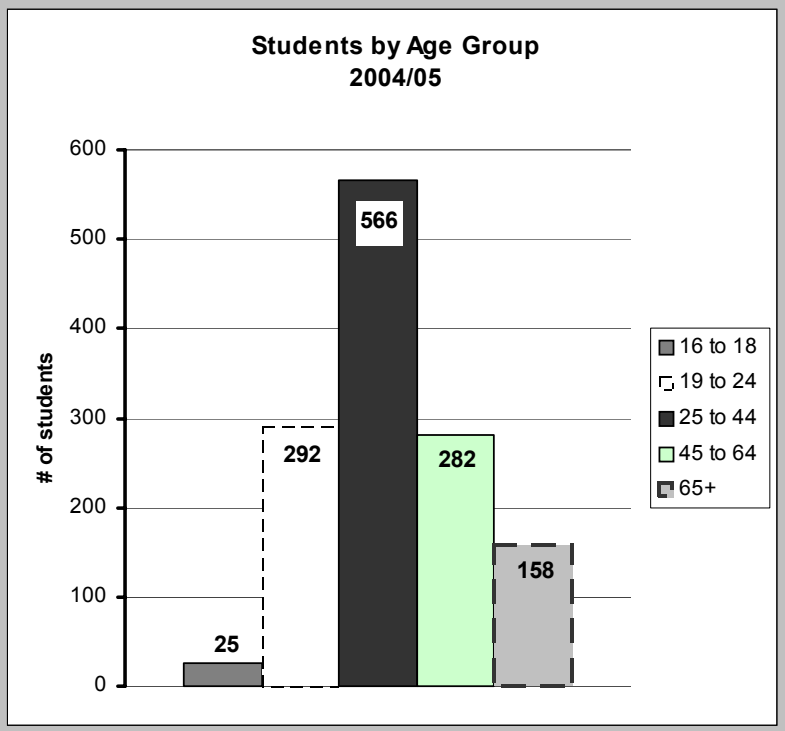
LITERACY AND EDUCATIONAL PROGRAMS

LITERACY & BASIC SKILLS PROGRAM SERVICE USE—WATERLOO REGION

- Project READ Literacy Network gathers data from the four agencies that provide literacy & basic skills programs: The Literacy Group of Waterloo Region, Conestoga College, Open Door Learning Centres of the Waterloo Region District School Board and St. Louis Adult Learning Centres of the Waterloo Catholic District School Board.
- 1,323 students enrolled in literacy and basic skills programs during 2004/05. 43% of these students were in the 25 to 44 year old age group.

(p. 79)

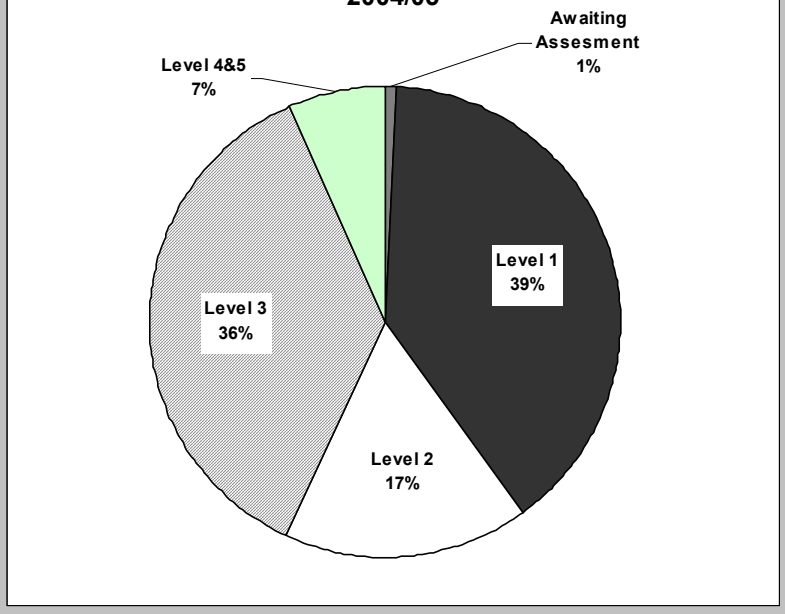
Project READ



Source: Personal Communication March 2006, Project READ Waterloo Region Enrollment Statistics.

LITERACY & BASIC SKILLS —WATERLOO REGION

Project READ *(p.79)*



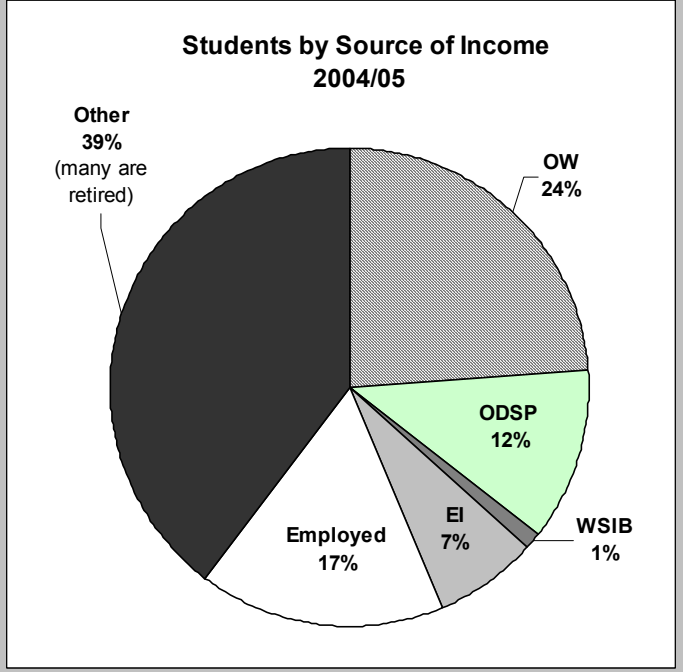
Source: Personal Communication March 2006, Project READ Waterloo Region Enrollment Statistics.

- The literacy and basic skills programs offers five levels of instruction.
- In 2004/05, levels 1 and 3 were the levels most students studied; with 521 and 479 students respectively enrolled.
- 224 students studied at the level 2 literacy and basic skills classes.

LITERACY & BASIC SKILLS —WATERLOO REGION

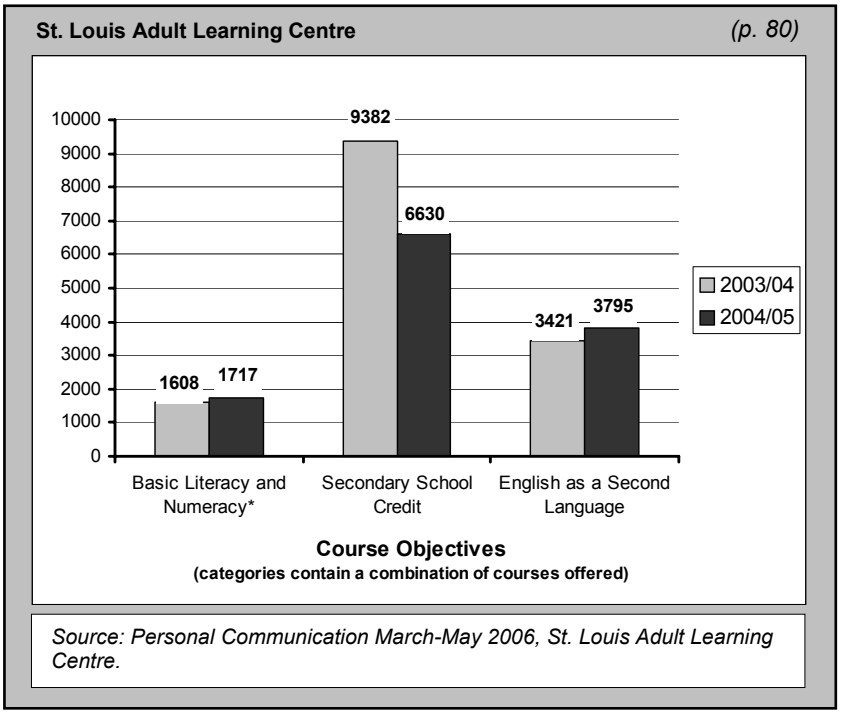
- A large portion of the students in literacy and basic skills programs are unemployed and rely on some sort of income assistance such as Ontario Works (OW), Ontario Disability Support Program (ODSP), Employment Insurance (EI), Workers Safety and Insurance (WSIB) or pensions.

(p. 79) **Project READ**



Source: Personal Communication March 2006, Project READ Waterloo Region Enrollment Statistics.

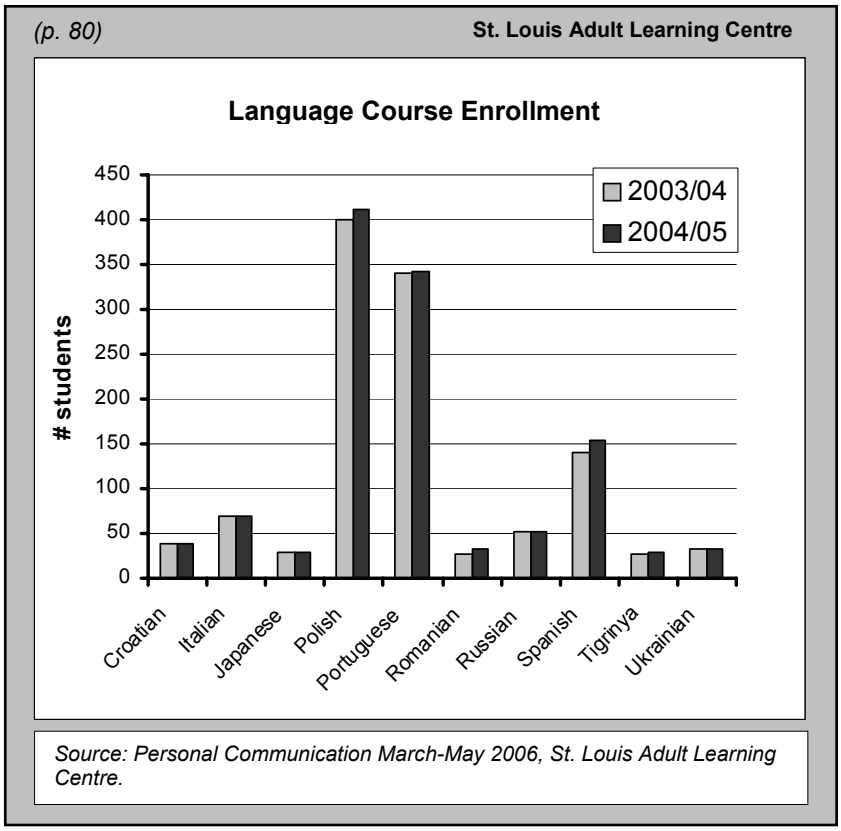
WATERLOO REGION ENROLLMENT—ST. LOUIS ADULT LEARNING CENTRE



- Of the three learning objectives identified in the bar graph, courses offering secondary school credit have the largest enrolment at St. Louis Adult Learning Centre. This is in spite of the fact that enrollment in these courses dropped by 29% in 2004/05 from the previous year.
- Enrollment in the ESL and basic numeracy and literacy courses increased by approximately 9% in 2004/05

WATERLOO REGION ENROLLMENT—ST. LOUIS ADULT LEARNING CENTRE

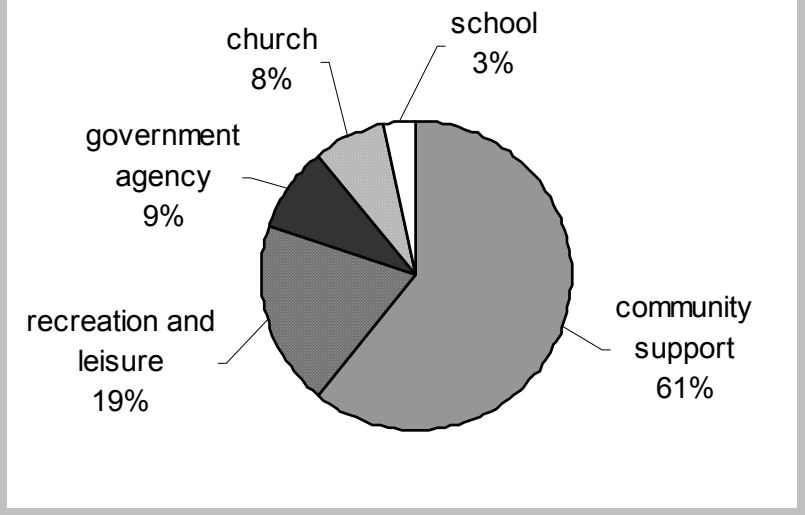
- St. Louis international language courses are offered to both non-native and native speakers.
- Enrollment has remained fairly consistent with 2004/05 seeing a total increase of 2.5% from 2003/04. Polish and Portuguese have the highest enrollment rates.



VOLUNTEERISM AND COMMUNITY PARTICIPATION

THE NONPROFIT SECTOR AND VOLUNTEERING BEHAVIOUR

TYPES OF NONPROFIT ORGANIZATIONS IN CAMBRIDGE



Source: Information Cambridge, The White Book: 2005-2006 Directory of Community Groups and Agencies.

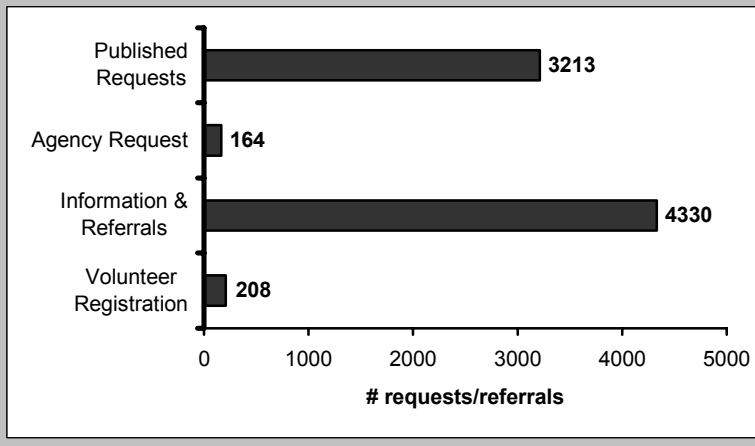
- The nonprofit sector as a whole is diverse, encompassing organizations that provide many different types of services which support varied population groups.
- Although Cambridge nonprofits are more likely to be community support-based agencies (61%), other types of nonprofit organizations are at work within the community.
- These include those with a focus on recreation and leisure activities, government agencies, or churches and schools.

VOLUNTEERING ACTIVITY BY TYPE OF ACTIVITY

- In 2005, the majority of activities of Volunteer Cambridge—which amounted to 55%--encompassed the provision of information and referrals regarding volunteering.

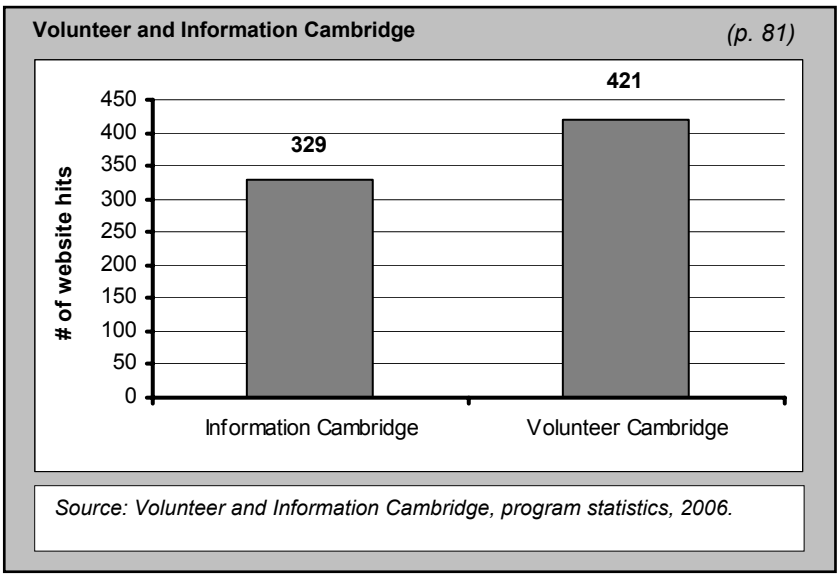
(p. 81)

Volunteer and Information Cambridge



Source: Volunteer Cambridge and Information Cambridge, program statistics, 2006.

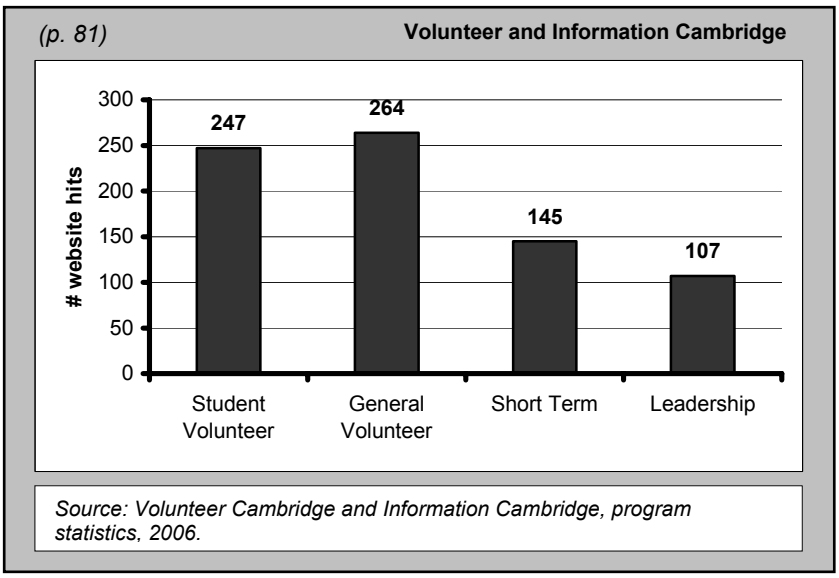
ORGANIZATIONAL INTEREST AS PER 2005 WEBSITE HITS



- In 2005, the majority (28%) of website hits[15] for the Volunteer Cambridge/Information Cambridge website, were for information on Volunteer Cambridge.

- The volunteer 'type' that garnered the most website hits (35%) was for the general volunteer category.

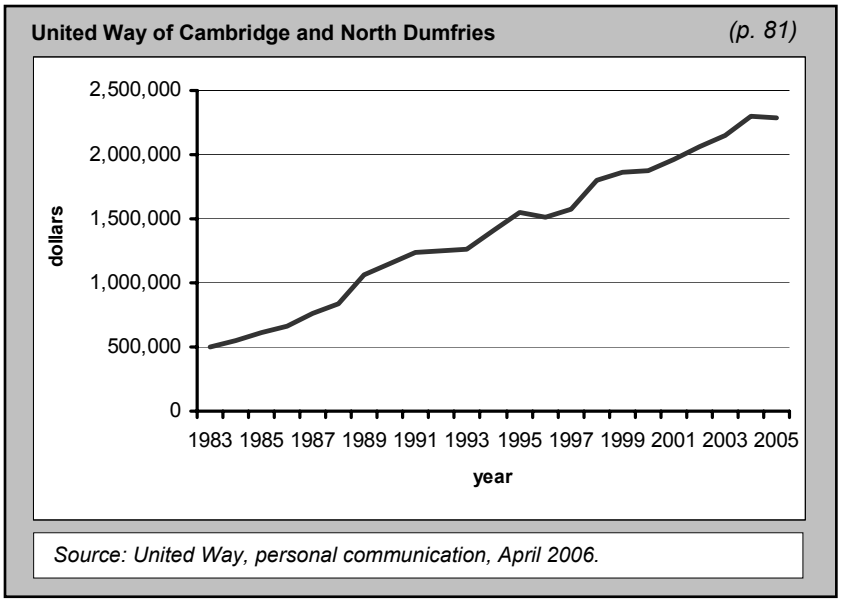
VOLUNTEERING INTEREST AS PER 2005 WEBSITE HITS



[15] Website: http://www.cvbinfocam.on.ca/

CHARITABLE DONATIONS

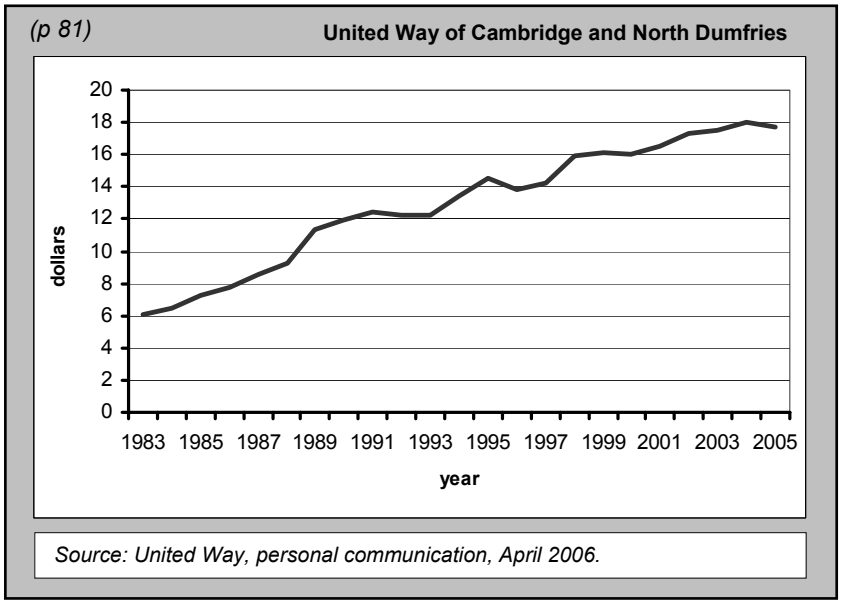
TOTAL CAMPAIGN CONTRIBUTIONS



- In 2005, the United Way of Cambridge and North Dumfries raised $2,287,408.00 in contributions.

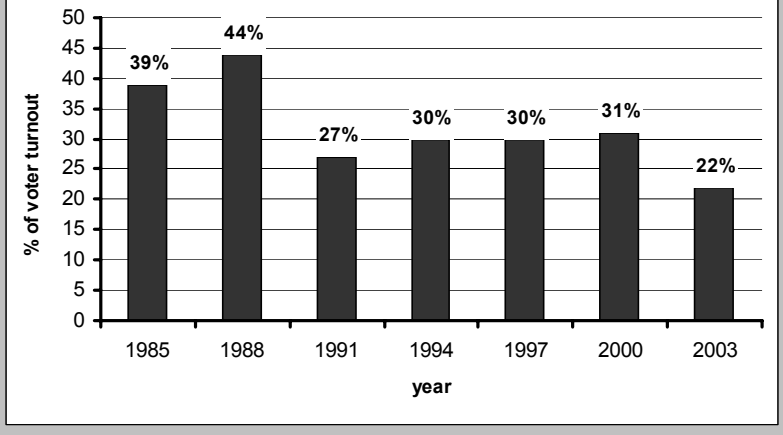
- The average adult contributed $17.67 (not accounting for inflation) in 2004, which amounts to a 2% decrease from the prior year.

DONATIONS PER CAPITA FOR CAMBRIDGE AND NORTH DUMFRIES



VOTING BEHAVIOUR

PERCENTAGE OF VOTER TURNOUT—CAMBRIDGE MUNICIPAL ELECTIONS



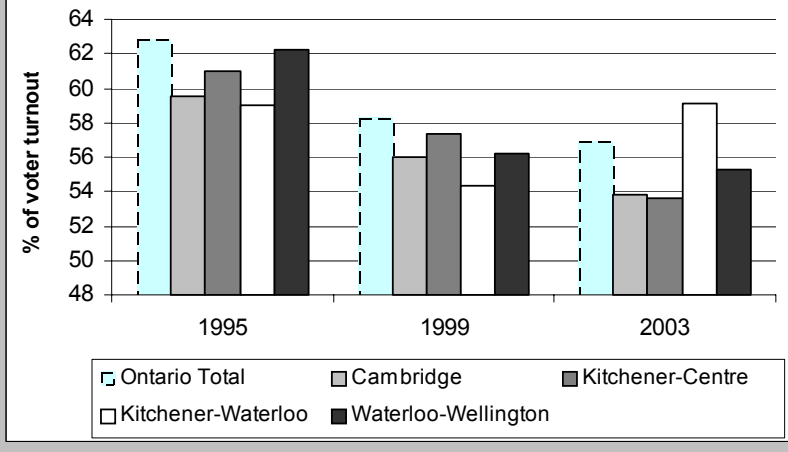
Source: City of Cambridge, Personal Communication with Staff, February 2005.

- On average, during the years from 1985 to 2003, 32% of Cambridge's population voted in Municipal Elections.
- Whereas 44% of the population voted in 1988, only 22% voted in the 2003 Municipal Election.

PERCENTAGE OF VOTER TURNOUT—ONTARIO GENERAL ELECTIONS

- In the electoral districts represented in the corresponding graph at the right, all but Kitchener-Waterloo experienced a decrease in voter turnout for the period from 1995 to 2003.
- The voter turnout for Cambridge has been an average of 5% below that of Ontario, over that period (from 1995 to 2003).

(p. 76) **Elections Ontario**

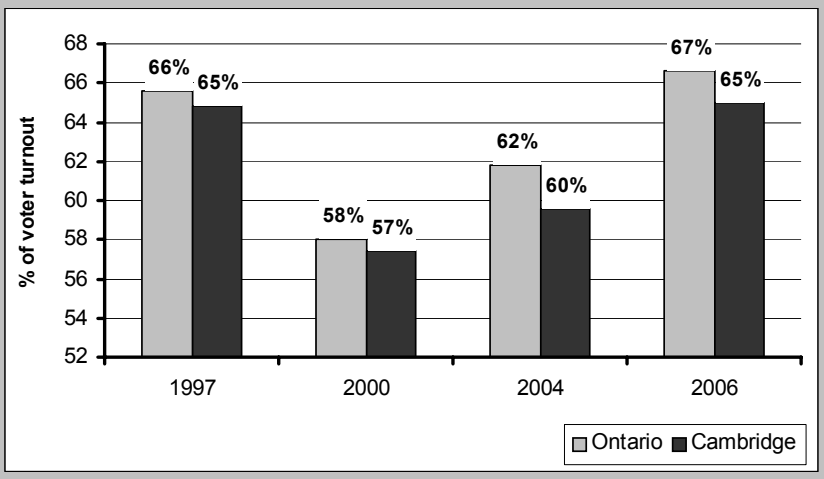


Source: Elections Ontario Website: http://www.electionsontario.on.ca, retrieved May 17, 2006.

PERCENTAGE OF VOTER TURNOUT—FEDERAL GENERAL ELECTIONS

(p. 76)

Elections Canada



Source: Elections Canada Website, http://www.elections.ca, retrieved on: May 17, 2006.

- For the years 1997 to 2006, the Ontario and Cambridge average voter turnout for Federal General Elections has been 63% and 61.7%, respectively.
- Voter turnout for Ontario and Cambridge has remained quite similar over this period (1997-2006), with Cambridge turnout being only 2% below that of the provincial average.

4.0 DESCRIPTION OF COMMUNITY ORGANIZATIONS[16]

ARGUS RESIDENCE FOR YOUNG PEOPLE[17]

Argus Residence for Young People provides emergency shelter to youth between the ages of 16-24, without a home, in our community. In addition to food, shelter and 24 hour staff support, Argus provides a comprehensive life-skill acquisition program that works to mobilize youth towards healthy and viable community integration.

Shelter for Young Men –
Tel: (519) 623 7991
Fax: (519) 623 5810
Shelter for Young Women –
Tel: (519) 650 0452
Fax: (519) 650 1781
argusyw@execulink.com

BIG BROTHERS BIG SISTERS OF CAMBRIDGE[18]

Big Brothers Big Sisters of Cambridge provides positive influence to the youth from our community between the ages of 6 and 16 years old. They offer eight programs; one-to-one match for boys and girls, couple match, flew time, big bunch group for boys and girls, cross gender math, and in-school mentoring. They have opportunities for male and female volunteers in a variety of different roles.

11 Tannery Street East
Cambridge Ontario, N3C 2C1
Tel: (519) 651 0404
Fax: (519) 651 2350
bbcambridge@aol.com
www.bbbsofcambridge.org

CAMBRIDGE MEMORIAL HOSPITAL[19]

Cambridge Memorial Hospital is a thriving 180 bed community hospital that provides a full range of acute care services to Cambridge and North Dumfries. Its dedicated team of 1,300 health care professionals and staff, modern medical equipment and strong community partnership enable it to deliver excellent medical care.

700 Coronation Boulevard
Cambridge, Ontario N1R 3G2
Tel: (519) 621 2330
TDD: (519) 621 9180
info@cmhf.net

CAMBRIDGE SELF-HELP FOOD BANK[20]

The Cambridge Self-Help Food Bank provides food assistance to those living below the poverty line in Cambridge and North Dumfries. Assists people through the provision of emergency food hampers, a member hamper program, and the good food box program.

[16] The following descriptions are quoted directly from the sources referenced. Quotations are not inserted for ease of reading.
[17] Argus Residence for Young People, Personal Communication, May 20, 2006.
[18] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 8. Cambridge: Author.
[19] Cambridge Memorial Hospital, Personal Communication, May 26, 2006.
[20] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 9. Cambridge: Author.

54 Ainslie Street South
Cambridge, Ontario N1R 3K3
Tel: (519) 622 6550
Fax: (519) 622 9076
cshfb@golden.net
www.cambridgefoodbank.on.ca

CAMBRIDGE SHELTER CORPORATION[21]

'The Bridges'

Due to the recent development of 'The Bridges', the Out of the Cold program is no longer in operation in Cambridge. The Bridges Shelter provides 40 emergency shelter beds for men and women, 3 family shelter units and 20 bachelor apartments. They also run a drop-in centre which is open each day, where a wide variety of supports and services are offered to help people move forward.

6 Cambridge Street
Cambridge, Ontario N1R 3R6
Tel: (519) 624-0937
Fax: (519) 621-6061
info@cambridgesheltercorp.ca

CENTRES FOR MENTAL HEALTH – KITCHENER, CAMBRIDGE AND AYR[22]

Centres for Mental Health provide: information, education, referral and support to people who experience a mental health issue, family members, service providers and the community at large. The Centre also provides long-term intensive support coordination to those individuals experiencing a significant mental health issue so that they may be assisted in their recovery and live and fully participate in their community.

Tel: (519) 740 7782
Fax: (519) 740 0461

CHRISTOPHER-CHAMPLAIN COMMUNITY CENTRE[23]

CCCC provides recreation and social programs and services from its two neighbourhood locations, and through neighbourhood schools and churches. Services include: after-school adventures (M-F, grades 1-6), seasonal children's and teens recreation programs, family outreach services, early years (ages 0-6) family playgroups, teen drop-in, counseling and more.

200 Christopher Drive, 2nd Floor McIntosh Arena
Cambridge, Ontario N1R 2X6
Tel: (519) 740 8565
Fax: (519) 621 6920
christopherchamplain@bellnet.ca

COMMUNITY CARE ACCESS CENTRE[24]

The CCAC of Waterloo Region is 100% funded by the Ministry of Health and Long-Term Care to coordinate a broad range of community health and support services for people in Cambridge, Kitchener, Waterloo, Wellesley, Wilmot and North Dumfries. CCACs also manage the admission process into long-term care homes.

800 King Street West
Kitchener, Ontario N2G 1E8
Tel: (519) 748 2222
Fax: (519) 883 5555
www.ccacwat.on.ca

[21] Retrieved on May 17, 2006 from: Cambridge Shelter Corporation, Personal Communication, April, 2006.
[22] Centres for Mental Health – Kitchener, Cambridge and Ayr, Personal Communication, March 26, 2005.
[23] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 28. Cambridge: Author.
[24] Community Care Access Centre, Personal Communication, June 1, 2006.

COMMUNITY SUPPORT SERVICES OF AYR AND NORTH DUMFRIES[25]

Community Support Services of Ayr and North Dumfries (a satellite office of Family Counselling Centre of Cambridge and North Dumfries and the Canadian Mental Health Association – Cambridge) provides a number of services for the North Dumfries community. These services include counseling for individuals, couples and families; mental health information and support; employment services; outreach support for families in need; use of computers and access to internet; a job bank; photocopying and faxing and a resource library. A youth recreation program is the newest addition to the services provided.

80 Stanley Street
Ayr, Ontario N0B 1E0
Tel: (519) 632 9737

DOCTOR RECRUITMENT TASK FORCE: CITY OF CAMBRIDGE CHAMBER OF COMMERCE [26]

The Cambridge Doctor Recruitment Task Force was formed in the late 1990's to deal with the shortage of family doctors in Cambridge. The Task Force is dedicated to attracting family physicians and assists Cambridge Memorial Hospital to recruit specialists to Cambridge. Representatives of the Task Force participate in recruitment fairs including the 'health professionals' recruitment tour' at all five Ontario medical schools. The Task Force begins its recruitment early in a doctor's education by annually hosting eight to ten first-year medical students for one week as part of the medical student's education. They also coordinate electives for medical students and residents throughout the year. Cambridge residents without a family doctor can add their name to a wait list affiliated with the Cambridge Chamber of Commerce at www.cambridgechamber.com, and go to the link "find a physician". If a new doctor is looking for patients, the waiting list is passed on to them. However, acceptance is completely at the discretion of the physician or associated clinic manager.

750 Hespeler Road
Cambridge, Ontario N3H 5L8
Tel: (519) 622 2221 ext. 2233
Fax: (519) 622 0177
www.cambridgechamber.com

THE EASTER SEAL SOCIETY[27]

Since 1922, The Easter Seal Society, Ontario has been helping children and young adults with physical disabilities to address life's challenges and achieve personal goals. While the specific programs and services may have changed over the decades, Easter Seals' dedication to helping kids succeed is unwavering. Today, families rely on Easter Seals to purchase expensive equipment needed for mobility and communication, send kids to summer camp and recreation programs, provide access to information and resources, and invest dollars in research and prevention programs.

London Regional Office
2-332 Wellington Road
London, Ontario N6C 4P6
Tel: (519) 432 9669
Fax: (519) 432 7679
www.easterseals.org

EDUCATION QUALITY AND ACCOUNTABILITY OFFICE (EQAO)[28]

EQAO is an arm's-length agency of the provincial government that provides parents, teachers and the public with accurate and reliable information about student achievement. EQAO also makes recommendations that educators, parents, policy-makers and others in the education community can use to improve learning and teaching.

[25] Family Counselling Centre of Cambridge and North Dumfries, Personal Communication, May 29, 2006.
[26] Cambridge Doctor Recruitment Task Force, Personal Communication, May 26, 2006.
[27] Retrieved on May 11th 2006 from: http://www.easterseals.org/about/?load=mission
[28] Retrieved on May 30, 2006 from: http://www.eqao.com/AboutEQAO/AboutEQAO.aspx?Lang=E

Suite 1200, 2 Carlton Street
Toronto, Ontario M5B 2M9
Tel: (888) 327 7377
Fax: (416) 325 0831
www.eqao.com

ELDER ABUSE RESPONSE TEAM[29]

Launched in 2004, the Elder Abuse Response Team (EART) is a partnership between the Waterloo Regional Police Service (WRPS) and the Community Care Access Centre of Waterloo Region (CCAC). EART's mandate includes: providing information and consultation, direct intervention, education as well as training and community development in regards to issues related to elder abuse. Ultimately, EART works towards enhancing the community's ability to identify, respond and prevent elder abuse.

800 King Street West
Kitchener, Ontario N2G 1E8
Tel: (519) 579 9668
elderabuse@wrps.on.ca

ELECTIONS CANADA[30]

Elections Canada is an independent, non-partisan agency reporting directly to Canada's Parliament. Its ongoing concern is to fulfill its responsibility to ensure Canadians can exercise their choices in elections and referendums in an open and impartial process.

257 Slater Street
Ottawa, Ontario K1A 0M6
Tel: 1 800 463 6868, Monday to Friday, 8:30 a.m. to 5:00 p.m. (Eastern Time)
toll-free in Canada and the United States; Fax: 1 888 524-1444, toll-free in Canada and the United States

ELECTIONS ONTARIO[31]

Elections Ontario is a non-partisan agency of the Legislative Assembly of Ontario. It works under the direction of the Chief Election Officer, an officer of the Legislative Assembly. Its mission is to guarantee the democratic voting rights of Ontario electors, assist in making the finances of political interest transparent and to ensure efficient, cost effective and non-partisan administration of the electoral process.

Elections Ontario
51 Rolark Drive
Toronto, ON M1R 3B1
(416) 326-6300 or 1-800-677-8683
TTY 1-888-292-2312
Fax: (416) 326-6200
E-mail: info@electionsontario.on.ca

EXTEND-A-FAMILY ASSOCIATION[32]

Through various programs, Extend-a-Family provides support workers, respite providers and alternative living arrangements (adult only) with a family in the community, for persons who have developmental and/or physical challenges.

74 Queen Street North
Kitchener, Ontario N2H 2H3
Tel: (519) 741 0190
Fax: (519) 741 0392
www.eafwr.on.ca

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[29] Retrieved on May 16, 2006 from: http://www.ccacwat.on.ca/Elder_Abuse/index.asp and Elder Abuse Response Team CCAC of Waterloo, Personal Communication with Staff, April 2005.
[30] Retrieved on May 16, 2006 from: http://www.elections.ca/home.asp?textonly=false
[31] Retrieved on May 25, 2006, from: http://www.electionsontario.on.ca/
[32] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 11. Cambridge: Author.

FAMILY AND CHILDREN'S SERVICES OF THE WATERLOO REGION[33]

Family and Children's Services (FCS) is the Children's Aid Society for the Region of Waterloo. It is incorporated as a charitable, non-profit social service agency working under the authority of Ontario child welfare legislation. The FCS agency provides children with a nurturing environment in which to heal and grow, and provides parents with the help and opportunities they need to create a better life for their families.

168 Hespeler Road
Cambridge, Ontario N1R 6V7
Tel: (519) 576 0540
Fax: (519) 576 4709
inquiries@facswaterloo.org

GRAND RIVER TRANSIT[34]

Grand River Transit, or GRT, is the public transport operator for the Region of Waterloo. It operates daily bus services in the Region, primarily in the cities of Kitchener, Waterloo, and Cambridge.

Ainslie Street Transit Terminal
35 Ainslie Street South
Cambridge, Ontario N1R 3K2
Tel: (519) 623 1930
InfoLine: (519) 588 7555
TTY: (519) 585 7796
www.grt.ca

GRAND RIVER TRANSIT—MOBILITYPLUS[35]

"In January 2000, the Regional Municipality of Waterloo assumed responsibility for the delivery of public transit services in the Region as one step in an overall transportation strategy intended to increase the amount of travel using public transit in the Region. The new regional transit services are referred to as Grand River Transit (GRT) and include a specialized transit service component for people with disabilities who are unable to use the conventional GRT service. The specialized services are referred to as Mobility PLUS."

35 Ainslie Street South
Cambridge, Ontario N1R 3K2
Tel: (519) 623 7183
Fax: (519) 623 0126

INDEPENDENT LIVING CENTRE OF WATERLOO REGION[36]

Independent living is a philosophy that encourages people with disabilities to lead the most productive and fulfilling lives possible. ILCWR works to ensure that persons with disabilities have access to necessary resources through a variety of programs. Resources for disability issues and services are available by calling their centre or visiting their website.

127 Victoria Street South Suite 201
Kitchener, Ontario N2G 2B4
Tel: (519) 571 6788
www.ilcwr.org

[33] Retrieved on May 16, 2006 from:http://www.facswaterloo.org/html/FACSAboutUs.html
[34] Source: Wikipedia web site http://en.wikipedia.org/wiki/Grand_River_Transit
[35] Source: Region of Waterloo web site
http://www.region.waterloo.on.ca/web/region.nsf/0/6FE534423C17198485256D1A00556F78/$file/APDXA-E-025-2.pdf?openelement
[36] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 12. Cambridge: Author.

JOHN HOWARD SOCIETY—CAMBRIDGE CAREER CONNECTIONS[37]

"Offers a variety of programs focused on crime prevention and supporting those who have committed crimes in the past to make different choices in the future." "Cambridge Career Connections provides free employment and training services to the youth of Cambridge and North Dumfries and helps employers find new employees."

73 Water Street North Unit 3, First Floor
Cambridge, Ontario N1R 7L6
Tel: (519) 622 0815
Fax: (519) 622 7043
www.cambridgecareerconnections.com

KIWANIS HOUSE TRANSITIONAL RESIDENTIAL PROGRAM[38]

An 11-month life skills training and support program to assist in transition to independent living for young men ages 16-21. It is a program of the House of Friendship.

85 Wilhelm
Kitchener, Ontario
Tel: (519) 578 0171

KIWANIS VILLAGE NON PROFIT HOUSING CORPORATION—SUPPORTIVE HOUSING FOR YOUTH PROJECT (SHY)

In late 2002, Cambridge Kiwanis Village Non-Profit Housing Corporation in partnership with Argus Residence for Young People (a local shelter for homeless youth) introduced a supportive housing program for homeless youth in Cambridge. Building on the positive outcomes from this initial 15-month pilot project, the Supportive Housing for Youth Project (SHY) was further funded in 2004. The primary objective of the SHY model program has been to "create a [stable], supportive housing environment for youth whereby they [can] learn to be responsible tenants within the context of actually being a tenant."[39]

1195 King Street East
Cambridge, Ontario
Tel: (519) 650 4403
Fax: (519) 650 9848

LANGS FARM VILLAGE ASSOCIATION[40]

Langs Farm Village Association promotes the enrichment and well-being of residents by providing high quality, supportive, and accessible programs and service for all ages.

Langs Farm Youth and Teen Centre

"The Youth and Teen Centre provides social and recreational programs for youth, five years and older, gym drop-in for pre-teens and teens, and March break and Christmas break activities."

Langs Farm Community Health Centre

"The Lang's Farm Community Health Centre is located at 887 Langs Drive, Unit 1. It offers a wide variety of services to residents of the Langs Farm area. Its staff of physicians and nurse practitioners can be visited for regular family checkups, physical exams, the treatment of illness, prenatal examinations, support for those with special needs, and other services."

887 Langs Drive, Unit 1(mailing address only)
Cambridge, Ontario N3H 5K4
Tel: (519) 653 1263
Fax: (519) 653 1125

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[37] Retrieved on May 11th 2006 from: http://www.cambridgecareerconnections.com and Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 12. Cambridge: Author.
[38] Retrieved on May 16, 2006 from: http://www.region.waterloo.on.ca/web/social.nsf/vwSiteMap/8A471D6B587030678525700C004DF718/$file/SupportiveHousing-04.pdf?openelement
[39] Social Planning Council of Cambridge and North Dumfries. (May 2006). *Final Program Evaluation of the Kiwanis Village Non Profit Housing Corporation*, p.2. Cambridge: Author.
[40] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 29. Cambridge: Author. Retrieved also on May 25, 2006 from: http://www.langs.org/Health_Centre.shtml

info@langs.org
www.langs.org

MEALS ON WHEELS AND COMMUNITY HOME SUPPORT[41]

A non-profit charitable organization offering long-term care and community support services for eligible consumers within the Cambridge North Dumfries and surrounding areas. Meals on Wheels offers nutritionally balanced meals delivered daily from Monday-Friday at the noon hour.

800 Franklin Boulevard, Unit 4B
Cambridge, Ontario N1R 7Z1
Tel: (519) 740 3235
Fax: (519) 740 7702
www.cambridgehomesupport.on.ca

PEOPLE ASSISTING IN TRANSPORTING ELDERLY RESIDENTS (PATER)[42]

Volunteer drivers provide escorted transportation for seniors and adults with special needs (no wheelchairs) to medical appointments, therapy, banking, and grocery shopping.

15 Wellington Street
Cambridge, Ontario N1R 3Y4
Tel: (519) 622 4967
Fax: (519) 622 9272

PROJECT READ LITERACY NETWORK WATERLOO WELLINGTON[43]

They are a doorway to literacy services offered in the region. They develop, in collaboration with the local Literacy & Basic Skills (LBS) agencies, training solutions to meet the literacy needs of citizens. Members of the network include literacy agencies, English as a second language programs, libraries, employment training organizations, and other concerned individuals and groups. Project READ provides many services to the public and to network members.

298 Frederick Street
Kitchener, Ontario N2H 2N5
Tel: (519) 570-3054
Fax: (519) 342-6320
info@projectread.ca

REGION OF WATERLOO CHILD CARE SUBSIDY PROGRAM[44]

Child Care Subsidy is a program that helps residents pay for child care costs in licensed child care programs in the community. Residents may be eligible for either a full or partial subsidy (where you pay a portion of the cost), based on your income, expenses and family size.

99 Regina Street South
Waterloo, Ontario N2J 4G6
Tel: (519) 883 2200
Fax: (519) 746 7382
www.region.waterloo.on.ca/socialservices

REGION OF WATERLOO - COMMUNITY HOUSING ACCESS CENTRE[45]

In October 2002, the Region of Waterloo opened the Community Housing Access Centre (CHAC) at 385 Fairway Road. This office maintains the Region's Co-ordinated Access waiting list for community housing which typically

[41] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 13. Cambridge: Author.
[42] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 17. Cambridge: Author.
[43] Retrieved on May 12th 2006 from: http://www.projectread.ca/
[44] Retrieved on May 16, 2006 from: http://www.region.waterloo.on.ca/web/social.nsf/DocID/7C9F87D9A20D337D85257013004C8DB0/$file/CHILD%20CARE%20SUBSIDY%20GUIDELINES%20&%20INFORMATION%20BOOKLET.pdf?openelement AND retrieved on May 25, 2006 from: http://www.region.waterloo.on.ca/web/Region.nsf/0/B276790567E68BEF85256D7B004BE91F/$file/P-03-068.pdf?openelement
[45] Region of Waterloo – Community Housing Access Centre, Personal Communication, May 25, 2006.

reflects approximately 4,000 households waiting for affordable housing. Applications for community housing can be made at the Community Housing Access Centre or at any of the six satellite sites located throughout the Region. Priority is given to households who are victims of domestic violence (special priority), terminally ill, or who fall within urgent policy parameters.

385 Fairway Road South, Suite 201
Kitchener, Ontario N2C 2N9
Tel: (519) 575 4833
Fax: (519) 893 8648

REGION OF WATERLOO, PLANNING, HOUSING AND COMMUNITY SERVICES: HOUSING DIVISION[46]

Planning, Housing and Community Services is responsible for a number of functions related to growth management, strategy development, transportation planning, information and research, cultural development, environmental stewardship and administering delegated responsibilities from the Province including a number of housing and development approval functions.

Housing's responsibilities include the administration of community housing in the Region; conducting housing research; strategic planning and policy development; creating new affordable housing through the 'affordable housing strategy'; and cooperating and coordinating with other key housing stakeholders to maintain and improve the housing in the Region.

8th Flr. 150 Frederick St.
Kitchener, N2G 4J3
Tel: (519) 575 4046
Fax: (519) 743 6527

REGION OF WATERLOO POLICE SERVICE[47]

The Waterloo Regional Police Service is committed to a leadership role in crime prevention and law enforcement in a community partnership to improve safety and the quality of life for all people.

200 Maple Grove Road
P.O. Box 3070
Cambridge, Ontario N3H 5M1
Tel: (519) 653 7700 or 570-3000
www.wrps.on.ca

ST. LOUIS ADULT LEARNING CENTRE[48]

The St. Louis Adult Learning Centres and Continuing Education have been delivering academic, interest and employment skills training in Waterloo Region for over 20 years. Currently, St. Louis serves over 10, 000 clients ranging in age from 18 months to over 80 years old. Their Adult Learning Centres train between 800 - 900 mature students (18y years of age and older).

82 Beverly Street
Cambridge, Ontario N1R 3Z7
Tel: (519) 620 9658
Fax: (519) 621 1359
stlouis@wcdsb.edu.on.ca
http://stlouis.wcdsb.edu.on.ca

STATISTICS CANADA[49]

Statistics Canada produces statistics that help Canadians better understand their country—its population, resources, economy, society and culture.

[46] Region of Waterloo Planning, Housing and Community Services, Personal Communication, May 26, 2006.
[47] Retrieved on May 16, 2006 from: http://www.wrps.on.ca/index.html
[48] Retrieved on May 12th 2006 from: Program Guide, St. Louis Adult Learning Centres & Continuing Education 2005-2006.
[49] Retrieved on May 16, 2006 from: http://www.statcan.ca/start.html

120 Parkdale Avenue
Ottawa, Ontario K1A 0T6
Tel: 1 800 263-1136 - Toll-free general enquiries line
Fax: 1 877 287-4369 - Toll-free fax number
infostats@statcan.ca

THE TOWNSHIP OF NORTH DUMFRIES[50]

The Township of North Dumfries is one of four rural townships in the Region of Waterloo. Located in Canada's "technology triangle", one of the most dynamic and diverse economies in North America, the Township of North Dumfries has experience significant population growth in recent years.

Corporation of the Township of North Dumfries
1171 Greenfield Road, R.R. #4
Cambridge, Ontario N1R 5S5
Tel: (519) 621 0340
Fax: (519) 623 7641
mail@township.northdumfries.on.ca

TRINITY COMMUNITY TABLE[51]

Trinity Community Table (TCT) started in 1992 and provides a hot nourishing meal on an ongoing basis in a warm non-threatening environment as long as the need exists. Meals are provided in the parish hall of Trinity Anglican Church, however TCT is not an operation of Trinity Church; other churches, non-profit organizations, and many private citizens also support it. At this time, midday meals are served on Mondays, Wednesdays, and Fridays from 11:00 to 12:30p.m, except for Good Friday and Christmas Day. Depending on the availability of supplies, clients are also provided with sandwiches, etc., to take away with them.

12 Blair Road
Cambridge, Ontario N1S 2H5
Church Phone: (519) 621-8860
Church Fax: (519) 621-8114
Website: http://www.trinityanglican.on.ca/trinity_index.html

UNITED WAY OF CAMBRIDGE AND NORTH DUMFRIES[52]

An organization that is committed to generating resources in order to address the community's most pressing issues, with the mission: "To improve lives and build our community by engaging individuals and mobilizing collective action".

150 Main Street, 2nd Floor
Cambridge, Ontario N2G 4G5
Tel: (519) 621 1030
Fax: (519) 621 6220

VOLUNTEER AND INFORMATION CAMBRIDGE[53]

Offers volunteer recruitment and placement service, training in volunteer management, a resource library on volunteerism, and promotes volunteer recognition. They also house an accredited information services program with availability to region wide data base information.

150 Main Street, 2nd Floor
Cambridge, Ontario N1R 6P9
Tel: (519) 623 0423
Fax: (519) 623 9298
cvb@cvbinfocam.on.ca
www.cvbinfocam.on.ca

[50] Retrieved May 24, 2006 from: http://www.2ontario.com/communities/contactinfo.asp?mun_name=3530004&topic=1
[51] Retrieved from: http://www.trinityanglican.on.ca/trinity_index.html, on May 25, 2006.
[52] United Way of Cambridge and North Dumfries, Personal Communication, May 25, 2006.
[53] Volunteer and Information Cambridge, Personal Communication, May 25, 2006.

WATERLOO REGION DISTRICT SCHOOL BOARD[54]

The WRDSB works together with the community to build great futures. Their priorities in learning include student learning opportunities and supports, supports for vulnerable learners, and student achievement, with emphasis on literacy and numeracy. Focus is given to creating a caring, safe and secure learning environment, the health and wellness of students and staff, and a caring and supportive school culture and community. Also important is communications with students, parents, community members and staff, professional learning communities, quality information for planning, decision-making, and accountability, and operational effectiveness and efficiency.

51 Ardelt Avenue
Kitchener, Ontario N2C 2R5
Tel: (519) 570 0003
Fax: (519) 742 1364

WATERLOO REGION SOCIAL SERVICES DEPARTMENT[55]

Ontario Works provides funding in the form of funds to cover food, shelter, clothing and other household items, monthly Ontario Drug Benefits card to cover the cost of prescribed medications, and emergency assistance to eligible applicants. The Ontario Disability Support Program (ODSP) is intended to meet the needs of people with disabilities and help them to become more independent. The ODSP has two parts; Income Supports provides financial assistance to people with disabilities, and Employment Supports provides the supports people with disabilities need to get and keep jobs.

Cambridge Office
150 Main Street
Cambridge, ON N1R 8H6
General Assistance/Ontario Works: (519) 740 5700
Intake: (519) 883-2100
Fax: (519) 621 0117

WOMEN'S CRISIS SERVICES OF WATERLOO REGION[56]

The WCSWR offers emergency shelters and services for abused women and their children. With two separate locations, Anselma House and Haven House, they provide twenty-four hour emergency shelter, referrals, legal and court support, advocacy, crisis line support, outreach program, groups, one-on-one support, housing support.

Anselma House
Kitchener, Ontario N2H 6M3
Tel: (519) 741 9184
Fax: (519) 741 1478
www.wcswr.org
info@wcswr.org

Haven House
Cambridge, Ontario N3H 5M2
Tel: (519) 653 2209
fax: (519) 653 0209
www.wcswr.org
info@wcswr.org

YMCA OF CAMBRIDGE[57]

The YMCA of Cambridge is a non-profit charity serving the community since 1856. The YMCA provides opportunities for people of all ages to grow through program areas in health, fitness, recreation, childcare, international development, and immigrant services.

250 Hespeler Road
Cambridge, Ontario N1R 3H3
Tel: (519) 621 3250
Fax: (519) 621 6580
ymcacambridge@bellnet.ca
www.ymcacambridge.com

[54] Retrieved on May 17, 2006 from: http://www.wrdsb.on.ca/index.php
[55] Retrieved on May 17, 2006 from: http://www.region.waterloo.on.ca/web/social.nsf/DocID/FABD3066B0888FAA85257003006D5018?OpenDocument AND http://www.mcss.gov.on.ca/CFCS/en/programs/IES/OntarioDisabilitySupportProgram/default.htm
[56] Retrieved on May 16, 2006 from: http://www.wcswr.org/
[57] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 16. Cambridge: Author.

YMCA IMMIGRANT SERVICES[58]

The Immigrant Services Department is enhancing the "wellness" of newcomers/immigrants by providing integration opportunities, resources, and support services to assist in fostering the creation of an inclusive community.

258 Hespeler Road
Cambridge, Ontario N1R 3H3
Tel: (519) 621 1621
Fax: (519) 621 2628
isb@ymcacamb.org

YMCA – 'Z BESIDE THE Y' (CAMBRIDGE YOUTH LEADERSHIP DEVELOPMENT CENTRE)[59]

The Z beside the Y provides a safe and positive place for teens (13-19years old) to spend time doing a variety of activities, volunteering and fundraising. Activities are usually free or involve nominal charge.

258 Hespeler Road
Cambridge, Ontario N1R 3H3
Tel: (519) 623 9622
Fax: (519) 621 6580
www.ymcacambridge.com

YWCA[60]

A social service agency that offers programming for preschool, youth, and women, a summer day camp at Shades Mills Conservation Area for children ages 3-12 and a variety of other services (e.g. community awareness, education and advocacy activities related to women's issues, child care centres for children 18 months to 12 years).

1733 Industrial Road
Cambridge, Ontario N3H 5G7
Tel: (519) 650 0800
Fax: (519) 650 0112
www.ywcacambridge.ca

[58] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 16. Cambridge: Author.
[59] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 16. Cambridge: Author AND Retrieved on May 12th 2006 from: www.ymcacambridge.com
[60] Information Cambridge (2005?). The White Book: 2005-2006 Directory of Community Groups and Agencies, p. 16. Cambridge: Author.

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